



A Division of the Waukesha County
Department of Health and Human Services

2024 - 2025 Resource Guide

A resource guide for older adults, adults with disabilities, and adults with mental health or substance use concerns.

www.waukeshacounty.gov/ADRC

Email: ADRC@waukeshacounty.gov

PHONE DIRECTORY

Emergency	911
Suicide or Mental Health Emergency.....	988
IMPACT 2-1-1	211 or (866) 211-3380
ADRC of Waukesha County	(262) 548-7848
.....	Toll Free (866) 677-2372
.....	Fax (262) 896-8273
Adult at Risk/Elder Abuse Reporting	911
.....	or (262) 548-7848
Wisconsin Poison Center	(800) 222-1222
http://www.wisconsinpoison.org/poison-home	
Waukesha County Sheriff's Department	
(Crime, identity theft, fraud, non-emergency) ... (262) 548-7122	

ADRC CONTACT INFORMATION

Location:

Human Services Center
514 Riverview Avenue
Waukesha, WI 53188

Local: **(262) 548-7848**
Toll Free: (866) 677-2372
Fax: (262) 896-8273
Email: ADRC@waukeshacounty.gov

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www.facebook.com/ADRCWC

Sign up for our free monthly newsletter, *The ADRC Connection*, by calling or email us!



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code to access
an online copy
of this resource
guide!

ADRC

Mission Statement

To provide older adults and people with physical, developmental and intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center (ADRC) is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

“The Aging and Disability Resource Center (ADRC) of Waukesha County provides information about resources and support on all aspects of life related to aging or living with a disability. The ADRC is a one-stop shop for older adults, people with disabilities, and their caregivers and families. ADRC staff are unbiased and knowledgeable professionals who listen to your concerns, help clarify your options, and direct you to appropriate resources.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance.”

Mary C. Smith, Manager

Aging and Disability Resource Center of Waukesha County



About the Resource Guide

The ADRC Resource Guide is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC) a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities, and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations in our community. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources, the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

Request for Inclusion / Updates

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin, or any other protected characteristic.

To be considered for inclusion:

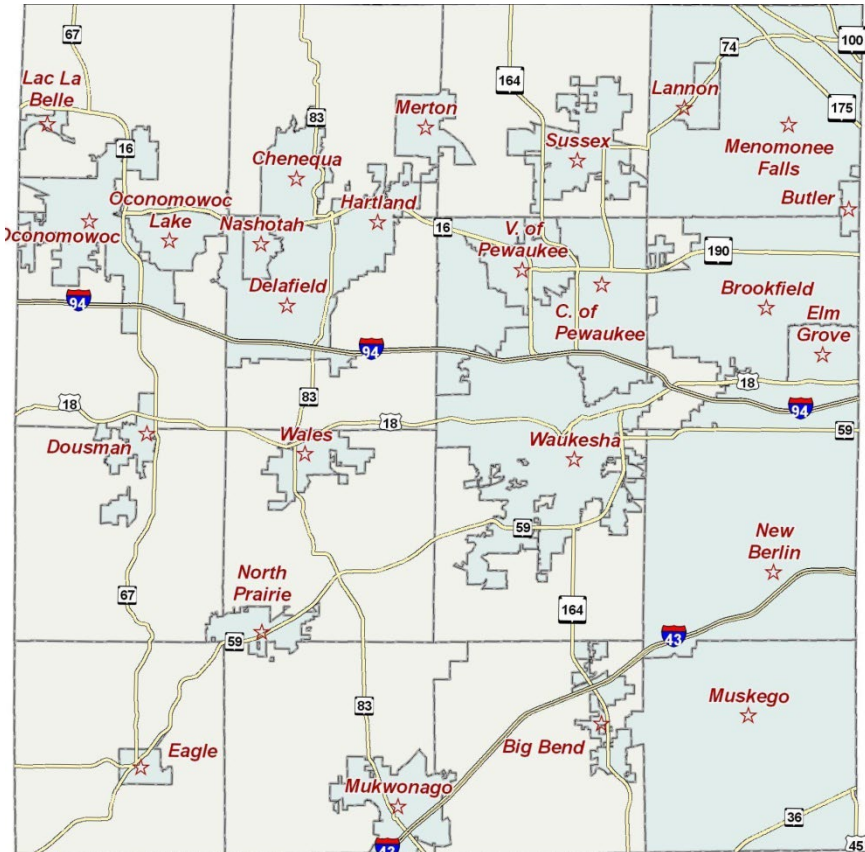
- Agencies must be in operation for a minimum of 3 years.
- Must provide services to Waukesha County residents.

All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

If you have changes or would like to be considered for inclusion in the following year's guide, please go to:

www.waukeshacounty.gov/ADRCResourceGuideInclusionApplication/

Waukesha County Map



Directions to ADRC

Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn right at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn left onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Human Services Center.

Quick Reference Guide

When I need...	I can refer to...	On pages...
General help around the house	Downsizing/Declutter, Home Health Care/Homemaker, Home Maint./Mod., Med. Equip/Supplies, Med. Setup/Delivery	36, 68-79, 139-143
Help with meals	Food/Meals/Nutrition	57-64
Help ensuring my safety & security	Check-in Monitoring, Consumer Information, Emergency Services/Safety, Legal Services, Law Enforcement	28, 30-32, 49-50, 131-135
A ride to the doctor, store, etc.	Transportation/Driving Evaluations	170-177
Health care in my home	Home Health Care/Homemaker, Med. Equip/Supplies, Med. Setup/Delivery, Physician Service	68-76, 139-143, 152
Help for the person who takes care of me	ADRC, Adult Day Services, Consumer/Caregiver Support and Resources, Respite, Advocacy	12-16, 24-28, 166-167, 16-21
Housing options	Adult Family Homes, CBRF, Emergency Shelters, Independent Living, Low-Income/Subsidized, Nursing Homes, RCAC, Senior Housing Placement Assistance	84-129
Social or recreational activities	Pets/Wildlife, Camps, Senior Centers, Travel	151-152, 159-166
Help planning my long-term care needs	ADRC, Benefit Specialist Prgms, Insurance, Private Care Mgmt, Publicly Funded LTC	12, 21-23, 129-131, 152-153, 155-159
Public assist. programs, health insurance	ADRC, Advocacy, Benefit Specialist Programs, Insurance, Publicly Funded Long Term Care	12, 16-21, 21-23, 129-131, 155-159
Filing an appeal, complaint, or fraud/scams	Advocacy, Consumer Information, Elected Officials, Insurance, Law Enforcement, Legal Services	16-21, 30-32, 42-49, 129-135

Table of Contents

WAUKESHA COUNTY MAP	4
ABUSE / NEGLECT.....	11
AGING AND DISABILITY RESOURCE CENTERS	12
AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)	13
ADULT DAY SERVICES AND CENTERS	14
ADVOCACY	16
BENEFIT SPECIALIST PROGRAMS	21
DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)	21
ELDER BENEFIT SPECIALIST PROGRAM (EBS).....	22
CAREGIVER / SUPPORT RESOURCES	24
CHECK-IN MONITORING.....	28
CLOTHING AND HOUSEHOLD GOODS	29
CONSUMER INFORMATION	30
DEMENTIA CARE / MEMORY LOSS	32
GERIATRIC ASSESSMENT.....	32
MEMORY CAFES	33
MEMORY SCREENS	33
DEMENTIA CARE SPECIALIST	34
ALZHEIMER'S DISEASE & DEMENTIA SERVICES	34
DENTAL	35
DOWNSIZING / DECLUTTER	36
EDUCATION.....	37
ADRC HEALTH AND WELLNESS PROGRAMS	37
POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES	41
ELECTED OFFICIALS.....	42
EMERGENCY MONITORING SERVICES / SAFETY	49
EMPLOYMENT ASSISTANCE SERVICES	51
ESTATE RECOVERY PROGRAM (WISCONSIN).....	53
FINANCIAL ASSISTANCE	54
RENT ASSISTANCE.....	57

FOOD/ MEALS/ NUTRITION.....57

FOOD ASSISTANCE 57

FOOD PANTRIES 57

FREE MEAL SITES 60

ONLINE GROCERY DELIVERY/ PICKUP 61

HOME DELIVERED MEALS 62

PRIVATE MEAL DELIVERY PROVIDERS..... 62

NUTRITION COUNSELING 63

PRIVATE IN-HOME MEAL PREP 64

SENIOR DINING CENTERS 64

HEARING / VISION IMPAIRMENT65

HOME HEALTH CARE / HOMEMAKER68

CHORES / ERRANDS..... 75

HAIR AND FOOT CARE.....76

HOME MAINTENANCE / MODIFICATION77

HOSPICE / PALLIATIVE CARE79

HOSPITALS82

HOUSING84

EMERGENCY SHELTERS 84

HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES 85

INDEPENDENT LIVING 86

LOW INCOME / SUBSIDIZED HOUSING 94

RESIDENTIAL CARE APARTMENT COMPLEXES 98

COMMUNITY BASED RESIDENTIAL FACILITY..... 104

ADULT FAMILY HOMES 121

NURSING HOMES 127

INSURANCE.....129

HEALTH INSURANCE MARKETPLACE 129

MEDICARE / MEDICAID / SOCIAL SECURITY 129

LAW ENFORCEMENT131

LEGAL SERVICES.....132

FRAUD / IDENTITY THEFT 132

GUARDIANSHIP SERVICES 133

LANDLORD / TENANT CONCERNS..... 134

LEGAL ASSISTANCE 134

TRUST ASSISTANCE 136

LIBRARIES.....	136
LOW INCOME MEDICAL SERVICES.....	138
MEDICAL EQUIPMENT / SUPPLIES	139
MEDICAL EQUIPMENT LENDING PROGRAMS	142
MEDICATION SETUP/DELIVERY	143
MENTAL HEALTH / ALCOHOL & SUBSTANCE USE.....	143
MENTAL HEALTH	143
RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE OPTIONS	147
ALCOHOL, DRUG AND OTHER ADDICTIONS	149
MOVING	150
PETS / WILDLIFE.....	151
PHYSICIAN SERVICES (IN HOME)	152
PRIVATE CARE MANAGEMENT.....	152
PUBLIC HEALTH	153
PUBLICLY FUNDED LONG TERM CARE PROGRAMS.....	155
FAMILY CARE	156
FAMILY CARE PARTNERSHIP	156
PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)	157
MANAGED CARE ORGANIZATIONS (MCOs)	157
IRIS (INCLUDE, RESPECT, I SELF DIRECT)	158
IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)	158
IRIS FISCAL EMPLOYMENT AGENTS (FEAs)	159
RECREATION	159
CAMPS.....	162
SENIOR PROGRAMMING/FITNESS	163
TRAVEL	165
REPRESENTATIVE PAYEE SERVICES	166
RESPIRE.....	166
SOCIAL SECURITY.....	167
TAX ASSISTANCE	167
TECHNOLOGY	167
TELEPHONES (GOVERNMENT PHONES)	169
TRANSPORTATION & DRIVING EVALUATIONS	170
DRIVING EVALUATIONS	170

SPECIALIZED TRANSPORTATION..... 171

OTHER SPECIALIZED TRANSPORTATION SERVICES 174

WHEELCHAIR VANS-SALES & RENTALS 177

VETERAN SERVICES177

VOLUNTEER OPPORTUNITIES178

ABUSE / NEGLECT

Aging and Disability Resource Center (262) 548-7848
..... Toll Free (866) 677-2372

514 Riverview Avenue, Waukesha WI 53188

Days/Hours: Monday – Friday, 8 am - 4:30 pm. After hours, weekends or holidays, call your local law enforcement agency.

Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

www.waukeshacounty.gov/adrc

Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other noncredentialed caregivers with a substantiated finding of caregiver misconduct (abuse or neglect of a client or misappropriation of a client's property).

www.dhs.wisconsin.gov/caregiver/misconduct.htm

National Domestic Violence Hotline..... (800) 799-7233
..... TTY (800) 787-3224

Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

www.thehotline.org

Wisconsin Department of Health Services (608) 266-1865
Division of Quality Assurance (608) 266-8481
Information and Complaint Message Center

..... (800) 642-6552

..... TTY (888) 701-1251

(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)

www.dhs.wi.gov

Bureau of Assisted Living (608) 264-9888
Dept. of Health Services, Division of Quality Assurance
Southern Regional Office – Bureau of Assisted Living
PO Box 7940, Madison WI 53707
www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm

Bureau of Nursing Home Resident Care..... (414) 227-5000
(Nursing home concerns)
www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm

Office of Caregiver Quality (608) 261-8319
(Individual caregiver concerns)
www.dhs.wisconsin.gov/caregiver/index.htm

The Women’s Center (Domestic Violence/Sexual Assault)
..... **Business Line (262) 547-4600**
..... **24-Hour Crisis Line (262) 542-3828**
505 North East Ave, Waukesha WI 53186
www.twcwaukesha.org

AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the general public a single-entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice, and access to a wide variety of services. As a clearinghouse of information about long-term care, they are also available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County	(855) 417-6892
.....	(608) 240-7400
www.daneadrc.org	
ADRC of Dodge County	(800) 924-6407
.....	(920) 386-3580
www.co.dodge.wi	
ADRC of Jefferson County	(866) 740-2372
.....	(920) 674-8734
www.jeffersoncountywi.gov	
ADRC of Kenosha County	(800) 472-8008
.....	(262) 605-6646
www.kenoshacounty.org	
ADRC of Milwaukee County	(414) 289-6874
www.county.milwaukee.gov/EN/Department-on-Aging	
ADRC of Ozaukee County	(262) 284-8120
.....	(866) 537-4261
www.co.ozaukee.wi.us/ADRC	
ADRC of Racine County	(866) 219-1043
.....	(262) 833-8777
.....	WI Relay 711 TYY
www.adrc.racinecounty.com	
ADRC of Walworth County	(800) 365-1587
.....	(262) 741-3400
www.co.walworth.wi.us	
ADRC of Washington County	(262) 335-4497
https://www.washcowisco.gov	
ADRC of Waukesha County	(866) 677-2372
.....	(262) 548-7848
www.waukeshacounty.gov/adrc	

For a complete listing of ADRCs, visit:
www.dhs.wisconsin.gov/adrc/consumer/index.htm

ADULT DAY SERVICES AND CENTERS

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

ACAP..... (262) 521-1120
(Adaptive Community Approach Program)
121 Wisconsin Ave, Waukesha WI 53186
Assists individuals with disabilities to participate in their community.
www.acap-waukesha.org

Adult Day Services of Southeastern Wisconsin- Riverview Center (262) 970-1813
1150 Whiterock Ave, Waukesha WI 53186
Serves: Developmentally Disabled
www.adultdaysewi.com

Brookfield Adult Center (262) 599-8083
20711 Watertown Rd. Suite V, Waukesha WI 53186
Serves: Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's
www.brookfieldadultcenter.com

Circle of Friends Adult Day Services (262) 505-6200

13735 W Capital Dr., Brookfield WI 53005

Serves: Advanced Age, Developmentally Disabled, Physically Disabled, Irreversible Dementia/Alzheimer's, Emotionally Disturbed/Mental Illness, Traumatic Brain Injury

www.circleoffriendsads.com

Community Care Adult Day Health (262) 953-8500

1801 Dolphin Dr, Waukesha WI 53186

Serves: Advanced Age, Developmentally Disabled and Physically Disabled

www.communitycareinc.org/

Curative Care Network–Menomonee Falls (262) 251-8670

W187N8661 Maple Rd, Menomonee Falls WI 53051

Serves: Developmentally Disabled

www.curative.org

EasterSeals Southeast Wisconsin

Waukesha Center (262) 953-2260

201 Wisconsin Ave, Waukesha WI 53186

Serves: Developmentally Disabled

www.eastersealswise.com

Goodwill Industries

Center for Work and Training (414) 847-1970

5600 S 60th Street, Greendale WI 53129

James O. Wright Center for Work and Training

..... (414) 847-4927

6055 N 91st Street, Milwaukee, WI 53225

Serves: Developmentally Disabled

www.goodwillsew.com

Helping Hands Community Adult Day Center

..... (262) 309-6046

S22 W22660 Broadway Unit 4, Waukesha WI 53186

Serves: Developmentally Disabled

www.hhcsi.com

Latino Geriatric Center (414) 384-3100
 United Community Center
 1028 S 9th Street, Milwaukee WI 53204
 The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.
www.unitedcc.org

Next Step in Day Services
Rogers Campus (262) 784-1840
 16208 W Rogers Dr, New Berlin, WI 53151
South Campus (262) 923-7790
 2075 S 170th St, New Berlin, WI 53151
 Serves: Developmentally Disabled
www.nextsteppresidential.com

St. Ann Center for Intergenerational Care
Stein Campus (414) 977-5000
 2801 E Morgan Avenue, Milwaukee WI 53207
Bucyrus Campus (414)-210-2450
 2450 W North Avenue, Milwaukee WI 53205
 Serves: Advanced Age and Developmentally Disabled
www.stanncenter.org

St. Coletta’s Intergenerational Center (920) 674-8304
 15800 W Cleveland Avenue, New Berlin WI 53151
 Serves: Advanced Age and Developmentally Disabled
www.stcolettawi.org

Wisconsin Adult Center (262) 695-9472
 1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072
 Serves: Irreversible Dementia/Alzheimer’s, Developmentally Disabled and Physically Disabled
www.wisconsinadultcenter.com/

ADVOCACY

Advocacy and Benefits Counseling (ABC) for Health, Inc.
 (608) 261-6939
 32 N Basset St, Madison WI 53703
www.safetyweb.org

**Aging and Disability Resource Center of Waukesha County
(ADRC) (262) 548-7848**
514 Riverview Ave, Waukesha WI 53188
www.waukeshacounty.gov/ADRC

AARP - Wisconsin (866) 448-3611
www.aarp.org
AARP Membership (888) 687-2277
www.aarpmembership.org

ARCh (262) 542-9811
(Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha WI 53186
www.archchangeslives.org/

Better Business Bureau Serving Wisconsin (414) 847-6000
10019 W Greenfield Ave, Milwaukee WI 53214
Combat consumer fraud–business complaints and reviews
www.bbb.org

Bureau of Aging and Disability Resources (608) 266-2536
1 W Wilson St #551, Madison WI 53703
www.dhs.wisconsin.gov/aging

Coalition of Aging and Health Groups (800) 488-2596
30 W Mifflin St #406, Madison WI 53703
www.cwag.org

Consumer Product Safety Commission Hotline ... (800) 638-2772
..... **TTY (800) 638-8270**
Questions/complaints about consumer product recalls.
www.cpsc.gov

Disability Rights Wisconsin (414) 773-4646
..... **(800) 928-8778**
6737 W Washington St #3230, Milwaukee WI 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org

Division of Quality Assurance (608) 266-8481
P.O. Box 2969, Madison, WI 53701
(Home health agency; hospital; hospice; personal care

agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)
www.dhs.wisconsin.gov/dqa/sections.htm

Fair Employment Law

Madison office (608) 266-6860
Milwaukee office (414) 227-4384

Fair Housing Council (414) 278-1240 (877)-647-3247

759 N Milwaukee St, Suite 500, Milwaukee WI 53202
Non-profit organization that operates a full-service fair housing program. If you think you may have experienced discrimination in the housing market, please contact them.
www.fairhousingwisconsin.com

Federal Communications Commission (FCC).... (888) 225-5322

To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)
www.fcc.gov/consumers

Federal Trade Commission (877) 382-4357

To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.
www.ftc.gov/

Fortress Financial Education (262) 278-0325

104 Markham Rd. Suite #125, Eagle WI 53119
Education on how to avoid becoming a victim of financial crimes and how to protect your independence as you grow older in your community. Education is also available for professionals on the best way to protect their clients through trainings and resources.
www.protectyourfortress.com

Greater Wisconsin Agency on Aging Resources (GWAAR)

..... (608) 243-5670
1414 MacArthur Rd, Suite A, Madison WI 53714
www.gwaar.org

- Hispanic Health Resource Center (HHRC)..... (262) 928-4181**
 210 NW Barstow St #109, Waukesha WI 53188
 Resources available in Spanish.
- Housing Discrimination Hotline (800) 669-9777**
HUD Milwaukee Field Office (414) 297-3214
 310 W Wisconsin, Ste. 950W, Milwaukee WI 53203
www.hud.gov
- IndependenceFirst V/TTY (414) 291-7520**
 540 S 1st St, Milwaukee WI 53204
www.independencefirst.org
- IRS National Taxpayer Advocate Helpline (414) 231-2390**
 (877) 777-4778
 211 W Wisconsin Ave., Ste 1005, Milwaukee WI 53202
 Taxpayer advocates regarding Federal tax problems.
www.irs.gov/advocate/local-taxpayer-advocate
- La Casa de Esperanza (262) 547-0887**
 410 Arcadian Ave, Waukesha WI 53186
www.lacasadeesperanza.org
- Office of the Commissioner of Insurance..... (800) 236-8517**
 125 South Webster St., Madison WI 53703
 Complaints and information.
www.oci.wi.gov
- Parents Place..... (262) 549-5575**
 S22 W22660 Broadway, Suite 2, Waukesha WI 53186
www.ppacinc.org
- Public Service Commission of WI (800) 225-7729**
 Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating an agreement.
www.psc.wi.gov/Pages/Home.aspx

SAGE.....(877) 360-5428

Advocacy and Services for LGBTQ+ Elders. SAGE leads in addressing issues related to lesbian, gay, bisexual, transgender, queer and questioning and other self-identifying members of the community (LGBTQ+) aging. In partnership with its constituents and allies, SAGE works to achieve a high quality of life for LGBTQ+ older people, supports and advocates for their rights, fosters a greater understanding of aging in all communities, and promotes positive images of LGBTQ+ life in later years.

www.sageusa.org

Veterans’ Services (262) 548-7732

514 Riverview Ave #107, Waukesha WI 53188

www.waukeshacounty.gov/veterans

Waukesha County Business Alliance..... (262) 542-4249

2717 N Grandview #300, Waukesha WI 53188

www.waukesha.org

**Wisconsin Board for People with Developmental Disabilities
(Wisconsin BPDD) (608) 266-7826**

101 E Wilson St, Madison WI 53703

WBPDD was established to advocate on behalf of individuals with developmental disabilities.

www.wi-bpdd.org

WI Board on Aging and Long-Term Care (800) 815-0015

www.longtermcare.wi.gov/

Regional Ombudsman, Patti Noble

Email: patricia.noble@wisconsin.gov

1402 Pankratz St, Suite 111, Madison WI 53704

Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term care resources for loved ones, referral, and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility

(CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.

WI Family Assistance Center for Education, Training & Support (WI FACETS)..... (414) 374-4645
600 W Virginia St, Suite 501, Milwaukee WI 53204
Serving children and adults with disabilities.
www.wifacets.org

The Women’s Center (Domestic violence) (262) 547-4600
24-Hour Crisis Line..... (262) 542-3828
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

BENEFIT SPECIALIST PROGRAMS

DISABILITY BENEFIT SPECIALIST PROGRAM (DBS)

Disability benefit specialists help adults with disabilities answer questions and solve problems, related to Social Security, Medicare, Medicaid, health insurance, and other public and private benefits.

You can get free and confidential help from a disability benefit specialist if you:

- Are between the ages of 18 to 59
- Are a youth transitioning from children’s services to adult services starting at age 17 years and 6 months
- Have a disability
- Live in Waukesha County

Get help with:

- **Income** including Social Security benefits such as Disability Insurance (SSDI) and Supplemental Security Income (SSI).
- **Health Insurance** including Medicare, Medicaid, and other programs that help cover health care costs.
- **Housing and utilities** including shutoffs and financial assistance programs.

- **Expenses** including FoodShare, internet, and phone bills.
- **And more...**

Work with a disability benefit specialist to:

- **Apply** for Social Security disability benefits, including SSI.
- **Fill out** forms for continuing disability reviews.
- **Appeal** denials of disability benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

Call the ADRC at (262) 548-7848 or (866) 677-2371 if you would like to be referred to a Disability Benefit Specialist.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of Hearing at (855) 359-5252 or Jennifer Koehn, DBS supporting DHS at (262) 347-3045 Videophone or jenniferm.koehn@dhs.wisconsin.gov.

ELDER BENEFIT SPECIALIST PROGRAM (EBS)

Elder benefit specialists (EBS) help older adults understand, get, and keep public and private benefits, including health care and programs that help save money.

All EBS services are free. Benefit specialists don't sell anything and aren't paid by any companies. Their only aim is to help you identify and apply for programs and health care that will best meet your needs.

All elder benefit specialists are certified [State Health Insurance Assistance Program \(SHIP\)](#) counselors.

You can get free and confidential help from an elder benefit specialist if you are:

- Age 60 or older
- Live in Waukesha County

A monthly Welcome to Medicare class is held on the 2nd Wednesday of the month from 1:00-3:00 pm in person or 5:30-

7:30pm virtually. It is recommended you attend 2-3 months prior to starting Medicare.

Medicare Open Enrollment is October 15 thru December 7. The EBS program provides information and assistance with Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C).

To get more information contact the ADRC of Waukesha County at (262)548-7848 or register online at:

www.waukeshacounty.gov/ElderBenefitSpecialistProgram

Get help with:

- **Health insurance**, including Medicare, [Medicaid](#), [SeniorCare](#), and other programs that help cover health care costs.
- **Income**, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- **Housing and utilities**, including shutoffs, evictions, tenant rights, and financial assistance programs.
- **Expenses**, including [FoodShare](#), internet, and phone bills.

Work with an elder benefit specialist to:

- **Apply** for benefits such as Social Security, SSI, Medicare and Medicaid.
- **Appeal** denials for benefits and overpayments.
- **Compare options** for health insurance, benefit programs, or solutions to an issue.
- **Apply for programs** that will save you money.
- **Advocate** on your behalf with other parties.
- **Refer you to an attorney** when necessary.

CAREGIVER / SUPPORT RESOURCES

ADRC **(262) 548-7848**

Alzheimer's Family Caregiver Support Program (AFCSP):

Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia.

Resource Library: books, DVDs, brochures, and publications

Monthly Newsletter: Call to be on the mailing list.

Dementia Care Specialist: To help support and educate individuals with dementia, family, caregivers and community members.

National Family Caregiver Support Program (NFCSP):

Part of the Older Americans Act that provides funds to develop programs and services to support family and informal caregivers to care for older adults in their home for as long as possible. Services include providing information to caregivers about possible services, helping caregivers gain access to services, individual counseling, organization of support groups and caregiver training, and respite care.

Relatives as Parents Program (RAPP): Program open to Grandparents and other relatives age 55 and older who have taken on the role of surrogate parenting due to the absence of parents. The child being raised must be under the age of 19 or is age 19-59 with a disability. RAPP can provide support, networking, education, and respite.

Savvy Caregiver: An educational training program intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer's disease or dementia. This training program helps family caregivers acquire and strengthen their knowledge, skills, and attitudes to empower them to be more intentional, strategic and responsive in their caregiving role. Participants gain knowledge to manage daily care, skills to adjust their approach

and confidence to set and achieve caregiving goals. This is a 12 hour program delivered in 2-hour sessions over 6 weeks.

Amyotrophic Lateral Sclerosis (ALS) Assn. (800) 782-4747
www.alsa.org

Alzheimer's Association Wisconsin Chapter
24/7 Toll-Free Helpline (800) 272-3900
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/

American Cancer Society (800) 227-2345
A comprehensive network of patient support services.
www.cancer.org

American Stroke Association..... (888) 478-7653
www.strokeassociation.org

Autism Society of Southeastern Wisconsin..... (414) 988-1260
3720 N 124 St, Suite O, Wauwatosa WI 53222
Family support, education, training and referral services.
www.asew.org

Brain Injury Alliance of Wisconsin..... (262) 790-9660
105 Garfield Ave, Eau Claire WI 54701
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882
511 N. Grand Ave, Waukesha, WI 53186
Assistance and resources to people in Wisconsin who are living with the consequences of brain injury.
www.bircofwi.org

Caregiver Action Network
The nation's leading family caregiver organization working to improve the quality of life for the 90+ million Americans caring for loved ones.
www.caregiveraction.org

Caregiver Misconduct Registry

The Wisconsin Caregiver Misconduct Registry is a record of the names of nurse aides and other non-credentialed caregivers with a substantiated finding of a caregiver misconduct (abuse or neglect of a client or misappropriation of a client’s property).

www.dhs.wisconsin.gov/misconduct/registry.htm

CaringBridge

Free, personal, and private website that connects people experiencing a significant health challenge to family and friends, making each health journey easier.

www.caringbridge.org

Children & Youth with Special Health Care Needs, Southeast Regional Center..... (800) 234-5437

..... (414) 266-6333

Information & resources, lending library, parent to parent support. Consultation on transition to adulthood.

www.southeastregionalcenter.org

Down Syndrome Association of Wisconsin..... (414) 327-3729
..... (866) 327-3729

11709 W Cleveland Ave, Suite 2, West Allis WI 53227

www.dsaw.org

Eldercare Locator..... (800) 677-1116

National service for finding area agencies on aging.

www.eldercare.acl.gov

Empowering Caregivers

A safe, nurturing site for all caregivers focused on providing practical, emotional, and spiritual support with tools for self-empowerment.

www.care-givers.com

Family Caregiver Alliance..... (800) 445-8106

National Center on Caregiving

www.caregiver.org

National Alliance on Mental Illness (NAMI) (800) 950-6264

www.nami.org

- National Caregiving Foundation** (800) 930-1357
Offers caregiver support kit
www.caregivingfoundation.org
- National Multiple Sclerosis Society** (800) 344-4867
www.nationalmssociety.org
- Parent to Parent of Wisconsin**..... (833) 361-6300
Families who have children with special needs.
www.p2pwi.org
- Parents Place**..... (262) 549-5575
S22 W22660 Broadway, Suite 2, Waukesha WI 53186
www.ppacinc.org
- The Savvy Senior** www.savvysenior.org
- The Well Spouse Association**..... (732) 577-8899
Support for spousal caregivers.
www.wellspouse.org
- Tricia's Troops Cancer Connection**..... (262) 303-4034
2410 Milwaukee St, Suite C, Delafield WI 53018
Provides support for people at the beginning of their cancer journey, helps cancer fighters address their non-medical daily living needs, and reduces the financial strain a cancer diagnosis presents.
- Well Badger Resource Center** (800) 642-7837
Home Of Wisconsin First Step
Database of resources for child health, financial assistance, healthcare coverage, mental health and substance abuse, nutrition services, and parenting help.
www.wellbadger.org

Widows or Widowers (WOW) Club.....(414) 791-4044
WOW provides many interesting events, new friends, and a fresh outlook for men and women who have lost a spouse.

Wisconsin’s Family Caregiver Support Programs
www.wisconsinicaregiver.org

Wisconsin Parkinson’s Association (414) 312-6990
www.wiparkinson.org

CHECK-IN MONITORING

Adaptive Technology Resources..... (262) 375-2020
.....**(800) 770-8474**
W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Company specializes in providing customized technology solutions to promote independence. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com/

Friendly Talk..... (414) 462-9900
10401 W Vienna Ave, Wauwatosa, WI 53222
Provide a live conversation service to people who live alone. Conversations up to 15 minutes per call.

Phone Reassurance
Eras Senior Network, Inc **(262) 549-3348**
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.
www.eras.org

Tele-Care, Oconomowoc Memorial Hospital..... (262) 569-0293
.....**(262) 569-0202**
791 Summit Avenue, Oconomowoc WI 53066
Check-in monitoring for those who live alone
www.prohealthcare.org

CLOTHING AND HOUSEHOLD GOODS

Sussex Area Outreach Services (SOS)..... (262) 246-9860

Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.

N64W23760 Main St., Sussex WI 53089

Located in the Civic Center building next to Pauline Haas Library

www.sussexareasos.org

Goodwill Industries

W178N9315 Water Tower Pl, **Menomonee Falls** (262) 253-0018

3540 S Moorland Rd, **New Berlin** 53151..... (262) 641-8868

1408 Summit Ave, **Oconomowoc** 53066 (262) 560-0249

2015 Meadow Lane, **Pewaukee** 53072 (262) 574-0704

1400 Nike Dr, **Waukesha** 53186 (262) 547-5023

18605 W Bluemound Rd, **Brookfield** 53045 (262) 901-0089

www.amazinggoodwill.com

Hope Center Clothing Shop..... (262) 549-8726

101 W Broadway, Waukesha WI 53186

www.hopecenterwi.org

Lake Country Caring (262) 367-6670

603 Progress Dr, Hartland WI 53029

Clothing, hygiene products, furniture, appliances and household necessities

www.lakecountrycaring.com

ReStore (Waukesha Habitat for Humanity)..... (262) 662-6061

2120 E Moreland, Waukesha WI 53186

Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)

www.waukeshacountyrestore.org

St. Vincent de Paul Society of Waukesha
Oconomowoc
W359N5848 Brown St, Oconomowoc WI 53066
..... (262) 569-0761
Waukesha
818 W Sunset Drive, Waukesha WI 53189..... (262) 547-3281
www.stvincentwaukeshacounty.org

Waukesha Service Club Thrift Shop (262) 547-9528
1444 S West Ave, Waukesha WI 53189
www.waukeshaserviceclub.com

CONSUMER INFORMATION

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income
with special attention to those 60+, from February 1 to April 15.
www.aarp.org/money/taxes/aarp_taxaide/

Better Business Bureau..... (414) 847-6000
10019 W Greenfield Ave, Milwaukee WI 53214
Complaints and reports on companies.
www.bbb.org

Consumer Credit Counseling Services (414) 482-8801
1020 N 12th Street, 2nd floor, Milwaukee WI 53233
Gives families a way out of their financial difficulties without
having to claim personal bankruptcy or continue to pay high
interest rates.
www.creditcounselingwi.org

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection Hotline (800) 422-7128
Hotline Email: DATCPHotline@wisconsin.gov
Protects consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps; landlord, tenant
complaints.
www.datcp.wi.gov

Fortress Financial Education..... (262) 278-0325

104 Markham Rd. Suite #125, Eagle WI 53119

Education on how to avoid becoming a victim of financial crimes and how to protect your independence as you grow older in your community. Education is also available for professionals on the best way to protect their clients through trainings and resources.

www.protectyourfortress.com

Internal Revenue Service..... (800) 829-1040

www.irs.gov

Lawyer Referral & Information Service Milwaukee County Bar Association..... (262) 274-6768

www.findmilwaukeeelawyers.org

Pet Alert HAWS (262) 542-8851

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

www.hawspets.org/

Senior Vitality and Independence (VIP) Ascension SE Wisconsin Hospital - Elmbrook Campus (262) 785-2000

19333 W North Ave, Brookfield WI 53045

Assistance enrolling in SeniorCare, community education and other special events, discounts on Lifeline installation, free newsletters.

www.healthcare.ascension.org

USAGov..... (844) 872-4681

1800 F St., NW Washington DC 20405

Publications about autos, health, food, finances, nutrition, housing, employment, and education.

www.usa.gov/federal-agencies/usagov

Wisconsin Department of Revenue (414) 227-4000
Homestead & Income Tax Credit Inquiries.
Homestead Refund Status..... (866) 947-7363
www.revenue.wi.gov

DEMENTIA CARE / MEMORY LOSS

GERIATRIC ASSESSMENT

Center for Senior Health and Longevity (414) 219-7300
Aurora Summit Outpatient Bldg- 4th flr, Suite 420
36500 Aurora Dr, Oconomowoc WI 53066
Medical assessment with recommendations for follow-up. For people 65 years and older, with Medicare and private insurance.
www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity

Latino Geriatric Center (414) 384-3100
United Community Center
1028 South 9th Street, Milwaukee WI 53204
The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. Depending on the results of the initial screening you will receive a referral to see a neurologist in the clinic who will provide a diagnosis and recommend treatment for your primary care physician to follow. UCC also works with the Alzheimer’s Association to aid patients with accessing community resources available to those with Alzheimer’s disease and their families. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer’s disease or other dementias.
www.unitedcc.org

Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic (262) 502-3300
North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls WI 53051
www.froedtert.com/senior-health

Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic) **(414) 805-3666**
9200 West Wisconsin Ave, Milwaukee WI 53226

Senior Health Center **(262) 928-7898**
ProHealth Care - Waukesha Memorial Hospital
721 American Ave #508, Waukesha WI 53188
Evaluation and follow-up recommendations centering on aging and memory concerns.
www.prohealthcare.org/services-senior-care.aspx

University of Wisconsin Clinics **(608) 265-1210**
2880 University Ave, Madison WI 53705
Evaluation services for seniors including memory assessment clinic and falls clinic.
www.uwhealth.org/treatments/memory-care

VA Medical Center **(414) 384-2000**
Geriatric Evaluation and Management
5000 W National Ave, Milwaukee WI 53295
A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.
www.milwaukee.va.gov

MEMORY CAFES

An opportunity for individuals with early-stage Alzheimer’s or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC at (262) 548-7848 for information on meeting times and locations.

MEMORY SCREENS

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

DEMENTIA CARE SPECIALIST

Specially trained ADRC staff members who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer's disease and other related dementias. Contact the Waukesha County ADRC at (262) 548-7848 for more information.

ALZHEIMER'S DISEASE & DEMENTIA SERVICES

Aging and Disability Resource Center (ADRC) .. (262) 548-7848
..... **(866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188

Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer's disease.

www.waukeshacounty.gov/adrc

Alzheimer's Association Wisconsin Chapter

24/7 Toll-Free Helpline **(800) 272-3900**

Linea Directa En Español **(414) 431-8811**

Milwaukee Office **(414) 479-8800**

620 S 76 St, #160, Milwaukee WI 53214

Information and support for people with dementia, their families, and caregivers.

www.alz.org/

Alzheimer's Foundation of America (866) 232-8484

www.alzfdn.org

Wisconsin Alzheimer's Institute (608) 263-2862

610 Walnut St Suite 957, Madison WI 53726

Milwaukee office **(414) 219-5083**

1020 N 12 St #4180, Milwaukee WI 53233

www.wai.wisc.edu

DENTAL

Community Smiles Dental (262) 522-7645
210 NW Barstow St, Suite 305, Waukesha WI 53188
Menomonee Falls Office.....(262) 522-7645
N81 W15062 Appleton Avenue, Menomonee Falls 53151
Dedicated to providing access to affordable and quality dental
care in the community
www.communitysmiles.org

Gardetto Family Community Dental Clinic.....(414) 210-2440
(St. Ann Center for Intergenerational Care)
2450 W North Ave, Milwaukee WI 53205
For children and adults with disabilities who cannot be treated
in a standard dental clinic because of expense and
accessibility. Patients will need a referral from a dentist or
doctor and must be a resident of Wisconsin.
www.stanncenter.org/community/dental-clinic/

Lake Area Free Clinic- Dental Clinic.....(262) 569-4990
856 Armour Road, Oconomowoc WI 53066
Dental services by appointment only to Waukesha County
residents who are uninsured with income at or below 200% of
the Federal Poverty Level or patients with Medicaid insurance
www.lakeareafreeclinic.org

Marquette University School of Dentistry..... (414) 288-6790
1801 W Wisconsin Ave, Milwaukee WI 53233
Dental services at reduced costs
www.mu.edu/dentistry

Waukesha County Technical College Dental Hygiene Clinic
..... (262) 691-5224
327 E Broadway, Waukesha WI 53186
Preventative dental care for the community in an educational
environment. All procedures are completed by student dental
hygienists under the strict supervision of a licensed dentist and
registered dental hygienist. Clinic closed June, July and
August.
www.wctc.edu/community/student-provided-services/

**Wisconsin Donated Dental Services(414) 755-4188
..... (888) 338-6852**

Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over). Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online
www.wda.org/wda-foundation/donated-dental-services

Wisconsin Recipient Call Center (800) 362-3002

Provide information to closest dentist that accepts T-19 in your area. Choose “Medicaid” (Option 2) from phone menu.

Downsizing / Declutter

1-800-GOT-JUNK? (800) 468-5865

Full-service junk removal
www.1800gotjunk.com/us_en

Catholic Charities- Hoarding Intervention & Treatment Program. (414) 771-2881 ext. 4134

Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.
www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm

Environment Solutions, LLC (800) 990-0346

Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.
www.environmentalsolutionsllc.com/

Home Clean Out Crew(262) 208-1343

Deep cleanings, cleanouts, downsizing, and liquidating. Specialize in working with senior citizens who plan on moving and downsizing to help them decide what to keep and what not to keep.
www.homecleanoutcrew.weebly.com

EDUCATION

ADRC HEALTH AND WELLNESS PROGRAMS

The ADRC of Waukesha County offers a variety of health and wellness workshops throughout the county. All workshops are led by trained leaders to ensure program fidelity. Most of the programs offered meet the highest-level criteria as determined by the National Council on Aging and the Administration for Community Living. High-level evidence-based prevention programs are based on scientific research and are proven to have positive outcomes for safe and healthy aging. In addition to the workshops, the ADRC, in partnership with Public Health, offers a series of monthly one-hour presentations on various health-related topics called *A Cup of Health*.

A Cup of Health

A monthly series of health-related presentations held throughout Waukesha County. Presentation topics vary each month and are usually one hour in length.

Boost Your Brain and Memory

Dementia is not a normal part of aging. This program offers a whole person approach to brain health. Physical activity, emotional wellness, intellectual activity, nutrition, spirituality, and social connectedness are all covered in this 8-week workshop.

Healthy Living with Chronic Pain

Led by trained leaders in a small group setting, the program focuses on helping you feel better, have more control, and do the things you want to do. Each week features various topics focused on your mental, physical, and emotional well-being. Learn, share your experiences, practice new skills, and help others in the process.

Healthy Living with Diabetes

Healthy Living with Diabetes is an evidence-based workshop for adults of all ages who have type 2 diabetes, pre-diabetes, or live with someone who does. In just 6 weeks, you learn to take charge of your health and get back to doing the things that matter to you.

Mind Over Matter: Healthy Bowels, Healthy Bladder (MOM)

MOM is a program designed to help older women build the skills and confidence they need to prevent or improve incontinence symptoms. Incontinence is a common health problem for women and can lead to other problems such as falls, depression, social isolation – even hospitalization or a nursing home stay. But incontinence can be prevented, improved, or even cured – without medicine or surgery – by making some simple changes.

Savvy Caregiver

This program is intended to train families and others about the unfamiliar role they face as caregivers of a relative or friend with Alzheimer's disease or dementia. Participants gain knowledge and confidence to set and achieve caregiver goals. This 12-hour program is delivered in 2-hour sessions over a 6-week period.

Stepping On

One in four people aged 65 or older has a fall each year. Don't be one of them. Stepping On can help you avoid a dangerous and costly fall so you can keep doing the things you love to do. Local guest experts discuss vision, medications, strengthening and balance exercises, and community safety practices. Stepping On has been researched and proven to reduce falls by 31%.

For more information or to sign up for one of the workshops, please call the ADRC at 262-548-7848 or visit www.waukeshacounty.gov/ADRCWorkshops/

Accredited Online Colleges and Disability Education
www.accreditedonlinecolleges.org

ADRC Resource Lending Library..... (262) 548-7848
514 Riverview Ave, Waukesha WI 53188

Carroll University..... (262) 524-7373
100 N East Ave, Waukesha WI 53186
www.carrollu.edu/

- Disability Services**..... (262) 524-7335
www.my.carrollu.edu/ics/Departments/Disability_Services
- Center for Life Enrichment (Shorehaven)**..... (262) 567-8341
 1305 W Wisconsin Ave, Oconomowoc WI 53066
 Information, guidance, and encouragement for successful aging.
www.shorehavenliving.org
- Children & Youth with Special Health Care Needs, Southeast Children's Hospital of Wisconsin Regional Center**..... (414) 266-6333
 (800) 234-5437
 8915 W Connell Court, Milwaukee WI 53226
www.southeastregionalcenter.org
- Community Bridge Program**..... (608) 843-7906
(Living Our Visions WI)
 504 S Brearly St, Madison WI 53703
 An individualized program that works with adults with disabilities to help them develop integrated, independent community connections and build social skills.
www.lovinc.org
- Elmbrook Church**..... (262) 786-7051
 777 S Barker Road, Brookfield WI 53045
 Programs for older adults and adults with disabilities.
www.elmbrook.org
- Hispanic Health Resource Center (HHRC)**..... (262) 928-4181
 210 NW Barstow St #109, Waukesha WI 53186
 Classes en Español
www.prohealthcare.org/patients-families/hispanic-health-resource-center
- Independence First**..... (414) 731-7834
 540 S 1st St, Milwaukee WI 53204
 Independent Living Skills training classes include topics of money, home, time management, communication skills, how to build self-esteem, how to set goals and make good decisions, dealing with conflict/anger, stress management, assertiveness, and computer training. Individuals set their goals and training assists them to be successful in achieving them.

James Place (262) 544-9472

129 W Broadway, Waukesha WI 53186
A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, “Strong Women” Exercise, Women’s Bible Study, Community Bible Study. Christian Men’s Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer, and spiritual groups.
www.elmbrook.org/james-place-waukesha

La Casa de Esperanza, Inc. (262) 547-0887

Service Coordinator Hispanic Outreach
410 Arcadian Ave, Waukesha WI 53186

LIFE Services(414) 431-5409

(Sponsored by Milwaukee Center for Independence MCFI)
Helps young adults with special needs to create a plan for the next phases of their lives, and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.
www.mcfi.net/programs-services/services-for-adults

Literacy Council of Greater Waukesha (262) 547-7323

217 Wisconsin Ave #16, Waukesha WI 53186
Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.
www.waukeshaliteracy.org

UW Cooperative Extension, Waukesha County . (262) 548-7770

515 W Moreland Blvd AC G22, Waukesha WI 53188
We teach, learn, lead, and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.
www.waukesha.uwex.edu/ces/cty/waukesha

University of Milwaukee at Waukesha (262) 521-5200
Accessibility Services (262) 521-5041
1500 N University Drive, Waukesha WI 53188
Undergraduate degree and non-degree courses on-site and
online. UW students with disabilities call Student Services for
more information.
www.uwm.edu/waukesha

WI Independent Learning College – Autism Specific
..... (414) 378-1318
P.O. Box 851, Waukesha, WI 53187
Provides teens and young adults on the autism spectrum.
Programs include daily living skills, communication,
recreational therapy, music therapy, prevocational and
vocational services.

Waukesha County Technical College (WCTC) ... (262) 691-5566
800 Main Street, Pewaukee WI 53072
www.wctc.edu
Learning in Retirement Program at WCTC ... (262) 695-3473
www.wctc.edu/lir
Students with Disabilities (262) 691-5318
[www.wctc.edu/student_services/students with disabilities/index.php](http://www.wctc.edu/student_services/students_with_disabilities/index.php)

Wisconsin Talking Book & Braille Library (414) 286-3045
813 W Wells St, Milwaukee WI 53233 (800) 242-8822
Free braille and recorded books and playback equipment for
Wisconsin residents who are print handicapped.
www.talkingbooks.dpi.wi.gov

POST SECONDARY SCHOOLS FOR INDIVIDUALS WITH INTELLECTUAL DIFFERENCES

General website: www.thinkcollege.net
AbleLight College- Concordia University (262) 243-2712
12800 N Lake Shore Drive, Mequon, WI 53097
www.AbleLightCollege.org

Cutting Edge - Edgewood College (608) 712-4694
1000 Edgewood College Dr, Madison WI 53711
www.edgewood.edu/cutting-edge

Shepherds College..... (262) 878-6351
1805 15th Avenue, Union Grove WI 53182
www.shepherdscollege.edu/

Project Success - University of Wisconsin Oshkosh
..... (920) 424-1033
800 N Algoma Blvd, Oshkosh WI 54901
Project Success
www.uwosh.edu/projectsuccess

University of Wisconsin Whitewater LIFE (262) 472-1905
800 W Main Street, Whitewater, WI 53190
www.uww.edu/coeps/departments/life-program

ELECTED OFFICIALS

(Listing is current as of print date: October 2023)

How to Communicate with your federal and state legislators:

There are a number of ways to communicate with your elected officials. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference. Mail service to the Capitol is significantly delayed due to increased security measures, so it is no longer the best way to quickly reach your elected officials. There are other ways to communicate such as phone, fax, email, personal visits, and attending public forums.

Identify your State Legislators:

Call..... (800) 362-9472
Website..... www.legis.state.wi.us

Identify your member of Congress:

Call..... (202) 224-3121
Websites www.house.gov, or www.senate.gov
E-mail for the White House may be sent to:
president@whitehouse.gov.

Written Correspondence

- **Identify yourself as a constituent:** Lawmakers give more weight to correspondence received from their district or state.
- **Bill numbers and issues:** In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- **Make your message personal:** Tell your own story about how it affects you, your family and community.
- **Ask a question (and get a response!):** By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
- **Keep it to one page:** Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

- **Prepare:** Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- **Strength in numbers:** Go with a group of people. Designate a spokesperson and an order of speaking.
- **Be on time.**
- **Always say thank you:** Remember to thank the legislator/staff before beginning the rest of your message.
- **Keep your message as focused as possible:** Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- **Know how the issue affects you and/or your community.**
- **Tell your personal story:** You are unique! In telling your story you are conveying your message in the best possible way.
- **Talking to staff is useful:** Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official.

- **Bring materials:** Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

United States Senators

Ron Johnson (R)..... (414) 276-7282, (202) 224-5323
ronjohnson.senate.gov

Tammy Baldwin (D) (414) 297-4451, (202) 224-5653
www.baldwin.senate.gov/contact

United States Congressmen

Bryan Steil (R)..... (202) 225-3031
District Office (608) 752-4050
www.steil.house.gov

Scott Fitzgerald (R)..... (202) 225-5101
District Office (262) 784-1111
www.fitzgerald.house.gov

State Executive Officers

Governor Tony Evers (D) (608) 266-1212
EversInfo@wisconsin.gov

Lieutenant Governor Sarah Rodriguez (D)
ltgov@wisconsin.gov (608) 266-3516

Secretary of State Sarah Godlewski (D)
 (608) 266-8888

State Treasurer John Liber (R) (608) 266-1714

Attorney General Josh Kaul (D)..... (608) 266-1221

Waukesha County State Senators

5th District
Rob Hutton (R) (608) 266-9960
Sen.Hutton@legis.wisconsin.gov

8th District
Dan Knodl (R) (608) 266-5830
Sen.Knodl@legis.wisconsin.gov

13th District
John Jagler (R) (608) 266-5660
Sen.Jagler@legis.wisconsin.gov

28th District
Julian Bradley (R) (608) 266-5400
Sen.Bradley@legis.wisconsin.gov

33rd District
Chris Kapenga (R) (608) 266-9174
Sen.Kapenga@legis.wisconsin.gov

Waukesha County State Assembly

13th District
Tom Michalski (R) (608) 266-9960
Rep.Michalski@legis.wisconsin.gov

15th District
Joe Sanfelippo (R) (800) 362-9472
Rep.Sanfelippo@legis.wisconsin.gov

22nd District
Janel Brandtjen (R) (608) 267-2367
Rep.Brandtjen@legis.wisconsin.gov

24th District
Paul Melotik (R) (608) 266-3796
Rep.Melotik@legis.wisconsin.gov

38th District
Barbara Dittrich (R) (608) 266-8551
Rep.Dittrich@legis.wisconsin.gov

82nd District
Chuck Wichgers (R) (608) 266-3363
Rep.Wichgers@legis.wisconsin.gov

83rd District
Nik Rettinger (R) (608) 266-9960
Rep.Rettinger@legis.wisconsin.gov

97th District
Scott Allen (R) (608) 266-8580
Rep.Allen@legis.wisconsin.gov

98th District
Adam Neylon (R) (608) 266-5120
Rep.Neylon@legis.wisconsin.gov

99th District
Cindi Duchow (R) (608) 266-3007
Rep.Duchow@legis.wisconsin.gov

Waukesha County Constitutional Officers

County Clerk
Meg Wartman (262) 548-7010
mwartman@waukeshacounty.gov

County Treasurer
Pamela F Reeves (262) 548-7029
preeves@waukeshacounty.gov

Sheriff
Eric Severson (262) 548-7126
eseverson@waukeshacounty.gov

Clerk of Circuit Court
Monica Paz (262) 896-8525
Monica.Paz@wicourts.gov

District Attorney
Susan L. Oppen (262) 548-7076
WaukeshaCountyDA@da.wi.gov

Register of Deeds
Jim Behrend (262) 548-7583
jbehrend@waukeshacounty.gov

Waukesha County Board of Supervisors

Larry Bangs (262)244-5950
LBangs@waukeshacounty.gov

Jim Batzko..... (262) 820-9688
JBatzko@waukeshacounty.gov

Michael Crowley..... (262) 894-0773
MCrowley@waukeshacounty.gov

Paul L. Decker, County Board Chair..... (414) 745-3919
PDecker@waukeshacounty.gov

Darryl Enriquez (262) 993-2225
Denriquez@waukeshacounty.gov

Tyler J. Foti (262) 951-1826
TFoti@waukeshacounty.gov

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JGaughan@waukeshacounty.gov

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JGrant@waukeshacounty.gov

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KHammitt@waukeshacounty.gov

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DMJohnson1@waukeshacounty.gov

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RKolb@waukeshacounty.gov

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JKoremenos@waukeshacounty.gov

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TSchellinger@wauksheacounty.gov

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Gszpara@waukeshacounty.gov

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Matthew E. Weil(262) 352-7185
Mweil@waukeshacounty.gov

Peter M. Wolff (262) 896-9891
peterwolff711@gmail.com

Waukesha County Executive

Paul Farrow (262) 548-7902
countyexec@waukeshacounty.gov

**Aging and Disability Resource Center of Waukesha County
Advisory Board**

Mary Baer.....(414) 745-3647
maryrbaer@yahoo.com

Patricia Carriveau.....(262) 370-3355
pcarriveau1@wi.rr.com

Pamela Franke (262) 362-0634
pamela@waukeshafoodpantry.org

Joel Gaughan.....(262) 789-9736
jgaughan@waukeshacounty.gov

Betty Koepsel.....(262) 510-4463
Betty3761@gmail.com

Marj Kozlowski.....(262) 640-5472
Marj.kozlowski@outlook.com

Donald Richmond..... (262) 547-7263
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Roman Schulteis..... (262) 965-7146
Roman2Schulteis@yahoo.com

Susan Schweda.....(262) 781-7044
slschweda@gmail.com

Judith Tharman.....(262) 691-7342
Judith6064@gmail.com

Sandy Wolff.....(262) 844-2004
Jwolff22@wi.rr.com

EMERGENCY MONITORING SERVICES / SAFETY

ADT Home Health Security Systems..... (800) 246-9147
A personal emergency response system. AARP discount and
USAA discount.
www.adt.com/health

File of Life (800) 814-1788

High-visibility pouch and card which allows emergency responders to quickly find a patient's emergency medical contacts, known health issues, medications, allergies, etc.
www.folife.org/

Lifeline (855) 681-5351

www.lifeline.com

Lively (800) 918-8543

www.lively.com/

MedicAlert® & Alzheimer's Assn. Safe Return... (888) 432-5378

www.alz.org/care/dementia-medic-alert-safe-return.asp

Pet Alert **HAWS (262) 542-8851**

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

www.hawspets.org/

Silver Alert Wisconsin

Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer's, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.

Wisconsincrimealert.widoj.gov

Vial of Life Project (888) 931-1010

Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.

www.vialoflife.com

VRI (800) 860-4230

Provide emergency response fall detection, activity monitoring, medication management, and vitals monitoring.

www.vricares.com

EMPLOYMENT ASSISTANCE SERVICES

Creative Employment Opportunities (CEO)..... (414) 277-8506

101 W Pleasant St, Bottlehouse B Suite 108, Milwaukee WI 53212

Assist people with disabilities to obtain and maintain community employment.

www.ceomke.com

Division of Vocational Rehabilitation (DVR)..... (262) 956-6830

2607 N Grandview Blvd #100, Waukesha WI 53188

Evaluation, counseling, training and placement services for jobseekers with disabilities.

<http://dwd.wisconsin.gov/dvr>

Employment Resources, Inc. (ERI) (608) 246-3444

..... (855) 401-8549

2701 International Lane, Ste 210, Madison WI 53714

3333 N. Mayfair Road, Suite 112, Wauwatosa WI 53222

Providing employment, benefits, and financial counseling services to people with disabilities, including transition-aged youth, who are considering or pursuing employment.

www.eri-wi.org

Equal Employment Opportunity Commission (414) 662-3680

..... (800) 669-4000

..... TTY (800) 669-6820

310 W Wisconsin Ave, Ste. 500, Milwaukee WI 53203

Enforces Americans with Disabilities Act (ADA). Provides information on vocational rehabilitation.

www.eeoc.gov

Great Lakes ADA Center..... V/TTY (800) 949-4232

Information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA); and other disability rights laws.

www.adagreatlakes.org

IndependenceFirst (414) 291-7520

540 S 1st St, Milwaukee WI 53204

Services and skills training, advocacy, peer mentoring and information and referral.

www.independencefirst.org

James Place (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods.
www.elmbrook.org/james-place-waukesha

Job Accommodation Network (JAN) (800) 526-7234
..... TTY (877) 781-9403
Explains rights under ADA and work accommodation
possibilities. Leave a message someone will return your call.
www.askjan.org

Opportunities, Inc. (262) 569-8888
..... (800) 314-4567
1745 Executive Drive, Oconomowoc WI 53066
Provides services for individuals with disabilities for the
purpose of maximizing their success and enhancing their
abilities to be independent, contributing members of the
community.
www.oppinc.com

Pantheon Industries, Inc. (262) 567-2133
3030 S Calhoun Rd, New Berlin WI 53151
Offers a full range of employment services for individuals with
disabilities, ranging from center-based, supported, and
community integrated employment.
www.pantheonindustries.org

Paragon Employment Services (262) 468-0412
1746 Executive Dr., Oconomowoc WI 53066
Helps individuals through referrals from Division of Vocational
Rehabilitation to obtain competitive integrated employment
where and individual obtains typical jobs in the community,
earning at least minimum wage and working among peers
without disabilities for the maximum hours consistent with a
person's abilities and preferences.
EMPOWER Prevocational Skills Program
Focuses on education components to lead to success in
competitive integrated employment and skill building through
activities such as volunteer opportunities, business tours, and
social skills.
www.paragoncommunity.com

SER National.....(262) 899-6788
Senior Community Service Employment Program (SCSEP)
134 Wisconsin Avenue, Waukesha WI 53186
Training program for low-income, disabled, veteran and
unemployed older adults (55 and older).
www.ser-national.org

Wisconsin Senior Employment (WISE) Program
Sonya Lindquist: Title V Program Coordinator..(608) 901-0019
125 N. Executive Dr, Suite 207, Brookfield WI 53005
www.gwaar.org

American Job Center -2607 N Grandview Blvd, Suite A,
Waukesha, WI53188..... (262) 695-7800
Employment & training services for job seekers & employers.
www.wfdc.org

ESTATE RECOVERY PROGRAM (WISCONSIN)

Estate Recovery Program (Wisconsin)..... (608) 264-6755
The Wisconsin Estate Recovery Program seeks repayment for the cost of certain long-term care services paid for on behalf of members by Medicaid, BadgerCare Plus, COP, or non-Medicaid Family Care or any services provided by WCDP. Recovery is made from the estates of members, from the estates of their surviving spouses, from certain non-probate property, and from liens filed on their homes. Recovery is made after the assets of the member have been accounted for and higher priority expenses have been paid per Wis. Stat. 859.25.

The Money recovered is returned to the programs and used to pay for care for other members. Long-term care services for which the program seeks repayment include, but are not limited to, nursing home services and home care services.

Wisconsin is required by state and federal laws to recover the costs of certain benefits paid for on behalf of health care members. These laws are designed to recover assets from those who got benefits.

Note: Members who are age 55 or older, living in the community, and not receiving services related to long-term care or any services through WCDP will not be affected by estate recovery.

For further information go to
www.dhs.wisconsin.gov/medicaid/erp.htm

FINANCIAL ASSISTANCE

AnnualCreditReport.com..... (877) 322-8228
AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com

Community Action Coalition (CAC) for South Central Wisconsin, Inc..... (608) 237-1255
2717 N Grandview Blvd, Suite 303, Waukesha WI 53188
Assist people with identifying and discussing their financial situations, finding appropriate housing and ideas for increasing people’s incomes.
www.cacscw.org

Department of Health & Human Services..... (262) 548-7212
514 Riverview Ave, Waukesha WI 53188
Moraine Lakes Consortium (888) 446-1239
Financial assistance may be available through Medicaid and FoodShare.
Central Document Processing Unit (CDPU) Fax (855) 293-1822
All Financial Assistance documents should be sent to the Central Document Processing Unit (CDPU)
PO Box 5234, Janesville WI 53547
www.access.wisconsin.gov

Energy Services, Inc (ESI) (262) 549-9666
.....**For Appointments only (800) 506-5596**
707 N Grand Ave, Suite 100, Waukesha WI 53186
Low Income energy assistance program. If you are low/have
run out of fuel oil or LP gas and are without resources, call ESI
immediately.

Foundation for Rural Housing (608) 238-3448
.....**(888) 400-5974**
4506 Regent St, Madison WI 53705
Provides assistance with past due rental assistance, security
deposit, mortgage, utility, property tax, and major home
repairs. Call for eligibility or visit website for application.
www.wisconsinruralhousing.org/

Hope Center..... (262) 549-8726
101 W Broadway, Waukesha WI 53186
Assistance with transportation to maintain employment, limited
medical co-pays, and replacement of ID's and birth certificates.
Call ahead for consultation.
www.hopecenterwi.org

La Casa de Esperanza (262) 547-0887
410 Arcadian Ave, Waukesha WI 53186
Center for Financial Stability offers free financial counseling,
employment training, and asset-building services to low-
income individuals and families who are unemployed or
underemployed.
www.lacasadeesperanza.org

Movin' Out, Inc.....(877) 861-6746
.....**(608) 251-4446**
For many income-qualified home buyers, with disabilities
throughout Wisconsin, Movin' Out can line up favorable
deferred or forgivable loans for down payments that result in
smaller first mortgage loans and reduce the amount of cash
needed for closings.
www.movin-out.org/

Public Service Commission of WI..... 1 (800) 225-7729
Variety of programs available to help households pay for and
obtain access to basic utility, telecommunications, and internet

services. Consumers who are having trouble paying their energy bills and would like to schedule a payment agreement should call their local utility directly. If a customer cannot reach an agreement with their utility provider, they may contact the Public Service Commission of WI (PSC) Consumer Affairs Department for assistance in negotiating a reasonable agreement.

www.psc.wi.gov/

Salvation Army (262) 547-7367

445 Madison St, Waukesha WI 53188

Emergency grants for utility payments, with conditions & limits.

www.centralusa.salvationarmy.org/waukesha/

Waukesha County Veterans' Services Office..... (262) 548-7732

514 Riverview Ave #107, Waukesha WI 53188

Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.

www.waukeshacounty.gov/veterans

WE Energies (800) 242-9137

Utility payment plans, reconnections.

www.we-energies.com

WHEDA-Property Tax Deferral Loan Program (800) 628-4833

611 W National Avenue, Suite 110, Milwaukee WI 53204

www.wheda.com

Wisconsin Funeral and Cemetery Aids Program

Helps pay for funeral, cemetery, and crematory expenses for eligible Wisconsin decedents. To be eligible, the deceased must be in at least one of the WFCAP eligible Medicaid programs at the time of death. Only funeral home, cemetery, and crematory providers may submit a program application, so family members of the deceased should work with their provider to determine if WCFAP assistance is available for their loved one.

www.dhs.wisconsin.gov/em/wfcap.htm

RENT ASSISTANCE

Waukesha Housing Authority..... (262) 542-2262
600 Arcadian Ave, Waukesha WI 53188
Federally funded housing for low-income and adults with disabilities.
www.whaonline.com

FOOD/ MEALS/ NUTRITION

FOOD ASSISTANCE

Farmers Market Vouchers

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers’ markets and roadside stands from June through October.
Please contact the ADRC **(262) 548-7848** starting June 1st for more information about vouchers.

FoodShare Program (Moraine Lakes Consortium)

..... **(888) 446-1239**
Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)
www.access.wisconsin.gov

FOOD PANTRIES

Providing food to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance. Hours may be subject to change. Call your local food pantry to determine if there are delivery options. General website:
www.waukeshafoodpantry.org

- Abundant Life Food Pantry** (262) 965-5177
995 S Sawyer Rd, Oconomowoc WI 53066
Sunday noon- 2 pm; Wednesday 5-6:30 pm
Oconomowoc school district only.
- Butler Food Pantry** (262) 781-9521
St Agnes Church 12801 W Fairmount Ave, Butler WI 53007
Offers short-term emergency assistance.
Monday noon-2 pm and 5-6:30 pm
www.stagnesparish.org
- Eagle Community Food Pantry** (262) 594-5200
St Theresa Church 136 W Waukesha Road, Eagle WI 53119
Wednesday 9:00-10:00 am
- Food Pantry of Waukesha County** (262) 542-5300
1301 Sentry Dr, Waukesha WI 53186
Monday through Friday 1:00–3:00 pm
Additional hours Monday 6-8 pm; Saturday 9:30-11:30 am
www.waukeshafoodpantry.org
- Hartland Area Food Pantry** (262) 367-6373
555 S Industrial Dr, Hartland WI 53029
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am
www.hartlandareafoodpantry.org
- Kettle Moraine Food Pantry** (262) 968-6466
All Saints Lutheran Church
705 W Tomlin Rd (Hwy E), Wales WI 53183
Tuesday, Thursday, Saturday 10:00–11:00 am
- Menomonee Falls Food Pantry** (262) 251-6848
Mailing Address: PO Box 238, Menomonee Falls WI 53052
N85 W15382 Menomonee River Pkwy
Menomonee Falls WI 53051
Tuesday and Thursday 12:00–2:00 pm; 5:00–7:00 pm
www.fallsfoodpantry.org

Mukwonago Food Pantry..... (262) 363-3452

325 Eagle Lake Ave, Mukwonago WI 53149

Monday- Thursday 9 am- noon

2nd Saturday of the month 9 am- noon

www.mukwonagofoodpantry.org

Muskego Food Pantry..... (262) 679-6448

S81 W19150 Apollo Drive, Muskego WI 53150

Food Distribution: Thursday 1:00–5:30 pm; Donations can be
dropped off Thursday 9 am-5:30 pm.

New Berlin Food Pantry..... (262) 789-8040

New Berlin Community Center (use east entrance)

14750 W Cleveland Ave, New Berlin WI 53151

Serves New Berlin, Brookfield & Elm Grove

Wednesday noon-5:00 pm

North Lake Food Pantry..... (262) 966-0366

..... (262) 966-2191

Blessed Teresa of Calcutta

W314 N7462 State Hwy 83, North Lake WI 53064

Tuesday & Saturday 8:30-9:30 am

[www.stteresaofcalcutta.org/svdp--helping-those-in-need--
foodpantry](http://www.stteresaofcalcutta.org/svdp--helping-those-in-need--foodpantry)

Oconomowoc Food Pantry..... (262) 567-7054

W359 N5848 Brown St, Oconomowoc WI

Photo ID and dated proof of current address required for every
visit.

Tuesday & Thursday 1:30-2:30pm, 6:30-7:30pm; Saturday
9:30-10:30am

www.oconomowocfoodpantry.org

Pewaukee Food Pantry..... (262) 893-8241

Gethsemane United Methodist Church (Lower Level)

Mailing Address: PO Box 51, Pewaukee WI 53072

642 Main St, Pewaukee 53072

Wednesday and Saturday 10:00–11:00 am

www.pewaukeefoodpantry.com

Salvation Army, Waukesha (262) 547-7367
445 Madison St, Waukesha WI 53188
Tuesday and Wednesday 1- 4 pm, Friday 9 am-noon
Eligible to receive food once per month.
www.centralusa.salvationarmy.org/waukesha

Sussex Outreach Services–Food Pantry..... (262) 246-9860
N64 W23760 Main St., Sussex WI 53089
Donation drop off: Monday—Friday 9:00 am–12:00
Food Distribution: Monday 5:30–7:00 pm;
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00
www.sussexareasos.org

FREE MEAL SITES

Community Banquet:

St James Catholic Church (262) 251-3944
W220 N5588 Town Line Rd, Menomonee Falls WI 5305
Free meal on the second and fourth Thursday of every month
5:30 - 7:00 pm
No Reservations necessary

Outreach Meals:

Hope Center..... (262) 549-8726
101 W Broadway, Waukesha WI 53186
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening
meal served Monday, Wednesday and Friday 5:30 pm.
Loaves and Fishes meals take place on Sundays at 2pm.
www.hopecenterwi.org

Salvation Army, Waukesha (262) 547-7367
445 Madison St, Waukesha WI 53188
Community Meal Tuesday, Thursday & Saturday 5:00 pm
www.usc.salvationarmy.org/waukesha

ONLINE GROCERY DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area. Minimum order size and service fees may apply.

ALDI

www.aldi.us/en/grocery-delivery/

AmazonFresh

EBT and Quest Cards accepted for online payment.

www.amazon.com

Brewers Organics (414) 483-3191

Organic produce delivery serving SE Wisconsin.

www.brewersorganics.com/

Instacart (888) 246-7822

..... Senior Support (844) 981-3433

Offers delivery from a variety of community grocers, pet stores, drug stores, and bulk stores. A computer is needed for this service.

www.instacart.com/

Meijer (877) 363- 4537

Online ordering for curbside pickup or delivery available.

www.meijer.com/

Pick 'n Save / Metro Market call your nearest location

Online ordering for curbside pickup available.

www.picknsave.com/

www.metro market.net/

Sendik's call your nearest location

Offers online ordering service for curbside pickup. Phone orders and home delivery offered from select locations.

Credit/Debit card required. 24-hour advanced notice required.

www.sendiks.com/

Shipt..... (888) 807-5537
Offers online ordering and delivery service from Meijer and Target stores.
www.shipt.com/

Walmart..... call your nearest location
EBT and Quest Cards accepted for online payment.
www.walmart.com

Woodman’s..... call your nearest location
Offers online ordering, and pickup/delivery service
www.shopwoodmans.com

HOME DELIVERED MEALS

Aging and Disability Resource Center (262) 548-7848
514 Riverview Avenue, Waukesha WI 53188
Home Delivered Meals: Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.
Hours/Days: Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.
Eligibility: Homebound persons 60 years and older who cannot leave home under normal circumstances.

PRIVATE MEAL DELIVERY PROVIDERS

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

Blue Apron..... (646) 891-4349
Ingredient and recipe meal kit delivery service
www.blueapron.com/

Dousman Home Meals (262) 965-2429
Serving: Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas

- HelloFresh** (646) 846-3663
 Ingredient and recipe meal kit delivery service.
www.hellofresh.com/
- Homestyle Direct** (866) 735-0921
 113 Main, Kimberly ID 83341
 Nutritionally balanced meals delivered to your door, ready to heat and eat.
www.homestyledirect.com
- Horizon Home Care and Hospice** (414) 586-6220
Serving: Brown Deer, Butler, Germantown, Greenfield, Menomonee Falls, Milwaukee, and West Allis
www.horizonhomecareandhospice.org/in-home-care/meals-on-wheels/
- Milwaukee County Delivered Meals** (414) 289-6874
County.Milwaukee.gov/EN/DHHS/Older-Adult-Services/Senior-Centers—Dining
- Mom’s Meals** (877) 508-6667
 Nutritionally balanced meals are prepared, packaged and shipped fresh, ready to heat and eat. Diabetic, renal diet, carbohydrate-controlled meals also available and gluten-free, low sodium and vegetarian.
www.momsmeals.com
- Seattle Sutton Healthy Eating** (800) 442-3438
www.seattlesutton.com
- Silver Cuisine** (844) 404-3663
www.silvercuisine.com

NUTRITION COUNSELING

- Nutrition Education Program** (262) 548-7877
 Waukesha County University of Wisconsin-Extension
 Classes available for low-income families, individuals, youth, and the elderly.
www.waukeshacounty.gov/UWEX/Foodwise/

Waukesha County Public Health Center (262) 896-8430
..... **(800) 540-3620**
..... **TTY (262) 896-8234**
514 Riverview Avenue, Waukesha WI 53188

PRIVATE IN-HOME MEAL PREP

Caring Senior Service.....(414) 395-8106
W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
Caregivers prepare and encourage proper diet and nutrition
based on each client’s individual needs.
[www.caringseniorservice.com/milwaukee/services/meal-
preparation](http://www.caringseniorservice.com/milwaukee/services/meal-preparation)

Chefs for Seniors.....(262) 492-4611
30710 Chapman Ln, Waterford WI 53185
A personal chef cooks meals in home that can be packaged to
be reheated throughout the week while providing
companionship to the senior client.
www.chefsforseiors.com/southeastern-wi

SENIOR DINING CENTERS

Aging and Disability Resource Center (ADRC).. (262) 548-7826
514 Riverview Avenue, Waukesha 53188
Senior Dining - Nutritious meals are served at **7 dining
centers** throughout Waukesha County. Social opportunities,
recreational and educational activities as well as information
on services, resources and community events for older people
are included.
Eligibility: Persons 60 years and older. For reservations, call
the dining center before 11:00 AM one working day in
advance, or the ADRC at (262) 548-7826. Transportation may
be available by senior taxi or RideLine, for \$1.00 each way.

Brookfield, Brookfield Community Center (262) 782-1636
2000 N Calhoun Rd, 53005 Monday-Friday 12:00

Menomonee Falls, Menomonee Falls Community Center
..... **(262) 251-3406**
W152 N8645 Margaret Rd, 53051 Monday-Friday 12:00

Mukwonago, Birchrock Apartments..... (262) 363-4458
280 Birchrock Way, 53149..... Monday-Thursday 12:00

New Berlin, Our Lord's United Methodist Church
..... (414) 529-8320
5000 S Sunnyslope Rd, 53151 Monday-Friday 12:00

Oconomowoc, Oconomowoc Community Center . (262) 567-5177
220 West Wisconsin Avenue, Oconomowoc 53066
..... Monday-Friday 12:00

Sussex, Sussex Civic Center..... (262) 246-6747
N64W23760 Main St, 53089..... Monday-Friday 12:00

Waukesha, La Casa Village..... (262) 547-8282
1431 Big Bend Road, 53189..... Monday-Friday 12:00

HEARING / VISION IMPAIRMENT

Adaptive Technology Resources (800) 770-8474
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology
solutions to promote independence and success in home,
work and school environments. Solutions range from simple
mainstream options to highly customized and sophisticated
recommendations. On site evaluations and training provided.
www.adaptivetr.com

American Printing House for the Blind (APH) (800) 223-1839
Independent living products and services for people who are
blind and visually impaired.
www.aph.org

Audio & Braille Literacy Enhancement, Inc..... (414) 286-3039
(ABLE) Central Library Building, 803 W Wells St, Milwaukee
WI 53233
Transcribes print materials into Braille and audio/digital format
for anyone with a disability that prevents them from reading
standard print.
www.ablenow.org

CapTel, Inc...... (877) 300-5928
CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and also have a call captioning service so the user can see words spoken on the phone.
www.captel.com

CommLink (A Division of HEAR WI) (414) 604-7231
..... **Videophone (414) 395-2117**
Offers high quality interpreting services through licensed sign language interpreters as well as Spanish interpreters for medical appointments, business meetings, legal proceedings, emergencies and everyday events.
www.commlinkasl.com

Deaf Linx
Information on deafness, deaf culture, American Sign Language (ASL) and all other related topics.
www.deaflinx.com

HEAR WI (414) 604-2200
..... **TTY (414) 604-7217**
10243 W National Ave, West Allis WI 53227
Educational programs on hearing loss in older adults, senior hearing screening, information, and referral. Hearing assistance products available for all ages.
www.hearwi.org

Office for the Blind and Visually Impaired..... (888) 879-0017
Provide services to teach skills of independent living with vision loss.
www.dhs.wisconsin.gov/blind/contact.htm

Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness
Deaf and Hard of Hearing Specialist (262) 565-6349
Disability Benefit Specialist Videophone..... (262) 347-3045
10243 W. National Ave, West Allis WI 53227
Deaf/Hard of Hearing Specialists supporting the DHS
www.dhs.wisconsin.gov/odhh

Telecommunications Equipment Purchase Program (TEPP)
..... **(608) 231-3305**
..... **Videophone (608) 234-4781**
Public Service Commission, PO Box 7854, Madison WI 53707
TEPP issues vouchers for equipment needed in order to use basic telephone services to Wisconsin residents who are deaf, hard of hearing, speech impaired or mobility or motion impaired.
Psc.wi.gov/pages/ForConsumers/TEPP.aspx

Vision Forward Association (414) 615-0100
912 N Hawley Rd, Milwaukee WI 53213
The Badger Association and the Center for Blind and Visually Impaired Children have merged to create a comprehensive vision resource organization for children, adults and families living with changing vision.
<http://vision-forward.org>

Wisconsin Lions Foundation (877) 463-6953
Hearing Aid Program
Providing hearing instruments for adults and children who could otherwise not afford them.
www.wlf.info

Wisconsin Telecommunication Relay System 7-1-1
www.wisconsinrelay.com

Wisconsin Council of the Blind and Visually Impaired
..... **(608) 255-1166**
..... **(800) 783-5213**
www.wcblind.org

HOME HEALTH CARE / HOMEMAKER

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship, and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

Questions to ask when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with _____ (name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you conduct criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

ADL Supportive Home Care (262) 363-4400
318 N Rochester St, Mukwonago WI 53149
www.adlsupportivehomecare.com

- Allay Home & Hospice** (262) 787-2980
 (262) 735-8645
 325 N Corporate Dr # 260, Brookfield WI 53045
www.allayhh.com
- Almost Family**..... (920) 922-8098
 63 W Pioneer Rd, Fond du Lac, WI 54935
www.lhcgroup.com
- Always Best Care Senior Services**..... (262) 439-8616
Free Consultation Number..... (262) 721-0765
 16869 W Greenfield Ave, New Berlin WI 53151
<http://www.alwaysbestcare.com>
- Amada Senior Care** (262) 395-7928
 16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care
- ANS Home Health Services** (414) 481-9800
 1551 S 108 St, West Allis WI 53214
www.anshomecare.com
- Ascension At Home**..... (414) 310-7195
 135 S 84th Street, Suite 150, Milwaukee WI 53214
www.acensionathome.com
- ASSIST@HOME Quality Care** (262) 754-3805
 220 Regency Ct, Suite L102, Brookfield WI 53045
www.assistathomecare.com
- Assisting Hands Home Care** (262) 721-1155
 210 Regency Court, Suite 220, Brookfield WI 53045
www.assistinghands.com/24/wisconsin/menomonee/
- Aurora at Home Health Care Services** (800) 862-2201
www.aurorahealthcare.org/services/home-care/
- Bridges Home Healthcare**..... (262) 673-6600
 1121 E Sumner St, Hartford WI 53027
www.bridgeshh.com

- BrightStar of Greater Waukesha & Lake Country** (262) 408-5873
 N27 W23957 Paul Road, Suite 100, Pewaukee WI 53072
www.brightstarcare.com/greater-waukesha
- Caring Senior Service of Milwaukee** (414) 395-8106
 W156N8327 Pilgrim Rd #406, Menomonee Falls WI 53051
www.caringseniorservice.com/milwaukee
- Catholic Charities** (262) 547-2463
 717 N. East Ave, Waukesha WI 53186
www.ccmke.org
- Celestial Care** (414) 395-4286
 11625 West Bluemound Road, Wauwatosa WI 53226
www.celestialcareinc.com
- Centerwell Home Health** (414) 327-4553
 10150 W National Ave, #150, West Allis WI 53227
www.centerwellhomehealth.com
- Christian Family Solutions** (888) 685-9522
 W175 N11120 Stonewood Dr, Germantown WI 53022
 (800) 438-1772
 16535 W Bluemound Road #305, Brookfield WI 53005
www.christianfamilysolutions.org
- ComForCare Home Care** (262) 446-2000
 1020 James Dr. Suite F, Hartland WI 53029
www.comforcare.com/wisconsin/waukesha
- Comfort Keepers**
Greenfield
 4811 S 76th St, Suite 300, Greenfield WI 53220
 (414) 207-6894
Waukesha
 2717 N Grandview Blvd #106, Waukesha WI 53188
 (262) 542-5800
www.comfortkeepers.com

- Comprehensive Home Care LLC** (414) 585-0083
 2800 W Forest Ave Milwaukee, WI 53215
www.comprehensivehomecarellc.com
 A bilingual home care agency.
- Exceptional Health Network** (414) 499-7720
 8200 W Brown Deer Rd, Suite #210, Milwaukee WI 53223
www.exceptionalhealthnetwork.com
- Good People, LLC** (800) 608-8003
 1029 N Jackson St #1209, Milwaukee WI 53202
 Live-in caregiver & companion referral agency
www.goodpeople.us
- Hannah Home Health Care, Inc.** (262) 363-2500
 318 N Rochester St, Mukwonago WI 53149
www.hannahhomehealth.com
- Health Network of Wisconsin** (414) 763-5154
 10625 W North Ave, Suite 312, Wauwatosa WI 53226
www.healthnetworkofwisconsin.com
- Holding Hands Homecare** (414) 255-6609
 4811 S 76th St #129, Greenfield WI 53220
www.holdinghandshomecare.com
- Holistic Home and Hospice** (414) 231-3130
 8777 W Forest Home Avenue, Greenfield WI 53228
www.holistic hh.com
- Home Care Services (HCS)** (262) 657-8467
 Live In Caregiving Only
www.homecarewisconsin.com
- Home Helpers of Greater Milwaukee** (262) 214-6941
 1001 W. Glen Oaks Ln, Suite #104, Mequon WI 53092
www.homehelpershomecare.com/milwaukee
- Home Helpers of Lake Country** (262) 354-3330
 555 S Industrial Dr, Hartland WI 53029
www.homehelpershomecare.com/LakeCountry

- Home Instead Senior Care of Waukesha Co. (262) 436-4663**
 100 S Main Street, Suite G01, Oconomowoc WI 53066
www.homeinstead.com
- Horizon Home Care & Hospice, Inc..... (414) 365-8300**
 11400 W Lake Park Dr, Milwaukee WI 53224
www.horizonhomecareandhospice.org
- IndependenceFirst (414) 291-7520**
 540 South 1st Street, Milwaukee WI 53204
 Personal care workers for people with disabilities.
www.independencefirst.org
- Interim Healthcare.....(608) 238-0268**
 W177 N9886 Rivercrest Drive, Germantown WI 53022
www.interimhealthcare.com//location/germantown-wi
- KPI Home Healthcare (414) 333-3984**
 139 E Wisconsin Ave, Oconomowoc WI 53066
www.kpihomehealth.com
- Life@Home (Shorehaven) (262) 560-6960**
 1306 W Wisconsin Ave, Oconomowoc WI 53066
www.shorehavenliving.org/lifeathome/
- Med Group Home Health Care..... (414) 755-2009**
 2111 N Dr. Martin Luther King Dr, Milwaukee WI 53212
www.medgrouphomehealthcare.com
- Metro Home Health Care..... (414) 431-8777**
 7001 S Howell Avenue Suite 200, Oak Creek WI 53134
www.metrohomecarellc.com
- MCFI (Milwaukee Center for Independence) Home Care**
 (414) 290-0050
 (888) 381-5696
 2020 W Wells St, Milwaukee WI 53233
www.mcfihomecare.org

Procare Plus (888) 540-2273
..... (262) 567-2200
1222 N Breezeland Rd, Oconomowoc WI 53066
www.procareplus.net

Professional Home Care Services, Inc (414) 541-6010
10827 W Lincoln Ave, West Allis WI 53227
www.phcsonline.com

ProHealth Home Care, Inc (877) 453-9272
..... (262) 928-7444
2000 Pewaukee Rd, Waukesha WI 53188
www.prohealthhomecare.org/medical-services/home-health

ProMedica Home Health (414) 944-2000
..... (866) 216-5708
10200 Innovation Drive #400, Milwaukee WI 53226
www.promedicahomehealth.org/Milwaukee

Quality Home Health Care (414) 315-3717
W125S7554 Coventry Ln, Muskego WI 53150
www.qualityhomehealthcarewi.com

Rent-A-Daughter, LLC (262) 754-0550
N87W16430 Appleton Ave., Menomonee Falls WI 53051
www.rent-a-daughter.com

Right at Home
Germantown Office (262) 255-2222
W177 N9886 Rivercrest Dr Suite 262, Germantown WI 53022
www.rightathome.net/menomonee-falls
Milwaukee Office (262) 347-3005
9600 West Greenfield Ave, West Allis WI 53214
www.rightathome.net/milwaukee-waukesha

Senior Helpers (414) 228-4600
3904 S 27th Street, Milwaukee WI 53221
www.seniorhelpers.com/wi/milwaukee

Seniors Helping Seniors (262) 225-7978
N63 W23524 Silver Springs Drive, Sussex WI 53089
www.seniorshelpingseniors.com

- St. Camillus Supportive Home Services..... (414) 258-2418**
 10100 W Bluemound Rd, Wauwatosa WI 53226
www.stcam.com
- Supportive Home Living Services, Inc (262) 544-0687**
 238 W Broadway #2, Waukesha WI 53186
www.supportivehomeservices.com
- Synergy HomeCare..... (414) 763-8368**
 4810 S. 76th St, Suite 102, Greenfield WI 53220
www.synergyhomecare.com
- Talem Home Care.....(414) 206-2090**
 10335 West Oklahoma Ave Suite 204, Milwaukee WI 53227
www.talemhomecare.com
- TheKey..... (414) 964-8000**
 409 E Silver Spring Dr Suite A, Whitefish Bay WI 53217
www.thekey.com
- There's No Place Like Home (262) 518-8543**
A Place for Mom
 3375 S Ann Louise Dr., New Berlin WI 53146
www.aplaceformom.com/community/theres-no-place-like-home-1347345
- Touching Hearts at Home..... (262) 787-1803**
 21430 W Greenfield Ave, New Berlin WI 53146
www.touchinghearts.com/milwaukee
- Transitions At Home, Inc. (262) 723-2700**
 N6359 US Highway 12, Elkhorn WI 53121
www.transitionssouth.org
- Village Caregiving- Southern WI..... (414) 331-0800**
 345 W Washington Ave, Unit 311, Madison WI 53073
www.villagecaregiving.com

Visiting Angels (262) 695-4418
120 Park Ave, Pewaukee WI 53072
www.visitingangels.com/pewaukee

CHORES / ERRANDS

Non-medical home care services such as home cleaning, window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitors, and transportation to assist older persons to remain in their residence. Call for details.

“AT YOUR SERVICE” Inc (262) 354-3700
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066
www.weare-atyourservice.com

Clean Sweep (414) 852-2799
Commercial and residential, weekly and bi-weekly cleaning service.

Environment Solutions, LLC (800) 990-0346
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.
www.environmentsolutionsllc.com/

Eras Senior Network (262) 549-3348
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.
www.eras.org

Peace of Mind Concierge Service (262) 432-2365
W177 N9856 Rivercrest Dr Suite100, Germantown WI 53022
www.pomcs.com/

Procare Plus (262) 567-2200
..... (888) 540-2273
1222 N Breezeland Rd, Oconomowoc WI 53066
www.procareplus.net

ServiceMaster Clean (262) 239-7784
2215 S 162nd St., New Berlin WI 53151
Professional commercial, janitorial, and residential cleaning services.
www.servicemasterclean.com

HAIR AND FOOT CARE

HAIR CARE

Arcadian Avenue Authentic Barber Shop (262) 549-0927
S15W22792 Arcadian Ave, Waukesha WI 53186
Men’s haircuts and shaves. Convenient parking, walk-ins welcome, home visits if needed.
<http://waukeshabarber.com>

I’m Hair for You (414) 217-7702
Julie Ann At Jacques Studio
2985 Brookfield Rd #1, Brookfield WI 53045
30 years of experience. Perms, color, cuts, and styles. Will travel to your home or can be done at Julie’s salon.

Mary’s Design Studio..... (262) 364-9747
Hair stylist for 31 years. Will travel to your home.

Seasons Salon LLC.....(262) 782-5566
17345 W Captiol Dr Suite #17, Brookfield WI 53045
Specializing in senior care, Season Salon specializes in shampoo sets, perms, hair cuts, and color for both men and women. Will travel to your home or services can be done at the salon.

FOOT CARE

ProHealth Care Diabetes Center (262) 928-4695
Education classes and counseling, evaluation, diabetes support group, foot care clinic, walking program. Waukesha and Oconomowoc locations.
www.prohealthcare.org

Toe Nail Trimmers (262) 719-0336
3270 Center Road, Cedarburg WI 53012
Foot and nail care services by certified RNs. Locations
throughout the county or in-home care for homebound
www.toenailtrimmersrn.com

HOME MAINTENANCE / MODIFICATION

101 Mobility of Greater Milwaukee Area (262) 524-0900
206 Enterprise Road, Suite 100, Delafield WI 53018
www.101mobility.com/milwaukee

1-800-GOT-JUNK? (800) 468-5865
Full service junk removal
www.1800gotjunk.com

Access Elevator (262) 784-8500
..... (920) 257-6060
4445 W Forest Home Ave, Milwaukee WI 53219
www.AllAboutAccess.com

Amramp (888) 715-7598
ADA compliant, rent or buy. Residential entry ramps, portable
ramps, threshold and transition ramps, portable, roll-in
showers, vertical & inclined lifts, free-standing, overhead
patient lifts, pool and hot tub lifts, automatic door openers,
other unique assistive devices.
www.amramp.com

Adaptive Technology Resources (ATR) (800) 770-8474
W175N1163 Stonewood Dr, Suite 232, Germantown WI 53022
Company specializes in providing customized technology
solutions to promote independence and success in home.
Solutions range from simple mainstream options to highly
customized and sophisticated recommendations. On site
evaluations and training provided.
www.adaptivetr.com

Bridgeway Independent Living Designs, LLC (262) 671-2032
..... (888) 482-BILD
9209 W Bluemound Rd, Milwaukee WI 53226
www.bildnow.com

**Center for Assistive Technology and Environmental Access
(CATEA)**

National public website on Assistive Technology.
www.catea.gatech.edu

Discount Ramps..... (888) 651-3431
www.discountramps.com

Hekkers Handy Hands (262) 370-4198
Grab bars, hand-held showers, shower chair assembly, and
minor home modifications.

The Home Consortium..... (262) 896-8170
Down payment assistance, and low-interest housing
rehabilitation loans. Available for Jefferson, Washington,
Waukesha, and Ozaukee Counties.

La Casa de Esperanza (262) 547-0887
410 Arcadian Ave, Waukesha WI 53189
Weatherization is a free* (*a 15% owner contribution may be
required by the owner if heat is provided as part of rent)
service provided to the owner or tenant of a home who has
qualified to receive Energy Assistance through the Wisconsin
Home Energy Assistance Program (WHEAP). Weatherization
services are funded by the Dept of Energy and administered
by the Wisconsin Dept of Administration.
www.lacasadeesperanza.org

Miller Mobility Products, Inc (262) 549-4900
36336 N Summit Village Way, Oconomowoc WI 53066
www.millermobility.com

Mr. Handyman..... (262) 549-7700
CAPS-certified business, offering home improvement and help
to adapt homes for aging and special needs.
www.mrhandyman.com

TLC Repair Service LLC.....(262) 227-3161
W254N4935 McKerrow Dr, Pewaukee WI 53072

Revitalize Milwaukee.....(414) 312-7531
Provide free home repairs and accessibility modifications to low income
homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years
of age or older and low-income, or a person living with a disability and low-income,
or a low-income veteran. www.freehomerepairs.org

US Dept of Agriculture Rural Development..... (202) 720-2791
Local Office: W6529 Forest Avenue, Fond du Lac WI 54937
..... **(920) 907-2976**
www.rd.usda.gov
Email: RD.FondduLac@wi.usda.gov

WHEDA (Wisconsin Housing Economic Development Authority) (800) 334-6873
www.wheda.com

HOSPICE / PALLIATIVE CARE

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow up bereavement support to those closely involved.

AccentCare Hospice & Palliative Care..... (800) 379-5105
6737 W Washington St, #2150, West Allis WI 53214
www.accentcare.com
AccentCare Inpatient Hospice Center- Lutheran Home
..... **(800) 379-5105**
7500 W North Ave, Wauwatosa WI 53213
AccentCare Inpatient Hospice Center- Oak Creek..... (414) 240-2904
2700 Honadel Blvd, Oak Creek WI 53154

Agrace..... (262) 468-4409
1227 Corporate Center Dr, Ste 202, Oconomowoc, WI, 53066
Residential hospice and in-home hospice and palliative care
www.agrace.org

Allay Home & Hospice (262) 787-2980
325 N Corporate Dr #260, Brookfield WI 53045
www.allayhh.com

Angels Grace Hospice (262) 468-0115
N74W35908 Servants Way, Oconomowoc WI 53066
Residential hospice for end-of-life care for all ages.
www.prohealthcare.org

Ascension At Home	(414) 310-7195
135 S 84 th St. Suite 150, Milwaukee WI 53214	
www.compassus.com/services/home-health/ascension-at-home-together-with-compassus	
AseraCare Hospice	(262) 785-1356
.....	(800) 598-5132
2204 E. Moreland Blvd. Suite 101, Waukesha WI 53186	
www.locations.amedisys.com/wi/waukesha/aseracare-hospice-care.html	
Aurora at Home	(414) 327-2295
Hospice and palliative care to provide the best quality of life for homebound patients who are critically or chronically ill.	
www.aurorahealthcare.org/services/home-care/	
Aurora At Home Zilber Family Hospice	(888) 206-6955
.....	(414) 615-5900
1155 Honey Creek Parkway, Wauwatosa WI 53213	
Residential hospice. In-patient unit.	
www.care.aurorahealthcare.org/locations/aurora-zilber-family-hospice-wauwatosa	
Badger Hospice	(262) 222-1012
125 N Executive Dr Suite 100, Brookfield WI 53005	
www.badgerhospice.org	
Brighton Hospice Wisconsin	(262) 794-3980
300 N Executive Dr Suite 110, Brookfield WI 53005	
Offers respite care, general inpatient care, continuous care, and routine home care.	
www.brightonhospice.com	
CenterWell Home Health	(414) 327-4553
.....	(833) 453-1107
10150 W National Ave #150, West Allis WI 53227	
www.centerwellhomehealth.com	
Compassionate Care Hospice of WI, LLC	(414) 257-1708
16655 W Bluemound Road Suite 275, Brookfield WI 53005	
www.locations.amedisys.com/wi/brookfield/compassionate-care-hospice.html	

- Compassus**.....(414) 800-9453
 2525 North 124th Street Suite 103, Brookfield WI 53005
www.compassus.com/locations/wisconsin/milwaukee
- Horizon Home Care and Hospice** (414) 365-8300
 Hospice, in-home care.
 11400 W Lake Park Dr, Milwaukee WI 53224
www.horizonhomecareandhospice.org
- Legacy Hospice** (262) 879-8014
 850 Elm Grove Rd Suite 21, Elm Grove, WI 53122
www.legacyhospicecares.com
- Lutheran Home Inpatient Unit**.....(414) 258-6170
 7550 W North Avenue, Wauwatosa WI 53226
www.thelutheranhome.org/
- ProHealth Palliative Care** (262) 928-4898
www.prohealthcare.org/medical-services/palliative-care
- ProMedica Hospice** (414) 944-2000
 (866) 216-5708
 Hospice and in-home rehabilitation, therapies.
 10200 W Innovation Drive #400, Milwaukee WI 53226
www.promedicahomehealth.org/milwaukee
- Rainbow Hospice Care** (920) 674-6255
 Serves Western Waukesha counties.
 1225 Rimmel Drive, Johnson Creek, WI 53094
www.rainbowhospicecare.org
- St. Camillus Home Care & Hospice**..... (414) 258-2418
 10101 W Wisconsin Ave, Wauwatosa WI 53226
www.stcam.com/home-health-hospice-services
- St. Croix Hospice** (262) 796-0600
 13255 W. Bluemound Rd Suite #103, Brookfield WI 53005
www.stcroixhospice.com/brookfield-wi

Vitas Healthcare (888) 853-3617
..... (414) 257-2600
12000 W Park Pl Suite 200, Milwaukee WI 53224
Vitas Inpatient Hospice Ruth Hospice Unit .. (414) 607-4452
8300 W Beloit Rd, West Allis WI 53219
www.vitas.com

HOSPITALS

Ascension

Columbia St. Mary's Milwaukee Hospital.....(414) 291-1000
2301 North Lake Dr., Milwaukee WI 53211
Elmbrook (262) 785-2000
19333 W North Ave, Brookfield WI 53045
Sacred Heart Rehabilitation.....(414) 585-6750
2301 North Lake Dr., Milwaukee WI 53211
St. Francis..... (414) 647-5000
3237 S 16 St, Milwaukee WI 53215
St. Joseph..... (414) 447-2000
5000 W Chambers, Milwaukee WI 53210
Waukesha (262) 420-1600
2325 Fox Run Blvd, Waukesha WI 53188

Aurora

St. Luke's Medical Center (414) 649-6000
2900 W Oklahoma Ave, Milwaukee WI 53215
Aurora Sinai Medical Center..... (414) 219-2000
945 N 12 St, Milwaukee WI 53233
Aurora West Allis Medical Center (414) 328-6000
8901 W Lincoln Ave, West Allis WI 53227
Aurora Medical Center-Summit (262) 434-1000
36500 Aurora Dr, Summit WI 53066
www.aurorahealthcare.org

Froedtert

Community Memorial Hospital..... (262) 251-1000
W180 N8085 Town Hall Rd, Menomonee Falls WI 53051
www.communitymemorial.com
Froedtert Community Hospital New Berlin... (262) 796-0001
4805 S Moorland Rd, New Berlin WI 53151

- Froedtert Community Hospital Pewaukee (262) 956-6150**
 209 Pewaukee Rd, Pewaukee WI 53072
Froedtert & Medical College of Wisconsin ... (414) 805-3000
 9200 W Wisconsin Ave, Milwaukee WI 53226
www.froedtert.com
- Milwaukee Rehab Hospital at Greenfield.....(414) 441-0500**
 3200 S. 103rd Street, Milwaukee WI 53227
www.milwaukee-rehabhospital.com
- ProHealth Care**
- Oconomowoc Memorial Hospital (262) 569-9400**
 791 Summit Ave, Oconomowoc WI 53066
www.prohealthcare.org
- Rehabilitation Hospital of WI (262) 521-8800**
 1625 Coldwater Creek, Waukesha WI 53188
www.rehabhospitalwi.com
- Waukesha Memorial Hospital (262) 928-1000**
 725 American Ave, Waukesha WI 53188
www.prohealthcare.org
- Waukesha Memorial Hospital Mukwonago... (262) 363-1901**
 240 Maple Ave., Mukwonago WI 53149
- Rogers Memorial Hospital (262) 646-4411**
 34700 Valley Rd, Oconomowoc WI 53066 (800) 767-4411
www.rogershospital.org
- VA Medical Center, Milwaukee (414) 384-2000**
 Clement J. Zablocki VA Medical Center
 5000 W National Avenue, Milwaukee WI 53295
www.milwaukee.va.gov
- Waukesha County Mental Health Ctr-Inpatient... (262) 548-7950**
 1501 Airport Rd, Waukesha WI 53188
www.waukeshacounty.gov

HOUSING

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Family Promise of Western Waukesha County.. (262) 968-2321
139 E North Street, Waukesha WI 53188
www.familypromisewaukeshawi.org

Hebron Housing Services..... (262) 549-8720 ext. 4
1166 Quail Court, Suite 400, Pewaukee WI 53072
www.hebronhouse.org

Juno House..... (262) 549-8720
812 N East Ave, Waukesha WI 53186
Families (men included with family only), single women and children.

Siena House Shelter..... (262) 549-8720
1519 Summit Ave, Waukesha WI 53188
Single, adult men.

Hope Center..... (262) 549-8726
101 W Broadway, Waukesha WI 53186
Provides daytime shelter for men, women and children.
www.hopecenterwi.org

Salvation Army, Waukesha (262) 547-7367
445 Madison St, Waukesha WI 53188
Men only.
www.waukeshasalvationarmy.org

The Women’s Center (262) 547-4600
(Domestic violence and/or sexual assault/abuse)
..... **24 Hour Crisis Line (262) 542-3828**
..... **Toll Free (888) 542-3828**
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

HOUSING RESOURCES AND SENIOR PLACEMENT SERVICES

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an “application charge” to the consumer.

A Place for Mom (866) 589-2794
www.aplaceformom.com

Amada Senior Care (262) 395-7928
16655 W Bluemound Rd, Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care/

CarePatrol of Greater Milwaukee and Southeastern WI
<http://SEwisconsin.CarePatrol.com> (262) 223-6060

CarePatrol of the Milwaukee Area
<http://Milwaukee.CarePatrol.com> (414) 301-7690

Oasis Senior Advisors (262) 777-0462
..... (888) 455-5838
www.OasisSeniorAdvisors.com/milwaukee

Vesta Senior Network, LLC..... (414) 253-1435
7830 W Wisconsin Ave, Milwaukee WI 53213
www.vestaseniornetwork.com

HUD (US Dept. of Housing and Urban Development)
..... (414) 297-3214
www.hud.gov

Waukesha Housing Authority
600 Arcadian Ave, Waukesha WI 53186..... (262) 542-2262
..... (877) 404-6818
Section 8 Housing Choice Vouchers (portable vouchers) in Waukesha County are independently administered and managed by the Waukesha Housing Authority. Interested parties should seek information about the waitlist on the WHA website at: www.whaonline.com

WI Housing Search (877) 428-8844

Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.
www.wihousingsearch.org/

INDEPENDENT LIVING

Independent Senior Living facilities offer housing designed for older adults. Most facilities have recreation rooms / common areas to socialize and some have organized activities and also offer meal plans that can be purchased. Although these communities are designed for independent older adults, individuals can arrange for supportive services. Some of these facilities may offer below market rates based on income requirements. The following is a list of potential questions to ask of a new landlord or housing complex. This is not a complete list and not all these questions will apply in each individual rental situation.

These questions can be used for Independent or Subsidized housing complexes.

- Are there units available? If not, is there a wait list? How long is the waitlist?
- How much is rent and how is it calculated? Is there a minimum rent?
- Is there an age requirement?
- Can people with disabilities of any age apply? If so, what proof do you need?
- What is the security deposit?
- Is there a mandatory lease period?
- Is there a fee for the application?
- Any other requirements before or after the application process?
- Can you mail me an application?
- Can an application be completed online?
- How many units do you have?
- What type of units do you have? (1 bedroom, 2 bedroom, family size unit, condos)
- How many of the units are ADA and/or Wheelchair compliant?
- Are there elevators?
- Is it possible to tour an apartment or the building?

- Are there photos available online?
- Is there off street parking?
- Does your facility offer van service to a grocery store?
- Are there common areas for socialization?

(Listed alphabetically by community)

Brookfield

Capitol Hill (262) 790-1845

17390 Crest Hill Dr, Brookfield WI 53045

55+

Congregational Home (262) 781-0550

13900 W Burleigh, Brookfield WI 53005

55+

Fox Brook Senior Apartments (262) 790-0033

18915 Thomson Dr, Brookfield WI 53045

55+

Regal Crest West..... (262) 782-0346

13275 W Burleigh, Brookfield WI 53005

55+

ProHealth Care Regency Senior Comm..... (262) 780-0321

777 N Brookfield Rd, Brookfield WI 53045

62+

Ruby Commons (262) 782-1948

17560 W North Ave, Brookfield WI 53045

55+

Willow Brook Court (262) 780-1000

17285 W River Birch Dr, Brookfield WI 53045

All ages

Butler

Butler Square..... (262) 781-0061

12809 W. Hampton Ave, Butler WI 53007

55+

Hampton Regency Apartments(414) 271-4116
12999 W Hampton Ave, Butler WI 53007
62+

Delafield

Hillside Woods I..... (262) 646-3441
3280 Hillside Dr, Delafield WI 53018
55+

Hillside Woods II..... (262) 646-4800
3270 Hillside Dr, Delafield WI 53018
55+

Dousman

Village on the Square..... (262) 965-7390
Three Pillars Senior Living
375 State Rd 67, Dousman WI 53118
55+

Hartland

Breezewood Village I..... (262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
62+

Breezewood Village II..... (262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities

Heritage Lake Country.....(262) 205-7682
2975 Village Square Drive, Hartland WI 53029
55+

River Oaks Apartments..... (262) 369-5351
550 Cottonwood Ave, Hartland WI 53029
55+

Menomonee Falls

The Arboretum..... (262) 253-0909
W180N7890 Town Hall Rd, Menomonee Falls WI 53051

Alta Mira II (262) 719-3884

W129N6845 Northfield Dr, Menomonee Falls WI 53051

55+

Dickson Hollow (262) 599-8300

W156N4881 Pilgrim Rd., Menomonee Falls WI 53051

55+

Grace Commons (262) 252-9600

W195N9550 Rolling Meadow Cir, Menomonee Falls WI

53051

55+

Highlands at Wildwood Lake Senior Apts (262) 251-9999

N77W17700 Lake Park Dr, Menomonee Falls WI 53051

55+

Lake House Menomonee (262) 255-4441

N84W17147 Menomonee Ave, Menomonee Falls WI 53051

55+

Mill Pond Senior Village (262) 502-1650

W164N9091 Water St, Menomonee Falls WI 53051

55+

Riverwalk Senior Housing (414) 704-1772

W165N9080 Hale Ave, Menomonee Falls WI 53051

55+

Village at the Falls (262) 253-0770

W129 N6889 Northfield Dr, Menomonee Falls WI 53051

55+

Wildwood Highlands (262) 251-9000

N78W17445 Wildwood Dr, Menomonee Falls WI 53051

55+

Mukwonago

Birchrock Apartments (262) 363-9009

280 Birchrock Way, Mukwonago WI 53149

55+

Lakeview Terrace (608) 308-4214
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities

Muskego

Heritage Muskego.....(414) 250-7718
S64W13780 Janesville Rd., Muskego WI 53150
55+

Muskego School Apartments.....(262) 777-0708
S75W17476 Janesville Rd., Muskego WI 53150
55+

ProHealth Care Regency Senior Comm..... (262) 679-0888
W181S8540 Lodge Blvd, Muskego WI 53150
55+

Steeple View (414) 525-5500
12455 W Janesville Rd, Muskego WI 53150
55+

Stoney Creek Adult Community (414) 422-4686
S69W14142 Tess Corners Dr, Muskego WI 53150
55+

Tudor Oaks (414) 529-0100
S77W12929 McShane Dr, Muskego WI 53150
62+

Woodview Senior Apartments..... (262) 679-7644
S87W18193 Woods Rd, Muskego WI 53150
55+

New Berlin

City Center at Deer Creek.....(262) 754-0081
3535 S Deer Creek Parkway, New Berlin WI 53151
55+

Deer Creek Village..... (262) 641-9410
3601 S 147 St, New Berlin WI 53151
55+

Heritage City Center Senior Apartments.....(262) 710-1831

14901 W Library Lane, New Berlin WI 53151

55+

High Ridge Manor..... (262) 789-9588

13445 West National Avenue, New Berlin WI 53151

62+

Parkwood Highlands Senior Apartments..... (262) 821-5106

13800 W Park Central Blvd, New Berlin WI 53151

55+

ProHealth Care Regency Senior Community

..... (262) 789-1699

13750 W National Ave, New Berlin WI 53151

62+

Oconomowoc

Berkshire-Oconomowoc (262) 567-9001

210 S Main St, Oconomowoc WI 53066

55+

Evin at Oconomowoc.....(262) 360-3846

1101 Silver Lake St., Oconomowoc WI 53066

55+

Lake Terrace/Shorehaven (262) 567-8341

1380 W Wisconsin Ave, Oconomowoc WI 53066

55+

Oconomowoc School Apartments (262) 354-0633

623 Summit Ave, Oconomowoc WI 53066

Parkland Commons (262) 567-8777

427 West 2nd Street, Oconomowoc WI 53066

62+

Wilkinson Manor..... (262) 569-8196

919 East Summit Avenue, Oconomowoc WI 53066

62+

Pewaukee

- Hawthorne Place Apartments** (262) 691-8899
1105 Hawthorne Place, Pewaukee WI 53072
55+
- Kirkland Crossings** (262) 695-5800
700 Quinlan Dr, Pewaukee WI 53072
55+
- Quail Pointe** (262) 695-9200
1088 Quail Ct, Pewaukee WI 53072
50+
- The Silvernail Senior Apartments** (262) 896-2100
2451 Silvernail Rd, Pewaukee WI 53072
55+

Sussex

- Stonegate**..... (262) 820-0911
N68 W24955 Stonegate Ct, Sussex WI 53089
- Sussex Mill Apartments** (262) 820-1118
W240 N6345 Maple Ave, Sussex WI 53089
55+

Waukesha

- Avalon Square** (262) 446-9300
222 Park Pl, Waukesha WI 53186
62+
- Berkshire at Kensington** (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+
- Berkshire-Sunset**..... (262) 548-0131
S30 W24890 Sunset Dr, Waukesha WI 53189
55+
- Brookfield Highlands Senior Apartments**..... (262) 798-9898
20825 George Hunt Circle Suite 712, Waukesha WI 53186
55+

- Highlands South Apartments** (262) 347-0690
1505 Big Bend Rd, Waukesha WI 53189
- Hillcrest Park Senior Apartments** (262) 548-8898
1802 Shepherd Ct (office location), Waukesha WI 53186
55+
- Main Street Plaza Apartments** (844) 926-2374
234 W Main St, Waukesha WI 53186
- Monterey & Hillcrest Apartments** (262) 549-1212
2725 N University Dr, Waukesha WI 53188
- Morningside Hills Apartments** (262) 542-4515
309 Sheffield Rd, Waukesha WI 53186
All Ages
- Mountain Village Apartments** (262) 746-5044
304 W North St Waukesha WI 53188
All Ages
- New Perspective Waukesha**.....(262) 383-4890
1701 E Broadway, Waukesha WI 53186
55+
- P.a.D.D.S. at Moreland Grove** (262) 549-2400
790 W Moreland Blvd #100, Waukesha WI 53188
55+
- Pine Point Apartments** (262) 970-0248
156 S Grand Ave, Waukesha WI 53186
- River's Edge Apartments** (262) 547-4488
100 Corrina Blvd, Waukesha WI 53186, all ages.
- Summit Woods** (262) 521-1388
2501 Summit Ave, Waukesha WI 53188
55+
- West Grove Apartments**..... (262) 544-6900
2105 Kensington Dr, Waukesha WI 53188

LOW INCOME / SUBSIDIZED HOUSING

Subsidized housing, sometimes referred to as low-income housing, provides immediate relief to tenants in the form of a rent subsidy. Tenants apply to receive a subsidy in which they generally pay a pre-determined percentage of their gross adjusted income. The remaining rent is paid directly to the landlord as a subsidy. There are many types of subsidies available and their characteristics are unique to each project/building. The listings to follow are all project-based vouchers meaning the subsidy is tied directly to the building and is not portable. Applications can be completed online, or contact the apartment complex directly.

The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists and pet policies.
(Listed alphabetically by community)

Butler

Hampton Regency Apartments (414) 271-4116
12999 W Hampton Ave, Butler WI 53007
62+
www.lowincomerentalsmilwaukee.com/property/hampton-regency

Delafield

Knoll Crest Apartments (262) 646-4457
674 Division St, Delafield WI 53018
62+ or with disabilities
www.meridiangroupinc.net

Eagle

Eagle Meadows (262) 965-2667
201 N Parkview Dr, Eagle WI 53119
62+ or with disabilities

Hartland

Breezewood Village I (262) 367-2868
400 Sunnyslope Dr, Hartland WI 53029
62+ or with disabilities

Breezewood Village II (262) 367-2868
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities

Menomonee Falls

Greenbrier Village Apartments (414) 774-0153
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI
53051

Messner Manor (262) 251-6055
N90 W17421 St Francis Dr, Menomonee Falls WI 53051
62+ or with disabilities
www.messnermanorapts.com

Mukwonago

Lakeview Terrace (608) 308-4214
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities
www.wisconsinmanagement.com

New Berlin

High Ridge Manor (262) 789-9588
13445 W National Ave, New Berlin WI 53151
62+
www.Lsswis.org

Oconomowoc

Hickory View Commons Sr Apartments (262) 367-1515
211 S Concord Rd, Oconomowoc WI 53066
62+ or with disabilities
www.stonewoodcompanies.com

Jeffworth Apartments (262) 569-8196
519 S Worthington St, Oconomowoc WI 53066
www.wilkinson-manor.business.site

Parkland Commons (262) 567-8777
427 W 2nd St, Oconomowoc WI 53066
62+ or with disabilities

Wilkinson Manor..... (262) 569-8196
919 E Summit Ave, Oconomowoc WI 53066
62+ or with disabilities
www.wilkinson-manor.business.site

Sussex

Bristol Court (262) 246-3623
W246 N6500 Pewaukee Rd, Sussex 53089
62+ or disability of any age with confirmed SSDI

Stonegate..... (262) 820-0911
N68 W24955 Stonegate Ct, #101, Sussex WI 53089
www.stonegateapartmentliving.com

Waukesha

Berkshire at Kensington (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+
www.berkshireseniorcommunities.com/kensington

East Terrace Apartments (262) 544-9757
801 N East Ave, Waukesha WI 53186
62+, wait list if under 62

Hickory Communities..... (414) 246-2304
1219 S Grandview Blvd, Waukesha WI 53188
Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.

Hillcrest Apartments (262) 549-1212
1804 S Grand Ave, Waukesha WI 53186
www.hillcrest-wi.com

La Casa Village I & II (262) 547-2856
1431 & 1441 Big Bend Rd, Waukesha WI 53189
[www.lacasadeesperanza.org/CommunityPrograms/Senior Housing](http://www.lacasadeesperanza.org/CommunityPrograms/SeniorHousing)

River North Apartments (844) 231-8565
134 W North St, Waukesha WI 53188
Single persons only, efficiency apartment.

- Saratoga Heights** (262) 542-2262
 120 Corrina Blvd, Waukesha WI 53186
 Some units 62+
www.whaonline.com
- Senior House** (262) 446-9144
 825 Pleasant St, Waukesha WI 53186
www.monroegroup.com/monroe-group-application.pdf
- Sunset Apartments** (262) 547-1829
 1528 Big Bend Rd, Waukesha WI 53189
www.metapts.com/Sunset#
- Sunset Heights Apartments** (262) 240-9406
 1926 Madera St, Waukesha WI 53189
 Some units 62+
www.metapts.com/Sunset#
- Westwood Heights** (262) 547-6216
 1705 Elder St, Waukesha WI 53188
- Willow Park** (262) 548-9786
 1001-1021 Delafield St, Waukesha WI 53188
 62+ or with disability

RESIDENTIAL CARE APARTMENT COMPLEXES

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or “Assisted Living”. An RCAC is a type of “assisted living” where five or more adults reside.

Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas. This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- **Personal Assistance:** Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.
- **Nursing Services:** Health monitoring, medication administration and medication management.
- **Emergency Assistance:** An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

RCAC DIRECTORY

For more information on RCAC directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Congregational Home (262) 781-0550
3140 Lilly Road, Brookfield WI 53005
Capacity: 28 Apartments
www.congregationalhome.org

Congregational Home (262) 781-0550
13900 W Burleigh Rd, Brookfield WI 53005
Capacity: 29 Apartments
www.congregationalhome.org

ProHealth Care Regency Senior Cmty. (262) 780-0321
777 N Brookfield Rd, Brookfield WI 53045
Capacity: 84 Apartments
www.regencyseniorcommunities.com/communities/regency-brookfield/

Ruby Commons. (262) 782-1948
17560 W North Ave., Brookfield WI 53045
Capacity: 50 Apartments
www.capricommunities.com/locations/ruby-commons

Dousman

Compass Point (262) 965-7180
365 Sunset Dr, Dousman WI 53118
Capacity: 75 Apartments
www.threepillars.org/Communities/Assisted-Living.htm

Elm Grove

Heritage Elm Grove (262) 205-7573
800 Wall Street, Elm Grove WI 53122
Capacity: 20 Apartments
www.heritagesenior.com/elm-grove/

Hartland

Heritage Lake Country (262) 205-7573
2975 Village Square, Hartland WI 53029
Capacity: 46 Apartments
www.heritagesenior.com/lake-country/

Matthews of Hartland (262) 369-1870
300 E North Shore Dr, Hartland WI 53029
Capacity: 20 Apartments
www.matthewsseniorliving.com

Menomonee Falls

The Arboretum V, LLC (262) 253-0909
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 95 Apartments
www.sinceriseniorliving.com/the-arboretum/

Dickson Hollow (262) 599-8300
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 42 Apartments
www.preshomes.org/our-communities/dickson-hollow

Grace Commons I..... (262) 252-9600
W195N9550 Rolling Meadows Cir, Menomonee Falls WI 53051
Capacity: 32 Apartments
www.capricommunities.com/location/grace-commons/

Lake House Menomonee..... (262) 255-4441
N84 W17147 Menomonee Ave, Menomonee Falls 53051
Capacity: 84 Apartments

Mukwonago

Linden Ridge (262) 363-6830
841 E Veterans Way, Mukwonago WI 53149
Capacity: 57 Apartments
www.lindengrove.org/neighborhoods/mukwonago/

Muskego

Heritage Muskego (414) 250-7721
S64W13780 Janesville Rd, Muskego WI 53150
Capacity: 36 Apartments
www.heritagesenior.com/muskego

ProHealth Care Regency Senior Comm..... (262) 679-0888
W181 S8540 Lodge Blvd, Muskego WI 53150
Capacity: 96 Apartments
www.regencyseniorcommunities.com/communities/regency-newberlin/

Tudor Oaks (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 83 Apartments
www.tudoroaks.net/living-options/assisted-living/

New Berlin

Heritage At Deer Creek (262) 205-7776
3585 S 147th St, New Berlin WI 53151
Capacity: 43 Apartments
www.heritagesenior.com/new-berlin

**ProHealth Care Regency Senior Community New Berlin
..... (262) 789-1699**
13750 W National Ave, New Berlin WI 53151
Capacity: 128 Apartments
www.regencyseniorcommunities.com/communities/regency-newberlin/

Oconomowoc

Evin at Oconomowoc Senior Living..... (262) 320-3846
1101 Silver Lake Street, Oconomowoc WI 53066
www.evinsenior.com/assisted-living

Lake Country Landing..... (262) 567-4912
2255 N Stonehedge Trail, Oconomowoc WI 53066
Capacity: 60 Apartments
www.nshorehc.com/locations/lake-country-landing-assisted-living/

Lake Terrace Apartments East..... (262) 560-6913
1340 West Wisconsin Ave, Oconomowoc WI 53066
Capacity: 30 Apartments
www.shorehavenliving.org/independent-living/

Shorehaven Tower (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066
Capacity: 61 Apartments
www.shorehavenliving.org/assisted-living/shorehaven-tower/

Wilkinson Woods V, LLC (262) 842-5107
999 E Summit Ave, Oconomowoc WI 53066
Capacity: 51 Apartments
www.sinceriseniorliving.com/wilkinson-woods/

Pewaukee

Cecelia Place (262) 695-6408
1061 Cecelia Dr, Pewaukee WI 53072
Capacity: 57 Apartments
www.ceceliaplace.com

Kirkland Crossings (262) 695-5802
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 40 Apartments
www.preshomes.org/our-communities/kirkland-crossings

Matthews of Pewaukee (262) 695-6413
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 26 Apartments
www.matthewsseniorliving.com

Sussex

The Courtyard at Sussex (262) 932-2800
W235N6350 Hickory Drive, Sussex WI 53089
Capacity: 58 Apartments
www.thecourtyardatsussex.com

Waukesha

Avalon Square (262) 446-9300
222 Park Pl, Waukesha WI 53186
Capacity: 50 Apartments
www.preshomes.org/our-communities/avalon-square

- Linden Heights RCAC.....(262) 524-6400**
 427 N University Dr, Waukesha WI 53188
 Capacity: 60 Apartments
www.lindengrove.org/neighborhoods/waukesha/
- New Perspective Waukesha(262) 955-1998**
 1701 East Broadway, Waukesha WI 53186
www.npseniorliving.com/communities/waukesha
- Oak Hill Terrace RCAC (262) 548-1457**
 1805 Kensington Dr, Waukesha WI 53188
 Capacity: 35 Apartments
www.sinceriseniorliving.com/oak-hill-terrace/assisted-living/
- Summit Woods (262) 521-1388**
 2501 Summit Ave, Waukesha WI 53188
 Capacity: 52 Apartments
www.capricommunities.com/location/summit-woods/
- The Waters of Pewaukee..... (262) 336-2158**
 W239 N2540 Dahlia Blvd, Waukesha WI 53188
 Capacity: 115 Apartments
www.thewaters.com/locations/the-waters-pewaukee

COMMUNITY BASED RESIDENTIAL FACILITY

A **Community Based Residential Facility (CBRF)** is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit any of the populations listed in the legend below. The minimum age requirement for residing in a CBRF is 18 years old. State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally, and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY

For more information on CBRF directories and profiles (including citations), please visit:
www.dhs.wisconsin.gov/guide/waukesha.htm#a

Legend

- Advanced Age = AA
- Alcohol & Other Drug Addiction = AODA
- Correctional Clients = CORR
- Dementia/Alzheimer’s = ALZ
- Developmental Disabilities = DD
- Emotionally Disturbed / Mental Illness = EDM
- Physical Disabilities = PD
- Pregnant = PREG
- Traumatic Brain Injury = TBI
- Terminally Ill = TERM

Brookfield

Auberge at Brookfield (262) 641-9020
1105 Davidson Rd, Brookfield WI 53045
Capacity: 95 Class: CAN
Serves: AA, ALZ
www.frontiermgmt.com/communities/the-auberge-at-brookfield/

Azura at Mierow Farm Brookfield (262) 287-9855
16020 - 16040 Washington Dr, Brookfield WI 53005
Capacity: 108 Class: CNA
Serves: AA, TERM, ALZ
www.azuraliving.com

Bonnie Lane (262) 649-3301
18535 Bonnie Ln, Brookfield WI 53045
Capacity: 8 Class: AA
Serves: DD www.pwho.com/homes/

Brookdale Brookfield Capitol Drive (262) 781-5220

15100 W Capitol Dr, Brookfield WI 53005

Capacity: 24 Class: CNA

Serves: AA, ALZ

Brookdale Brookfield AL (262) 893-1851

660 Woelfel Rd, Brookfield WI 53045

Capacity: 95 Class: CN

Serves: AA, PD, ALZ

www.brookdale.com/en/communities/brookdale-brookfield-al.html

Comfort Care Group Home 2..... (414) 334-3497

17150 Ruby Ln, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Congregational Home (262) 781-0590

13900 W Burleigh, Brookfield WI 5300

Capacity: 21 Class: CAN

Serves: AA, ALZ

<https://congregationalhome.org/>

Father Solanus Casey CBRF (920) 220-9609

16790 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

Heartis Village Brookfield (262) 232-6888

16040 W Greenfield Ave, Brookfield WI 53005

Capacity: 15 Class: CNA

Serves: AA, ALZ

www.heartis.com/locations/brookfield/

Hillsdale Home (414) 322-1472

2310 Hillsdale Dr East, Brookfield WI 53005

Capacity: 6 Class: CNA

Serves: AA, DD, PD, EDM, TBI

Housing Matters II..... (414) 350-1552

21470 Lees Ct., Brookfield WI 53045

Capacity: 8 Class: AA

Serves: AA, DD, PD, EDMI, TBI, ALZ

Lakewood Alzheimer's Special Care Center (262) 373-0848

4065 N Calhoun Rd, Brookfield WI 53005

Capacity: 65 Class: CNA

Serves: AA, ALZ

www.sunshineretirementliving.com/lakewood-assisted-living-brookfield/

Regency Brookfield Memory Care (262) 649-4824

777 N Brookfield Rd, Brookfield WI 53045

Capacity: 11 Class: CNA

Serves: AA, ALZ

www.regencyseniorcommunities.com/communities/regency-brookfield/

Robin's Landing at Brookfield (262) 402-6700

2800 N Calhoun Rd, Brookfield WI 53005

Capacity: 52 Class: CNA

Serves: AA, DD, ALZ, EDMI

www.robinslandingseniorliving.com

St. Angela Merici CBRF..... (262) 336-3547

16780 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

St. Maria Cresentia CBRF (920) 220-9609

16770 W North Ave, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: DD, PD

Vesta Memory Care (414) 234-5550

3965 Bradee Rd, Brookfield WI 53005

Capacity: 8 Class: CNA

Serves: ALZ www.vestamemorycare.com

Butler

Butler House (888) 484-5045
12605 W Courtland Ave, Butler WI 53007
Capacity: 8 Class: CNA
Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDMI,
TBI

Dousman

Hanson House (262) 965-2162
240 Wolf Dr, Dousman WI 53118
Capacity: 14 Class: CS
Serves: DD
www.pwho.com/homes/

Riverside Lodge..... (262) 965-7397
420 N Main St, Dousman WI 53118
Capacity: 75 Class: CNA
Serves: AA, ALZ
<https://www.threepillars.org/living-care-options/assisted-living-memory-care/>

Elm Grove

Heritage of Elm Grove (262) 205-7758
800 Wall St, Elm Grove WI 53122
Capacity: 89 Class: CNA
Serves: AA, ALZ
www.heritagesenior.com/elm-grove/

Sunrise Terrace Assisted Living (262) 337-3386
1820 Westmoor Terrace, Elm Grove WI 53122
Capacity: 8 Class: CS
Serves: AA, ALZ

Woodside Terrace Assisted Living (262) 337-3386
1820 Westmoor Terrace, Elm Grove WI 53122
Capacity: 8 Class: CS
Serves: AA, ALZ

Hartland

Bradford Home (262) 361-4669

644 Bradford Way, Hartland WI 53029

Capacity: 8 Class: AA (Female Only Facility)

Serves: DD

www.pwho.com/homes/

Hartland Place (262) 367-1311

444 Merton Ave, Hartland WI 53029

Capacity: 36 Class: CNA

Serves: AA, PD, TERM, ALZ

www.hartlandplace-assistedliving.com

Hartland Terrace (262) 369-4391

327B North Ave, Hartland WI 53029

Capacity: 22 Class: CNA

Serves: AA, ALZ

www.hartlandterrace.com

Heritage Lake Country (262) 367-2975

2975 Village Square Dr, Hartland WI 53029

Capacity: 72 Class: CNA

Serves: AA, ALZ

www.heritagesenior.com/lake-country/

Menomonee Falls

The Arboretum (262) 253-0909

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 78 Class: CNA

Serves: AA, ALZ

www.sinceriseniorliving.com/the-arboretum/

The Auberge at Oak Village (262) 532-0800

W128 N6900 Northfield Dr, Menomonee Falls WI 53051

Capacity: 56 Class: CNA

Serves: AA, ALZ

www.frontiermgmt.com/communities/the-auberge-at-oak-village/

Dickson Hollow (262) 599-8300

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/dickson-hollow

Elite Adult Family Home, Inc 3 (414) 213-2724

N88 W17630 Christman Rd, Menomonee Falls WI 53051

Capacity: 8 Class: AA (Male Only Facility)

Serves: AA, DD, ALZ, EDM, TBI

Grace Commons II (262) 252-9600

W195 N9550 Rolling Meadows Cir, Menomonee Falls WI 53051

Capacity: 24 Class: CNA

Serves: AA, PD, TERM, ALZ

www.capricommunities.com/location/grace-commons/

Grace Commons III (262) 252-9600

W195 N9550 Rolling Meadows Cir, Menomonee Falls WI 53051

Capacity: 28 Class: CNA

Serves: AA, PD, TERM, ALZ,

www.capricommunities.com/location/grace-commons/

Heritage Court (262) 781-6930

N48 W14250 Hampton Ave, Menomonee Falls WI 53051

Capacity: 36 Class: CNA

Serves: ALZ

www.heritagesenior.com/menomonee-falls/

Hawthorne House (HIL) (262) 703-0544

N60 W15734 W Hawthorne Dr, Menomonee Falls WI 53051

Capacity: 8 Class: CNA

Serves: AA, DD, PD

www.hil-wi.com/locations/

Riverview Village Senior Living (262) 255-2557

W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051

Capacity: 48 Class: CNA

Serves: AA, ALZ

www.riverviewvillageliving.com

Vista Pointe (262) 251-1976

W180 N8200 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 25 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Vista Pointe II (262) 251-1231

W180 N8220 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Vista Pointe I (262) 689-1711

W180 N8240 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 26 Class: CNA

Serves: AA, PD, TERM, ALZ

www.vistapointeassistedliving.com

Mukwonago

Birchrock Castle (262) 363-9295

210 McDivitt Ln, Mukwonago WI 53149

Capacity: 20 Class: CNA

Serves: AA, PD, TERM, ALZ

www.castlewi.com/locations/birchrock-castle-community/

Brolen Meadows (262) 873-0034

1340 Main St, Mukwonago WI 53149

Capacity: 20 Class: CNA

Serves: AA, PD, TERM, ALZ, EDMI

LindenCourt Mukwonago (262) 363-6830

845 County Rd NN East, Mukwonago WI 53149

Capacity: 24 Class: CNA

Serves: AA, ALZ

www.lindengrove.org/neighborhoods/mukwonago

Muskego

Bayview Assisted Living (262) 679-0246

S77 W18690 Janesville Rd, Muskego WI 53150

Capacity: 17 Class: CNA

Serves: AA, PD, TERM, ALZ, CORR

www.bay-muskego.com/services/memory-care/

Caring Alternatives of Muskego (414) 305-9533

W182 S8320 Pioneer Dr, Muskego WI 53150

Capacity: 34 Class: CNA

Serves: AA, PD, TERM, ALZ

www.caringalternatives.net/caring-alternatives-of-muskego

CHI Cares Muskego (414) 525-0307

S68 W12699 Bristlecone Ln, Muskego WI 53150

Capacity: 6 Class: CNA

Serves: AA, DD, PD, EDMI, TBI

Heritage Muskego (414) 425-7155

S64 W13780 Janesville Rd, Muskego WI 53150

Capacity: 85 Class: CNA

Serves: AA, TERM, ALZ

www.heritagesenior.com/muskego/

Tudor Oaks Windsor Gardens (414) 529-0100

S77 W12929 McShane Dr, Muskego WI 53150

Capacity: 22 Class: CNA

Serves: ALZ

www.tudoroaks.net

New Berlin

Autumn Leaf (262) 788-9974

12850 W Euclid Ave, New Berlin WI 53151

Capacity: 10 Class: ANA

Serves: AA, DD, PD

www.autumnlivinginc.com

Elizabeth Residence New Berlin (414) 858-4300

4461 S Sunny Slope Rd, New Berlin WI 53151

Capacity: 30 Class: CNA

Serves: AA, ALZ www.elizabethresidence.com

Golden Oaks Assisted Living (262) 544-1189

21600 W Cleveland Ave, New Berlin WI 53146

Capacity: 16 Class: AS

Serves: AA, ALZ, EDM I

www.goldenoaksnewberlin.com

The Grand Hills Castle (262) 347-4479

13050 W Cleveland Ave, New Berlin WI 53151

Capacity: 48 Class: CNA

Serves: AA, PD, TERM, ALZ

www.castlewi.com/locations/grand-hills-castle/

Heritage Court Deer Creek (262) 789-6600

3585 S 147 St, New Berlin WI 53151

Capacity: 33 Class: CNA

Serves: ALZ

www.heritagesenior.come/new-berlin

Linden Court New Berlin (262) 796-3660

13705 W Fieldpointe Dr, New Berlin WI 53151

Capacity: 49 Class: CNA

Serves: AA, ALZ

www.lindengrove.org/neighborhoods/new-berlin

Rainbow Terrace (CLE) (262) 782-5777

15831 W Santa Rosa Blvd, New Berlin WI 53151

Capacity: 8 Class: AS

Serves: AA, PD, ALZ, EDM I

www.cle-ccls.com/OurHomes

Renaissance Memory Care of New Berlin... (414) 791-9935

21903 W National Ave, New Berlin WI 53146

Capacity: 8 Class: CNA

Serves: ALZ

www.rslmemorycare.com

Robin's Landing at New Berlin (262) 784-9550

2900 S Moorland Rd, New Berlin WI 53151

Capacity: 44 Class: CNA

Serves: AA, DD, TERM, ALZ, EDM I

www.robinslandingseniorliving.com

Sky Residential Brookside (262) 821-1406
2405 S Brookside Pkwy, New Berlin WI 53151
Capacity: 8 Class: CNA
Serves: AA, DD, AODA, PD, TERM, ALZ, EDM, TBI
www.skyresidential.com

Skyline House (HIL) (414) 235-3359
5265 S Skyline Dr, New Berlin WI 53151
Capacity: 6 Class: CNA
Serves: DD, PD
www.hil-wi.com/locations/

Victorian Home (262) 385-6690
19700 W Cleveland Ave, New Berlin WI 53146
Capacity: 8 Class: CNA
Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Oconomowoc

Andrew Home (262) 468-0366
909 Old Tower Rd, Oconomowoc WI 53066
Capacity: 8 Class: AA (Female Only Facility)
Serves: DD
www.pwho.com/homes/

Azura Memory Care of Oconomowoc (262) 567-4101
540 E Forest St, Oconomowoc 53066
Capacity: 44 Class: CNA
Serves: AA, ALZ
www.azuramemory.com/locations/oconomowoc-memory-care/

Evin at Oconomowoc Specialty Care (262) 320-3846
1101 Silver Lake St, Oconomowoc WI 53066
Capacity: 22 Class: CNA
Serves: AA, PD, TERM, ALZ
www.evinsenior.com

Hillside Terrace (262) 567-8341

1305 W Wisconsin Ave., Oconomowoc WI 53066

Capacity: 14 Class: CNA

Serves: AA, ALZ

www.shorehavenliving.org/assisted-living-hillside-terrace

Lang Home (262) 567-5835

1234 Newport Dr, Oconomowoc WI 53066

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Riverline Home (262) 468-5095

1314 N Riverline Dr, Oconomowoc WI 53066

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Shorehaven Memory Care (262) 567-8341

1305 W Wisconsin Ave, Oconomowoc WI 53066

Capacity: 26 Class: CNA

Serves: AA, ALZ

www.shorehavenliving.org/assisted-living/shorehaven-memory-care

Stepping Stone (262) 569-4822

700-702 Hickory Creek Dr, Oconomowoc WI 3066

Capacity: 8 Class: CS

Serves: DD

www.pwho.com/homes/

Towner Crest Arbor Memory Care (414) 793-8014

1205 E Lisbon Rd, Oconomowoc WI 53066

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/towner-crest

Towner Crest Commons Assisted Living ... (414) 793-8014

1205 E Lisbon Rd, Oconomowoc WI 53066

Capacity: 32 Class: CNA

Serves: AA

www.preshomes.org/our-communities/towner-crest

The View at Pine Ridge (262) 468-7711
1010 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 26 Class: CNA
Serves: AA, ALZ
www.theviewcommunities.com

The View at Pine Ridge II (262) 468-7711
1030 Pine Ridge Ct, Oconomowoc WI 53066
Capacity: 46 Class: CNA
Serves: AA, PD, ALZ
www.theviewcommunities.com

Pewaukee

Arbor View Communities of Pewaukee (262) 691-7400
W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072
Capacity: 31 Class: CNA
Serves: PD, TERM, ALZ
www.arborviewpewaukee.com

Autumn Bay of Pewaukee (262) 691-9622
539 E Wisconsin Ave, Pewaukee WI 53072
Capacity: 22 Class: CNA
Serves: AA, PD, TERM, ALZ, EDM, TBI

Heritage Court Waukesha (262) 542-3434
1831 Meadow Lane, Pewaukee WI 53072
Capacity: 38 Class: CNA
Serves: ALZ
www.heritagesenior.com/waukesha

Deer Haven (HIL) (262) 695-7135
N26 W26286 Quail Hollow Rd, Pewaukee WI 53072
Capacity: 8 Class: CNA
Serves: DD
www.hil-wi.com/locations/

Kirkland Crossings (262) 695-5802
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 20 Class: CNA
Serves: AA, ALZ
www.preshomes.org/our-communities/kirkland-crossings

Legacy Assisted Living (262) 696-8252

N26 W26511 College Ave, Pewaukee WI 53072

Capacity: 32 Class: CNA

Serves: AA, DD, TERM, ALZ

www.legacypewaukee.com

Lynnwood of Delafield (262) 367-9677

W302 N1632 Maple Ave, Pewaukee WI 53072

Capacity: 10 Class: CNA

Serves: AA, PD, ALZ

Matthews of Pewaukee (262) 695-6413

1109 Cecilia Dr, Pewaukee WI 53072

Capacity: 20 Class: CNA

Serves: AA, PD, TERM, ALZ

www.matthewsseniorliving.com

Sussex

Brookdale Sussex (262) 820-0330

W240 N6351 Maple Ave, Sussex WI 53089

Capacity: 20 Class: CNA

Serves: AA, ALZ

www.brookdale.com/en/communities/brookdale-sussex.html

The Courtyard at Sussex (262) 914-9892

W235 N6350 Hickory Dr, Sussex WI 53089

Capacity: 58 Class: CNA

Serves: AA, PD, TERM, ALZ

www.thecourtyardatsussex.com

Waukesha

Avalon Square, Inc (262) 547-6741

222 Park Place, Waukesha WI 53186

Capacity: 27 Class: CNA

Serves: AA, ALZ

www.preshomes.org/our-communities/avalon-square

Clarion Manor (CLE) (262) 798-1825

21325 Clarion Ln, Waukesha WI 53186

Capacity: 8 Class: AS

Serves: AA, PD, ALZ, EDM

www.cle-ccls.com/OurHomes

Di Lana House..... (262) 408-2102

W274 S4025 Timber Trail, Waukesha WI 53189

Capacity: 8 Class: CS (Male Only Facility)

Serves: AA, DD, ALZ, EDM

Downing Home (262) 424-9085

610 Downing Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.pwho.com/homes/

Fleetfoot (HIL) (262) 408-2811

1316-1318 Fleetfoot Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.hil-wi.com/locations/

Hydrite (St. Coletta of WI) (920) 220-9609

2309 Rustic Woods Court, Waukesha WI 53188

Capacity: 8 Class: CNA

Serves: AA, DD, PD

www.stcolettawi.org/our-homes/

Iberias House of Hope (262) 955-3391

1920 Madera St, Waukesha WI 53189

Capacity: 8 Class: ANA

Serves: DD, PD

Linden Court Waukesha (262) 524-6400

2330 Michigan Ave, Waukesha WI 53188

Capacity: 48 Class: CNA

Serves: AA, ALZ

www.lindengrove.org/neighborhoods/waukesha

The Lodges at LindenGrove (262) 524-6400

425 N University Dr., Waukesha WI 53188

Capacity: 20 Class: CNA

Serves: AA, PD

www.lindengrove.org/neighborhoods/waukesha/

Marion House (262) 547-0870

401 S Prairie Ave, Waukesha WI 53186

Capacity: 8 Class: CNA

Serves: AA, DD, PD, CORR, EDM

www.voamnwi.org/residential-care

Mission Creek at Waukesha (262) 832-1020

3217 Fiddlers Creek Dr, Waukesha WI 53188

Capacity: 97 Class: CNA

Serves: AA, PD, TERM, ALZ

www.missioncreekofeden.com

New Perspective Waukesha (262) 955-1998

1701 E Broadway, Waukesha WI 53186

Capacity: 60 Class: CNA

Serves: AA, PD, TERM, ALZ

www.npseniorliving.com/communities/waukesha/

Norris (St. Coletta of WI) (920) 220-9609

405 Prairie Song Dr, Waukesha WI 53188

Capacity: 8 Class: CNA

Serves: AA, DD, PD

www.stcolettawi.org/our-homes/

Oak Hill Terrace (262) 548-1457

1805 Kensington Dr, Waukesha WI 53188

Capacity: 128 Class: CNA

Serves: AA, ALZ

www.sincisereniorliving.com/oak-hill-terrace/

Oakdale Drive (CCLS) (920) 261-1345

1606 Oakdale Dr, Waukesha WI 53186

Capacity: 8 Class: AA

Serves: DD

www.cclswi.org

- Samson House** (262) 542-8118
 611 N Grand Ave, Waukesha WI 53186
 Capacity: 8 Class: AA
 Serves: DD, AODA, ALZ, EDM, TBI
- Summit House** (414) 928-5550
 910 Summit Ave, Waukesha WI 53188
 Capacity: 5 Class: AA
 Serves: AA, DD, EDM
www.voamnwi.org/residential-care
- Victoria Drive (CCLS)** (262) 955-3554
 1425 Victoria Dr, Waukesha WI 53186
 Capacity: 8 Class: AA
 Serves: DD
www.cclswi.org
- The Waters of Pewaukee** (262) 771-0656
 W239 N2540 Dahlia Blvd, Waukesha WI 53188
 Capacity: 16 Class: CNA
 Serves: ALZ
<https://www.thewaters.com/locations/the-waters-pewaukee/>
- Welsh Court (CCLS)** (262) 547-6267
 2704-2706 Welsh Ct, Waukesha WI 53188
 Capacity: 8 Class: AA
 Serves: DD
www.cclswi.org

ADULT FAMILY HOMES

Adult Family Homes (AFHs) are ideal for persons who seek small congregate care settings. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment, or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit any of the populations listed in the legend below. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received.

ADULT FAMILY HOME (AFH) DIRECTORY

For more information on AFH directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Legend

Advanced Age = AA

Alcohol & Other Drug Addiction = AODA

Correctional Clients = CORR

Dementia/Alzheimer's = ALZ

Developmental Disabilities = DD

Emotionally Disturbed / Mental Illness = EDM I

Physical Disabilities = PD

Pregnant = PREG

Traumatic Brain Injury = TBI

Terminally Ill = TERM

Brookfield

All for 1 Inc..... (414) 430-2053

1170 Georges Ave, Brookfield WI 53045

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

At Home Residential Services LLC (414) 380-1334

2385 N Calhoun Rd, Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

Community Living of Brookfield LLC (414) 817-2055

460 Leanore Lane, Brookfield WI 53005

Serves: AA, DD, AODA, PD, TERM, ALZ, EDM, TBI

Hawthorne Lane House..... (262) 455-2990

1005 Hawthorne Lane, Brookfield WI 53005

Serves: AA, DD, AODA, ALZ, EDM

Holmes Adult Family Home LLC (262) 902-1553

4465 N 144th St, Brookfield WI 53005

Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Housing Matters (414) 350-1552

21450 Lees Ct, Brookfield WI 53045

Serves: AA, DD, PD, ALZ, EDM, TBI

Marshall Home..... (262) 439-9329

2635 N 130th St, Brookfield WI 53005

Serves: DD

Staples Adult Family Home, LLC (262) 439-8033

4455 N 148th St, Brookfield WI 53005

Serves: AA, DD, PD, ALZ, EDM, TBI

Staples Adult Family Home Lone Elm (262) 794-3428

3955 Lone Elm Dr, Brookfield WI 53005

Serves: AA, DD, PD, ALZ, EDM

Tender Years Adult Family Home LLC..... (262) 389-0290

16760 Wild Cherry Court, Brookfield WI 53005

Serves: AA, DD, ALZ, EDM, TBI

Butler

Shays Safe Haven.....(262) 689-0028

12835 W Lancaster Ave., Butler WI 53007

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDM, TBI

Dousman

Burke Home (262) 468-0627
244 Wolf Dr, Dousman WI 53118
Serves: DD

Richard Home (262) 468-0627
242 Wolf Dr, Dousman WI 53118
Serves: DD

Hartland

Family to Family AFH (414) 514-1802
447 Merton Ave, Apt 1, Hartland WI 53029
Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Holmes Adult Family Home (262) 902-1553
409 Hill N Dale Circle, Hartland WI 53029
Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Menomonee Falls

At Home Residential Services (414) 380-1334
N87 W15300 Kings Highway, Menomonee Falls WI 53051
Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Brighter Days LLC (414) 940-6933
N91 W16756 Laurel Ln, Menomonee Falls WI 53051
Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Community Living of Menomonee Falls (414) 817-2055
W163 N9442 Cheyenne Dr, Menomonee Falls WI 53051
Serves: AA, DD, PD, Term, AODA, EDM, ALZ, TBI

Elizabeth’s Loving Care (414) 587-6414
N92 W17353 Forest Dr., Menomonee Falls WI 53051
Serves: AA, DD, AODA, PD, TERM, ALZ, EDM, TBI

Home Again Adult Family Care (262) 252-5513
W216 N5522 Adamdale Dr, Menomonee Falls WI 53051
Serves: DD, EDM

Home Cares Adult Facility Home (414) 574-6778
W152 N5480 Beaver Dr, Menomonee Falls WI 53051
Serves: AA, DD, PD, TERM, ALZ, CORR, EDM, TBI, PREG

Liberty House 4 (414) 943-9322

N89 W15935 Cleveland Ave, Menomonee Falls WI 53051

Serves: DD, PD, ALZ, EDM, TBI

Liberty House 5 (414) 293-9345

N61 W14855 Wigwam Dr, Menomonee Falls WI 53051

Serves: AA, DD, PD, ALZ, EDM, TBI

Living Made Easy Homes Site 4 (414) 979-5801

N62 W15681 Skyline Dr, Menomonee Falls WI 53051

Serves: AA, DD, AODA, PD, TERM, ALZ, CORR, EDM, TBI, PREG

Next Step in Residential Services- Water (262) 784-1840

W164 N9470 Water St, Menomonee Falls WI 53051

Serves: AA, DD, PD, EDM, TBI

Muskego

Serenity Gardens (414) 915-5002

S65 W13866 Sherwood Circle, Muskego WI 53150

Serves: AA, DD, PD, TERM, ALZ

New Berlin

All for 1 Phase 1 (262) 794-3216

12700 W Cleveland Ave, New Berlin WI 53151

Serves: AA, DD, AODA, PD, TERM, ALZ, EDM, TBI

Brookfield Adorable Homes II (414) 544-2209

1739 S Craftsman Dr., New Berlin WI 53146

Serves: AA, DD, PD, ALZ, EDM, TBI

Castle Manor IV (262) 439-9151

13720 W Park Ave, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Castle Manor V (414) 426-1125

1634 S Wildwood Dr, New Berlin 53151

Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Castle Manor VII (414) 426-1125

3680 S Brentwood Rd, New Berlin WI 53151

Serves: AA, DD, PD, TERM, ALZ, EDM, TBI

Johannesen Adult Family Home (262) 292-9127
21400 Hidden Valley Dr, New Berlin WI 53146
Serves: DD

Oconomowoc

Matt and Nancy Garcia (262) 719-6093
778 Byron Dr, Oconomowoc WI 53066
Serves: DD

Pewaukee

Douang Phrasavath (414) 379-9713
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072
Serves: AA, DD, PD, ALZ

Meadowridge Homes, A (262) 750-9876
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072
Serves: DD

Meadowridge Homes, B (262) 737-6005
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072
Serves: DD

Meadowridge Homes, C (262) 696-6535
1415 Sunnyridge Rd Unit C, Pewaukee WI 53072
Serves: DD, PD, EDM, TBI

Waukesha

Booth House (VOA-WI) (262) 332-1051
903 Summit Ave, Waukesha WI 53188
Serves: AA, DD, CORR, EDM

Brookfield Adorable Homes I (414) 522-4763
21950 Davidson Rd., Waukesha WI 53186
Serves: AA, DD, PD, ALZ, EDM, TBI

Brown House (262) 263-8437
1519 Pleasantview Ave, Waukesha WI 53188
Serves: AA, DD, EDM

Brown House Luxury Living Home A (262) 263-8437
421 Century Oak Dr, Waukesha WI 53188
Serves: AA, DD, PD, ALZ, EDM

Brown House Luxury Living Home B(262) 263-8437

419 Century Oak Dr, Waukesha WI 53188

Serves: AA, DD, PD, ALZ, EDM I

Canaan (HIL) (262) 524-8467

443 Freeman St, Waukesha WI 53189

Capacity: 4 Class: CNA

Serves: DD, EDM I

Comfort Care Group Home (414) 334-3497

2020 Chapman Dr, Waukesha, WI 53189

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

Connected Family Home Care (414) 350-7281

336 Richard St, Waukesha WI 53189

Serves: AA, DD, PD

Grace Home AFH (St Coletta of WI) (920) 220-9609

2812 Summit Ave, Waukesha WI 53188

Serves: AA, DD, PD

Green Valley (CFH) (262) 574-5916

1128 Green Valley, Waukesha WI 53189

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

Holmes Adult Family Home (262) 902-1553

1007 Aurora St, Waukesha WI 53186

Serves: AA, DD, PD, TERM, ALZ, EDM I, TBI

Joy Home Care (708) 625-7981

1908 N Chapman Dr, Waukesha WI 53189

Serves: AA, DD, AODA, PD, ALZ, EDM I, TBI

Julian AFH (St Coletta of WI) (920) 220-9609

2812 Summit Ave, Waukesha WI 53188

Serves: AA, DD, PD

Kingdom Homes Cambridge (262) 349-4513

201 Cambridge Ave, Waukesha WI 53188

Serves: AA, DD, PD, ALZ

- Kingdom Homes Cleveland** (262) 278-4021
 1434 Cleveland Ave, Waukesha WI 53186
 Serves: DD, PD
- Manhattan (CFH)** (262) 544-8266
 2031 Manhattan Dr, Waukesha WI 53186
 Serves: AA, DD, PD, TERM, ALZ, EDM, TBI
- Michigan (CFH)** (262) 524-9836
 1505 Michigan Ave, Waukesha WI 53188
 Serves: AA, DD, PD, TERM, ALZ, EDM, TBI
- Next Step in Resdntl. Svcs. Catherine** (262) 349-9577
 1132 Catherine St, Waukesha WI 53186
 Serves: AA, DD, EDM, TBI
- Oakdale 2 (CCLS)** (262) 521-9860
 1737 Oakdale Dr, Waukesha WI 53189
 Serves: DD
- Riley's House (Greco)** (414) 698-5461
 1010 Oakland Ave, Waukesha WI 53186
 Serves: AA, DD, PD, ALZ, EDM, TBI
- Wright Stride LLC** (262) 349-4126
 316 Harrison Ave, Waukesha WI 53186
 Serves: DD, AODA, EDM

NURSING HOMES

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:

www.dhs.wisconsin.gov/guide/cir.htm

Brookfield

- Aria of Brookfield** (262) 782-0230
 18740 W Bluemound Rd, Brookfield WI 53045
- Care-Age of Brookfield** (262) 821-3939
 1755 N Barker Rd, Brookfield WI 53045

Congregational Home (262) 781-0550
13900 W Burleigh, Brookfield WI 53005

Franciscan Woods (262) 785-1114
19525 W North Ave, Brookfield WI 53045

Delafield

Clearview Home..... (262) 646-3361
935 Main St, Delafield WI 53018

Dousman

Masonic Center for Health & Rehab, Inc (262) 965-7245
400 N Main St, Dousman WI 53118

Menomonee Falls

LindenGrove- Menomonee Falls (262) 253-2700
W180 N8071 Town Hall Rd, Menomonee Falls WI 53051

Menomonee Falls Health Care Center..... (262) 255-1180
N84 W17049 Menomonee Ave, Menomonee Falls WI
53051

Mukwonago

LindenGrove- Mukwonago..... (262) 363-6830
837 County Rd NN E, Mukwonago WI 53149

Muskego

The Bay at Muskego Health/Rehab Center. .. (262) 679-0246
S77 W18690 Janesville Rd, Muskego WI 53150

Tudor Oaks Health Center (414) 529-0100
S77 W12929 McShane Dr, Muskego WI 53150

New Berlin

LindenGrove- New Berlin..... (262) 796-3660
13755 W Fieldpointe Dr, New Berlin WI 53151
Skilled Nursing and Rehabilitation Services

Oconomowoc

Lake Country Health & Rehab Center..... (262) 560-2400
2195 N Summit Village Way, Oconomowoc WI 53066

Shorehaven Health & Rehabilitation Ctr..... (262) 567-8341
1305 W Wisconsin Ave, Oconomowoc WI 53066

Waukesha

Aria of Waukesha (262) 547-2123
1451 Cleveland Ave, Waukesha WI 53186

Crossroads Care Center of Pewaukee (262) 523-0933
N26 W23977 Watertown Rd, Waukesha WI 53188

Kensington Care & Rehab. Center (262) 548-1400
1810 Kensington Dr, Waukesha WI 53188

LindenGrove- Waukesha (262) 524-6400
425 N University Dr, Waukesha WI 53188

INSURANCE

HEALTH INSURANCE MARKETPLACE

The Health Insurance Marketplace offers plans that cover essential health benefits, pre-existing conditions, and more.

..... (800) 318-2596
www.healthcare.gov/

Covering Wisconsin..... (414) 270-4677
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.
www.coveringwi.org

MEDICARE / MEDICAID / SOCIAL SECURITY

ACCESS

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at www.access.wisconsin.gov

Enrollment Services Center..... (800) 291-2002
The Enrollment Specialist can help you see which Health

Maintenance Organization (HMO) your doctors are with, enroll you in a Medicaid HMO, change you to a different Medicaid HMO or opt you out of the Medicaid HMO.

HMO Ombudsmen..... (800) 760-0001

The Ombudsmen will answer questions and look into complaints about access to good medical care if you have BadgerCare Plus or Medicaid SSI.

Katie Beckett Program..... (414) 345-6338

Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.

www.dhs.wisconsin.gov/kbp/index.htm

Medicare (800) 633-4227

..... (800) MEDICARE

www.medicare.gov

Title 19/Medicaid/BadgerCare

Forward Health-Member Services (800) 362-3002

..... fax (855) 293-1822

Moraine Lakes Consortium-Application (888) 446-1239

www.access.wisconsin.gov

Medigap Helpline (State of Wisconsin)..... (800) 242-1060

Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long Term Care. Information on Long Term Care Insurance available with no connection to any insurance company.

www.dhs.wisconsin.gov/aging/medigap.htm

Medigap Prescription Drug Helpline..... (855) 677-2783

Disability Rights WI – Drug Benefit Helpline..... (800) 926-4862

Office of the Commissioner of Insurance..... (608) 266-3585

PO Box 7873, Madison WI 53707-7873 (800) 236-8517

Street Address: 125 S Webster St, Madison WI 53703

To make a complaint about your auto, life or private health insurance.

www.oci.wi.gov

SeniorCare Customer Service Hotline (800) 657-2038
Prescription drugs for Wisconsin seniors
www.dhs.wisconsin.gov/seniorcare

Social Security Administration..... (866) 220-7885
..... **Fax (1-833) 597-0052**
To apply for or report changes to Medicare, Disability and
Supplemental Security Income (SSI).
www.ssa.gov

LAW ENFORCEMENT

EMERGENCIES.....**CALL 9-1-1**
SUICIDE RISK EMERGENCY**CALL 9-8-8**

Non-Emergency:
Waukesha County:..... (262) 446-5070
Waukesha County Sheriff’s Department

Village of:..... (262) 446-5070
Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac
La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North
Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit,
Sussex

Town of:..... (262) 446-5070
Brookfield, Delafield, Eagle, Genesee, Genesee Depot,
Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

City of:..... (262) 446-5070
Brookfield, Delafield, New Berlin, Pewaukee

Village of Elm Grove Police Dept (262) 786-4141
Village of Mukwonago Police Dept..... (262) 363-6435
Town of Mukwonago Police Dept..... (262) 363-5188
City of Muskego Police Dept (262) 679-4130
City of Waukesha Police Dept (262) 524-3831
State Patrol Dispatch (262) 785-4770

LEGAL SERVICES

FRAUD / IDENTITY THEFT

Consumer Financial Protections Bureau 1-855-411-2372
www.consumerfinance.gov

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection (800) 422-7128**
Email: DATCPHotline@wisconsin.gov
Protects Consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps, questionable
food, landlord, tenant complaints, motor vehicle repairs and
home improvement.
www.datcp.wi.gov

Do Not Call Registry 1-888-382-1222
Removes phone number from telemarketing calls
www.donotcall.gov

Federal Trade Commission Hotline (877) 382-4357
To report on fraud, identity theft, or unfair or deceptive
business practices.
www.ftc.gov/

**Financial Industry Regulatory Authority
Securities Helpline for Seniors..... 1-844-574-3577**
www.finra.org/investors/have-problem

Free Credit Report..... 1-877-322-8228
www.annualcreditreport.com (one per year)

James Place (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods.
www.elmbrook.org/james-place-waukesha

Legal Action of Wisconsin: Elder Rights Project (414) 278-7722
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Provides free, statewide legal aid to elder abuse victims.
www.legalaction.org/services/elder-rights-project-abuse-in-later-life-victims

Securities and Exchange Commission..... (800) 732-0330

US Department of Health & Human Services
Medicare Fraud Hotline (800) 633-4227
To report potential fraud, waste, abuse and mismanagement in
Dept. of Health & Human Services’ programs.
www.oig.ssa.gov/report

US Social Security Admin. Fraud Hotline..... (800) 269-0271
To report potential fraud, waste or abuse of Social Security.
Office of the Inspector General, Social Security Administration.
www.oig.ssa.gov/report

Waukesha County Sheriff’s Department (262) 446-5070

Wisconsin Elder Abuse Hotline..... (833) 586-0107

GUARDIANSHIP SERVICES

EasterSeals Southeast Wisconsin
Guardianship Services..... (414) 449-4444
www.eastersealswise.com/wi-se

Guardianship Support Center (GWAAR) (855) 409-9410
www.gwaar.org/guardianship-resources

MD Advocacy Services, Inc. (262) 349-9268
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

Supportive Community Services (414) 226-5335
620 S 76 St #140, Milwaukee WI 53214
www.scswi.org

LANDLORD / TENANT CONCERNS

Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection (800) 422-7128
Email: DATCPHotline@wisconsin.gov
Protects Consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps, questionable
food, landlord, tenant complaints, motor vehicle repairs and
home improvement.
www.datcp.wi.gov

Tenant Resource Center.....www.tenantresourcecenter.org

LEGAL ASSISTANCE

American Bar Association Commission on Law & Aging
..... **(202) 662-8690**
www.americanbar.org/groups.law_aging.html

Coalition of Wisconsin Aging Groups (800) 488-2596
30 W Mifflin St., Madison WI 53718
www.cwaqwiscnsin.org

Equal Employment Opportunity Commission ... (800) 669-4000
Place a claim or discuss a claim.
www.eeoc.gov

Free Legal Answers
www.wi.freelegalanswers.org

James Place (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods that offers
immigration services and help applying for citizenship.
www.elmbrook.org/james-place-waukesha

Lawyer Referral & Information Service
State Bar of Wisconsin..... **(800) 362-9082**
www.wisbar.org/forPublic/INeedaLawyer

- Legal Action of Wisconsin**..... (800) 947-2529
633 W Wisconsin Ave, Suite 2000, Milwaukee WI 53203
Legal advocacy services for Milwaukee and Waukesha
County.
- Legal Action- Elder Rights Project**..... (844) 614-5468
www.legalaction.org
- The Women's Center**..... (262) 547-4600
505 N East Ave, Waukesha WI 53186
Service in obtaining restraining & harassment orders,
advocacy with regard to domestic sexual and child abuse.
www.twcwaukesha.org/
- Legal Services for Immigrants** (414) 643-8570 Ext 4414
[www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-
for-Immigrants.htm](http://www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm)
- Marquette Volunteer Legal Clinic**..... (414) 288-6912
Marquette University Law School, P.O. Box 1881
Milwaukee WI 53201
www.law.marquette.edu/mvlc/
- Mediation Resolutions LLC** (262) 825-3037
mediationresolutions@outlook.com
- National Academy of Elder Law Attorneys, Inc**
..... (703) 942-5711
www.naela.org
- US Citizenship and Immigration Services** (800) 375-5283
www.uscis.gov
- Waukesha County Family Division** (262) 548-7544
515 W Moreland Blvd C112, Waukesha WI 53188
Legal clinic, family only.
www.waukeshacounty.gov/familycourt

TRUST ASSISTANCE

Life Navigators.....(414) 774-6255
7203 W Center St, Wauwatosa WI 53210
Life Navigators’ mission is to improve the quality of life for individuals with developmental and related disabilities, their families, and the community through information, education, advocacy, and life planning services.
www.lifenavigators.org

Wisconsin Pooled and Community Trusts (WisPACT)
..... (608) 268-6006
..... (833) 653-6503
226 Corporate Dr., Madison WI 53714
The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.
www.wispact.org

LIBRARIES

Bridges Library System serves the public libraries of Jefferson and Waukesha counties. All libraries listed in this guide are Bridges Libraries. Many local libraries offer delivery. Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library. Individuals may inquire about library services by contacting their local library.

Bridges Library System (262) 896-8080
Inclusive Services Librarian (262) 896-8245
741 N Grand Ave Suite 210, Waukesha WI 53186
www.bridgeslibrarysystem.org

Alice Baker Memorial Public Library..... (262) 594-2800
820 E Main St, Eagle WI 53119
www.alicebaker.lib.wi.us

Big Bend Public Library..... (262) 662-3571
W230S9175 Nevins Street, Big Bend WI 53103
www.bigbend.lib.wi.us

- Brookfield Public Library** (262) 782-4140
 1900 N Calhoun Rd, Brookfield WI 53005
www.brookfieldlibrary.com
- Butler Public Library** (262) 783-2535
 12808 W Hampton Ave, Butler WI 53007
www.butler.lib.wi.us
- Delafield Public Library** (262) 646-6230
 500 Genesee St, Delafield WI 53018
www.delafieldlibrary.org
- Elm Grove Public Library** (262) 782-6717
 13600 Juneau Blvd, Elm Grove WI 53122
www.elmgrovelibrary.org
- Hartland Public Library** (262) 367-3350
 110 E Park Ave, Hartland WI 53029
www.villageofhartland.com/520/Library
- Menomonee Falls Public Library** (262) 532-8900
 W156N8436 Pilgrim Rd, Menomonee Falls WI 53051
www.menomoneefallslibrary.org/
- Mukwonago Community Library** (262) 363-6411
 511 Division Street, Mukwonago WI 53149
www.mukwonagolibrary.org/
- Muskego Public Library** (262) 971-2100
 S73W16663 Janesville Rd, Muskego WI 53150
www.cityofmuskego.org/library
- New Berlin Public Library** (262) 785-4980
 15105 Library Ln, New Berlin WI 53151
www.newberlinlibrary.org
- Oconomowoc Public Library** (262) 569-2193
 200 W South St, Oconomowoc WI 53066
www.oconomowoclibrary.org/
- Pewaukee Public Library** (262) 691-5670
 210 Main St, Pewaukee WI 53072
www.pewaukeelibrary.org
- Sussex, Pauline Haass Public Library** (262) 246-5180
 N64W23820 Main St, Sussex WI 53089
<http://phplonline.org>
- Town Hall Library- Merton/North Lake** (262) 966-2933
 N76W31429 Hwy VV, North Lake WI 53064
www.townhalllibrary.org
- Waukesha Public Library** (262) 524-3680
 321 Wisconsin Ave, Waukesha WI 53186
www.waukeshapubliclibrary.org

LOW INCOME MEDICAL SERVICES

Community Outreach Health Clinic(262) 257-3393
W180 N8085 Town Hall Rd, Menomonee Falls WI 53052
Cost: \$10 donation. Tuesday and Thursday 5:00-8:00 pm

Eagle’s Wing Free Clinic.....(262) 385-9211
555 Bayview Road, Ste #4, Mukwonago WI 53149
First Thursday 5:00-8:00 pm; Call for appointment and other days/times.
www.eagleswingfreeclinic.org

Lake Area Free Clinic..... (262) 569-4990
856B Armour Rd, Oconomowoc WI 53066
Tuesday and Thursday 5:00-8:00 pm
www.lakeareafreeclinic.org

Waukesha Community Health Center (262) 408-2530
Sixteenth Street Community Health Centers
309 E North Street, Waukesha WI 53188
Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.
www.sschc.org

Waukesha Family Practice Center (262) 548-6903
210 NW Barstow #201, Waukesha WI 53188
Nurse practitioners and resident physicians make house calls. Spanish available. Two home visits required.
www.waukeshafp.org

Waukesha Free Clinic (262) 544-6777
237 Wisconsin Ave, Waukesha WI 53186
Low income uninsured medical.
www.waukeshafreeclinic.org

MEDICAL EQUIPMENT / SUPPLIES

101 Mobility of the Waukesha County (262) 392-8418
206 Enterprise Drive, Suite 100, Delafield WI 53018
www.101mobility.com/waukeshacounty

Ability Independence (262) 697-9277
6918 Sheridan Rd, Kenosha WI 53143
Accessible design & modifications.
www.abilityindependence.com

AbleData (844) 837-2869
Information on assistive and rehab equipment.
www.abledata.acl.gov

AccessAbility Home Medical (877) 486-9900
1995 E Norse Ave, Cudahy WI 53110
Wheelchairs, scooters, and lift chairs.
www.hmestore.net

Access Elevator (262) 784-8500
Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.
www.AllAboutAccess.com

Access Mobility Vans (414) 727-2525
Wheelchair van sales and service, and vehicle hand controls
www.accessmobilityvans.com

ActiveForever (800) 377-8033
Mobility, low vision aids, power scooters, wheelchairs, rollators, fitness and physical therapy products, orthopedics, exercise equipment, diabetes supplies, Med-E-Lert Automatic Pill Dispensers.
www.activeforever.com

ActivStyle (800) 651-6223
www.activstyle.com

Aids for Arthritis	(800) 654-0707 www.aidsforarthritis.com
Assistive Technology Resource Center (AT)	(800) 228-5457 For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments. www.uwstout.edu/svri/tech.cfm
Aurora At Home	(800) 862-2201 Complete supply of home medical equipment with delivery, set up instruction and maintenance. www.aurorahealthcare.org/services/aurora-at-home/home-medical-supplies
Center for Assistive Technology and Environmental Access (CATEA)	(800) 726-9119 www.catea.gatech.edu
Discount Mobility Products LLC	(414) 321-3500 8230 W Lincoln Ave, West Allis WI 53219 Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment. www.discountmobilityproducts.net/index.htm
DiscountRamps.com	(888) 651-3431 www.discountramps.com
Dose Health LLC	(844) 300-6212 www.dosehealth.com
Group Medical Supply	(952) 361-5480 www.groupmedicalsupply.com
HandiRamp	(847) 247-2359 (800) 876-7267 5600 99 th Ave Suite A, Kenosha WI 53144 www.handiramp.com

- Home Care Medical** (262) 786-9870
 (800) 369-6939
 5665 S Westridge Dr, #100, New Berlin WI 53151
www.homecaremedical.com
- Home Delivery Incontinence Supplies (HDIS)** (800) 269-4663
www.hdis.com
- Independent Living Supplies, LLC** (414) 329-3962
 6100 W Bluemound Rd, Wauwatosa WI 53213 (877) 629-4357
www.ils-hme.com
- J & B Medical Supply Co, Inc** (800) 980-0047
 Incontinence Supplies (Title 19).
www.jandbmedical.com
- MetroCare Home Medical & Rehab** (262) 250-0820
 (800) 227-3820
 9225 N 76 St, Milwaukee WI 53223
www.metrocarewi.com
- Miller Mobility Products, LLC** (262) 549-4900
 36336 N Summit Village Way, Oconomowoc WI 53066
www.millermobilityproducts.com
- Moreland Plaza Pharmacy** (262) 542-4488
 827 W Moreland Blvd, Waukesha, WI 53188
- National Seating and Mobility** (866) 248-0756
 12020 W Feerick St, Unit D, Wauwatosa WI 53222
 Customized wheelchairs and adaptive seating systems.
www.nsm-seating.com
- On The Go Mobility** (800) 601-7267
 (414) 228-7100
 7289 N Teutonia Ave, Milwaukee WI 53209
www.onthegomobility.com

Orbit Medical (414) 784-2072
2925 S 160TH, New Berlin WI 53151
Power wheelchairs.
www.orbitmedical.com

Oxygen One, Inc...... (262) 521-2202
1900 Pewaukee Rd, Suite F, Waukesha WI 53188
www.oxygenone.com

Snore No More (414) 906-1655
CPAP and oxygen supplies
www.snorenomorecpapstore.com

ValuCare Pharmacy (262) 544-6622
501 S. Grand Ave, Waukesha WI 53186

MEDICAL EQUIPMENT LENDING PROGRAMS

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

IndependenceFirst (414) 291-7520
540 S 1st St, Milwaukee WI 53204
Call ahead to schedule appointment.

Katy's Kloset (262) 746-9034
A Service of Team Up With Families
404 Wilmont Dr, Unit D, Waukesha WI 53189
Lending of assistive devices & medical equipment for children & adults.
www.teamupwithfamilies.org

Small Stones Wellness Center (414) 805-0998
Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following Froedtert locations: Oak Creek, Wauwatosa, and West Bend
www.froedtert.com/cancer/small-stones

MEDICATION SETUP/DELIVERY

Genoa Pharmacy (262) 955-8811
514 Riverview Ave, Waukesha WI 53188
Located within Waukesha County Human Services
Department
Service primarily Waukesha County Mental Health Clinic
patients.

Guardian Pharmacy Wisconsin (414) 727-5750
www.guardianpharmacy.com
Bubble packing and delivery.

Moreland Plaza Pharmacy (262) 542-4488
827 W Moreland Blvd, Waukesha WI 53188
Bubble packing and delivery.
www.morelandplazapharmacy.com

Welltopia Pharmacy (262) 429-9429
136 N Main Street, Thiensville WI 53092
Bubble packing and delivery.
www.welltopiarx.com/all-in-one/

MENTAL HEALTH / ALCOHOL & SUBSTANCE USE MENTAL HEALTH

Aurora Psychiatric Hospital (414) 454-6600
1220 Dewey Ave., Wauwatosa WI 53213
Covers a variety of behavioral health care for children,
adolescents, and adults struggling with mental health or
substance issues. Offers both inpatient and outpatient
programs.
www.aurorahealthcare.org/locations/hospital/aurora-psychiatric-hospital

IMPACT 2-1-1	211 (866)-211-3380
Emotional support through supportive listening, crisis response, suicide prevention, and comprehensive information and referral to community resources. Services provided 24-hours a day, 7 days a week. Interpreter services available.	
Friendships Unlimited	(262) 549-6123
412 North St, Waukesha WI 53186 Drop-in recovery center for adults with mental illness. Open to Waukesha County residents only.	
Granite Hills Hospital	(414) 667-4800
1706 South 68 th St., West Allis WI 53214 Offers both inpatient and outpatient programs to address mental and behavioral health. www.granitehillshospital.com	
Mental Health America	(800) 969-6642
www.mentalhealthamerica.net	
Mental Health America of Wisconsin	(414) 276-3122
600 W Virginia #502, Milwaukee WI 53204 Advocacy, education, information, and service. www.mhawisconsin.org	
Mental Health Center-Waukesha County Department of Health and Human Services	(262) 548-7950
1501 Airport Rd, Waukesha WI 53188 <u>Inpatient services:</u> The Waukesha County Mental Health Center (MHC) inpatient service is a 16 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.	

National Alliance on Mental Illness of Southeast WI (NAMI)
..... (262) 524-8886
2717 N Grandview Blvd, Suite 205, Waukesha WI 53188
Support, education and advocacy for individuals and families
affected by mental illness. Peer-to-Peer and Family-to-Family
education/support programs. Homelessness prevention
program, support & advocacy for Chapter 51 involuntary
commitment process.
www.namisoutheastwi.org

ProHealth Care Behavioral Health (262) 928-2396
721 American Ave #501, Waukesha WI 53188
Emergency Referral and Assessment..... (262) 928-4036
Behavior is a primary concern. Psychiatry, psychotherapy and
counseling services.
www.prohealthcare.org/medical-services/behavioral-mental-health/

Rogers Memorial Hospital (262) 646-4411
..... (800) 767-4411
34700 Valley Rd, Oconomowoc WI 53066
Psychiatric assessment and treatment for seniors and people
with eating disorders, substance abuse, anxiety disorder,
depression and obsessive-compulsive disorder (hoarding).
Inpatient/outpatient mental health treatment.
www.rogershospital.org

Spring City Corner Clubhouse (262) 549-6460
247 Wisconsin Ave, Waukesha WI 53186
Empowers individuals socially and vocationally challenged by
mental illness to achieve or retain the confidence and skills
necessary to lead vocationally productive and socially
satisfying lives.

Suicide and Crisis Lifeline..... 988
Nationwide three-digit number to connect directly with mental
health professionals.

Suicide Prevention Lifeline (National) ... (800) 273-TALK (8255)
www.suicidepreventionlifeline.org

Uplift WI (534) 202-5438
Free, confidential peer support for Wisconsinites.

Veterans Crisis Line..... (800) 273-8255, # 1
www.veteranscrisisline.net

**Waukesha County Department of Health & Human Services
Mental Health & Substance Use Services**
..... (262) 548-7666
514 Riverview Ave, Waukesha WI 53188

Outpatient Clinic: Provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

Crisis Intervention: Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or 262-547-3388 for crisis intervention assistance.

Inpatient Services: The Waukesha County Mental Health Center (MHC) inpatient service is a 16-bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.
Located at 1501 Airport Road, Waukesha WI 53188

Community Support Program (CSP): Provides treatment, rehabilitation, outreach, and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person’s quality of life in the community. A case manager coordinates support services and assists in the management of the client’s mental illness.

Treatment & Support Services Unit (TSSU): A highly structured psychosocial rehabilitation outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services, and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

Wisconsin Family Ties (800) 422-7145
16 North Carroll St, #230, Madison 53703
For families with children and adolescents who have emotional, behavioral, and mental health disorders.
www.wifamilyties.org

RESIDENTIAL MENTAL HEALTH AND SUBSTANCE ABUSE OPTIONS

Aspen Center (LSS) (414) 246-2730
2000 West Bluemound Road, Waukesha WI 53186
Residential services for alcohol and drug addiction.

Bethany Recovery Center..... (262) 565-5265
N14W23755 Stone Ridge Dr, Suite 265, Waukesha WI 53188
Residential recovery services for women and their families.
www.bethany.org/locations/us/wisconsin/waukesha

Cephus Halfway House (262) 549-9449
325 Sentinel Drive, Waukesha, WI 53189
Residential AODA treatment and Correctional Clients; male only.

- Denoon Recovery..... (262) 933-4242**
 S22 W22660 Broadway, Waukesha WI 53186
 Provides customized and comprehensive outpatient drug and alcohol addiction treatment.
www.denoonrecovery.com
- Meta House..... (414) 962-1200**
 2625 N Weil St, Milwaukee WI 53212
 Helps women struggling with drug and alcohol addiction reclaim their lives and rebuild their families.
www.metahouse.org
- OCD Center at Cedar Ridge..... (262) 646-4411**
 3011 N Cedar Ridge Rd., Oconomowoc WI 53066
 Residential mental health treatment.
www.rogersbh.org/locations/oconomowoc/cedar-ridge
- Rogers Memorial Hospital Delafield B..... (262) 646-4411**
 W325 Oakwood Dr., Delafield WI 53018
 Residential mental health treatment.
www.rogersbh.org/locations/oconomowoc/eating-disorder-center-delafield
- Rogers Mem. Hospital- Turtle Pond Rec Ctr (262) 646-4411**
 34700 Valley Rd., Oconomowoc WI 53066
 Residential mental health treatment.
www.rogersbh.org/locations/oconomowoc
- SALS Houses (262) 549-2121**
 Sober, Alternative, Living, Spaces
 Transitional sober living for men in recovery.
www.salshouses.org
- WisHope Recovery Center (262) 701-7257**
 232 Wisconsin Ave, Unit A, Waukesha WI 53186
 Offers holistic, evidence-based and individualized addiction treatment and recovery solutions for individuals with substance abuse or mental health disorders.

ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920
..... Business Line (262) 524-7921

N27W23960 Paul Rd, Suite 5, Pewaukee WI 53072

Assessment and referral, crisis intervention, and educational services in a confidential, non-threatening environment.

www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin..... (414) 257-2415

Summit Place, 6737 W Washington St, #2125 (First Floor)

West Allis WI 53214

www.alanon-wi.org

Alcoholics Anonymous Central Office (414) 771-9119

7429 W Greenfield Ave, West Allis WI 53214

www.aamilwaukee.com

ProHealth Care Behavioral Medicine Center (262) 928-2396

Assessment and Referral (24 hours)..... (262) 928-4036

721 American Ave #501, Waukesha WI 53188

24-hour assessment and referrals, psychiatry, psychotherapy and counseling services.

www.prohealthcare.org

Sixteenth Street Clinic (262) 408-2530

309 E North St., Waukesha WI 53188

www.sschc.org

Waukesha County Department of Health and Human Services

Mental Health & Substance Use Services..... (262) 548-7666

514 Riverview Avenue Waukesha 53188

Outpatient Clinic: provides mental health and substance use services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Contact the admissions specialist Monday-Friday 8:00 am–4:30 pm to answer questions and help find the right services to meet your needs.

Women's Health and Recovery Project (WHARP)

..... (262) 548-7211

Assisting women with substance use disorders and complex needs with a collaborative referral to community resources. A navigator and a peer specialist work one-on-one with women to provide support, meet family needs, and overcome obstacles that would typically be a barrier to women in their recovery journey.

Wisconsin Council on Problem Gambling, Inc. .. (920) 437-8888

..... **Helpline (800) Gamble-5; (800) 426-2535**

1585 Allouez Ave, Green Bay WI 54311

www.wi-problemgamblers.org

Women for Sobriety

Online forum

www.womenforsobriety.org

MOVING

1-800-GOT-JUNK? (800) 468-5865

Full-service junk removal

www.1800gotjunk.com

Environment Solutions, LLC (800) 990-0346

..... **(414) 213-5090**

Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup services.

www.environmentalsolutionsllc.com/

Premier Cleanout Specialists (262) 725-2370

www.premiercleanoutspecialistsllc.com

Segues Senior Move Specialists (262) 442-4200

W142 N9764 Amber Dr, Germantown WI 53022

www.segues.net

Smart Moves (414) 526-5242

4305 S 108th St., Greenfield WI 53228

www.smartmovesforseniors.com

Two Men and a Truck “Movers Who Care” (262) 607-8724
1291 Hickory St, Suite D, Pewaukee WI 53072
5% senior discount Monday–Thursday
www.twomenandatruckwaukesha.com

Universal Services (262) 257-0250
Helping seniors make easy moves for over a decade. Call for
free in-home evaluation.
www.universalserviceswi.com

PETS / WILDLIFE

Elmbrook Humane Society (262) 782-9261
20950 Enterprise Ave, Brookfield WI 53045
Pet adoption, pet care, lost and found pets, training classes,
24-hour emergency road call service for sick or injured wildlife
and stray animals for the City of Brookfield, Villages of Elm
Grove, Chenequa, Nashotah, Village of Lannon and the Towns
of Brookfield and Delafield. Safekeeping for animals at no
charge for up to two weeks in situations of disaster and
domestic abuse.
www.ebhs.org

**Humane Animal Welfare Society of Waukesha County
(HAWS) (262) 542-8851**
701 Northview Rd, Waukesha WI 53188
Pet adoption, pet care, lost and found pets, training classes
and consultations, educational tours and programs, and
rescue of injured animals, spay/neuter services for low-income
residents and for feral cats.
www.hawspets.org

HAWS Safe Keep Program: provides a temporary, short-term solution to the problem of pets being displaced, abandoned or relinquished due to emergency or home-related circumstances.

Pet Alert

Card allowing emergency responders to find important information about your pet, or details needed to make arrangements if you are unable to care for your pet. This product is a collaboration between the Humane Animal Welfare Society and the ADRC.

Wildlife in Need Center, Inc. (262) 965-3090
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066
Cares for and treats injured wildlife, and provides educational services.
www.helpingwildlife.org

PHYSICIAN SERVICES (IN HOME)

HarmonyCares Medical Group (414) 255-0300
In-home & assisted living visits, no visits to hospitals or nursing homes
2514 S 102 St, Suite 160, West Allis WI 53227
www.harmonycaresmedicalgroup.com

Village Primary Care Providers (262) 875-4892
1111 Delafield St Suite 327, Waukesha WI 53188
In-home & assisted living visits for medical checkups, wound care, and medications.
www.villagepcp.com

PRIVATE CARE MANAGEMENT

Amada Senior Care (262) 395-7928
16655 West Bluemound Rd., Suite 290, Brookfield WI 53005
www.amadaseniorcare.com/milwaukee-senior-care

By Your Side Care Management, LLC (262) 246-2100
PO Box 132 Jackson, WI 53037
www.byyoursidecm.com

Christian Family Solutions Elder Care..... (800) 438-1772
16535 W Bluemound Rd #305, Brookfield WI 53005
Care management, consultation and caregiving to older adults.
www.christianfamilysolutions.org

Dementia Support Specialist, LLC (262) 777-1178
3234 N. 42nd St, Milwaukee WI 53216
www.wallsrichmondmanagement.com/services.html

Senior Planning Group, Inc (262) 670-8888
125 N. Executive Dr, Suite 210, Brookfield WI 53005
Social, legal and financial issues of aging.
www.seniorplanninginc.com

TheKey (Stowell Associates) (414) 964-8000
409 E Silver Spring Dr, Whitefish Bay WI 53217
Care management, consultation and caregiving to older adults
and adults with disabilities.
www.stowellassociates.com

Treland Care Management LLC.....(414) 581-3481
1122 Windsor Drive, Waukesha WI 53186
www.trelandcaremanagement.com

PUBLIC HEALTH

Centers for Disease Control and Prevention (CDC)
..... (800) 232-4636
..... TTY (262) 896-8234
CDC works to protect America from health, safety, and
security threats, both foreign and in the U.S. The CDC fights
disease and supports communities and citizens to do the
same.
www.cdc.gov/

Statewide Poison Center/Children’s Hospital (800) 222-1222
..... TTY (414) 266-2542

Waukesha County Public Health Center (262) 896-8430
..... (800) 540-3620
.....TTY (262) 896-8234

514 Riverview Avenue, Waukesha WI 53188

The Public Health Division is committed to preventing disease and promoting health for all citizens in Waukesha County.

Public Health staff provide the following services:

- Childhood and adult immunizations, including flu, pneumonia, and COVID-19 vaccines.
- Tuberculosis skin testing.
- International travel immunizations.
- Health screenings such as blood pressure checks, total cholesterol and lipid panels, blood glucose, sexually transmitted infection testing, and pregnancy screening.
- Case management for pregnant women and children.
- WIC (Women, Infants, and Children) supplemental nutrition program

Call for program details and/or appointment. Some fees may apply.

[www.waukeshacounty.gov/publichealth\](http://www.waukeshacounty.gov/publichealth)

Wisconsin Department of Health Services (608) 266-1865
.....TTY (800) 947-3529

1 West Wilson Street, Madison, WI 53703

DHS works with local counties, health care providers, community partners, and numerous other programs that aid and protect the citizens of our state.

www.dhs.wisconsin.gov/

PUBLICLY FUNDED LONG TERM CARE PROGRAMS

General information:

Long-term care programs provide people with the assistance they need in order to remain as independent as possible. Whether assistance is needed as a result of aging, physical disability, or intellectual/developmental disability, long-term care programs can help meet a wide range of needs. Services available through these programs can include personal care, housekeeping, job coaching, and nursing. Long-term care programs offer these services in a variety of settings, such as in the home, workplace, group home, residential facility, or nursing home.

There are multiple long-term care programs offered in the State of Wisconsin. One of the main goals of these programs is to help people access the services and supports they require to meet their needs. The State of Wisconsin contracts with Managed Care Organizations, which are agencies responsible for facilitating the services offered through long-term care programs. Individuals participating in any of the long-term care programs may be required to pay a cost share in order to remain enrolled in the program.

Long-term care offers services to the following populations with long-term conditions:

- Frail older adults (65 years or older)
- Adults with physical, intellectual, and/or developmental disabilities (18 years or older)

Please note that children with physical and/or intellectual/developmental disabilities can start planning the transition to adult services as soon as they turn 17 years and 6 months.

For more information about long-term care options and eligibility requirements, please contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372.

Website: www.waukeshacounty.gov/adrc

**Individuals with concerns or complaints about Publicly
Funded Long Term Care programs should contact:**

For participants age 60 and up:

Wisconsin Board on Aging and Long Term Care

..... (800) 815-0015

1402 Pankratz St, Suite 111, Madison WI 53704

www.longtermcare.wi.gov/

Regional Ombudsman

Patti Noble: Email: patricia.noble@wisconsin.gov

For participants age 18 – 59:

Disability Rights Wisconsin (414) 773-4646

..... (800) 928-8778

6737 W Washington St. #3230, Milwaukee WI 53214

www.disabilityrightswi.org/

FAMILY CARE

Family Care is a comprehensive long-term care program that offers individual case management. Once enrolled in Family Care, you would be assigned a care team consisting of a care manager and a registered nurse. Your team would assist you in developing an individualized service plan that focuses on your long-term care needs.

Waukesha County offers a choice of three Managed Care Organizations that facilitate Family Care services: Community Care, Inclusive, and My Choice Wisconsin.

For more information about Family Care, please call the ADRC or go to: www.dhs.wisconsin.gov/lc/lcindex.htm

FAMILY CARE PARTNERSHIP

Family Care Partnership provides a full range of long-term care, primary, acute, and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your social, personal and medical care needs are met.

The Family Care Partnership program is offered by two Managed Care Organization in Waukesha County: Community Care and My Choice Wisconsin.

For more information about Family Care Partnership, please call the ADRC or go to:
www.dhs.wisconsin.gov/wipartnership/index.htm

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)

PACE is offered to individuals aged 55 years and older. The program is offered by one Managed Care Organization: Community Care. PACE integrates long-term care, health and medical services, and prescription drug management. Medicaid and Medicare drug services are managed by PACE which means that participants do not need a separate Medicare Part D plan. A PACE care team includes a registered nurse, PACE Center Coordinator, home care coordinator, physical/occupational/recreational therapist and a dietician.

For more information about PACE, please call the ADRC or go to:
www.dhs.wisconsin.gov/familycare/pace.htm

MANAGED CARE ORGANIZATIONS (MCOs)

- Community Care, Inc** **(262) 953-8500**
..... **(866) 992-6600**
1801 Dolphin Dr, Waukesha WI 53186
www.communitycareinc.org
- Inclusa**..... **(877) 622-6700**
2607 North Grandview Blvd., Suite 103, Waukesha WI 53188
By appointment only
www.inclusa.org/
- My Choice Wisconsin** **(414) 287-7600**
..... **(877) 489-3814**
10201 W. Innovation Dr, Suite 100, Wauwatosa WI 53226
www.mychoicewi.org/

IRIS (INCLUDE, RESPECT, I SELF DIRECT)

IRIS is Wisconsin’s Medicaid long-term support Self-Directed Waiver Program. It is available in Wisconsin with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Fiscal Employment Agent (FEA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the support and services you need within the cost of your allocated budget (which is determined by the Long-Term Care Functional Screen). Everyone in IRIS will receive help from a Fiscal Employer Agent (FEA). The ADRC will offer you options and you will choose which fiscal employer agent you want to work with. The fiscal employer agent does background checks on workers you hire, processes payroll, manages the amount of federal and state taxes to take out of your workers’ checks, and helps with other employer tasks.

For more information about IRIS:

..... 1-888-515-IRIS (4747)
Email: dhsiris@wisconsin.gov
www.dhs.wisconsin.gov/iris/index.htm

IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)

Advocates4U, LLC **(414) 755-2020**
..... **(877) 739-2203**
11051 N Towne Square Rd, Mequon WI 53092
www.irisadvocates4u.org/

Connections **(844) 520-1712**
6737 W. Washington St. Suite 2275, West Allis WI 53214
www.connectionswis.org

First Person Care Consultants **(414) 336-2448**
2020 W Wells St., Milwaukee WI 53233
www.firstpersoncare.com

TMG (608) 255-6441
..... (844) 864-8987
1 S. Pinckney St, Suite 320, Madison WI 53703
www.tmgwisconsin.com

IRIS Fiscal Employment Agents (FEAs)

iLife Financial Management Services (888) 800-5599
6100 N. Baker Rd, Suite 100A, Glendale WI 53209
www.ilifefms.com

GT Independence (877) 659-4500
5150 N. Port Washington Rd Suite 102, Milwaukee, WI 53217
www.gtindependence.com

Outreach Health Services (715) 494-9440
204 E 3rd St Suite 110, PO Box 945, Osceola, WI 54020
www.outreachhealth.com/wi

Premier Financial Management Services (855) 224-5810
10425 W North Ave Suite 345, Wauwatosa WI 53226
www.premier-fms.com

RECREATION

Adaptive Water Skiing (262) 720-7031
Kurt Roskopf
Wheelchair users, special needs and disabled/injured.

ARCh (Association for the Rights of Citizens with handicaps)
..... (262) 542-9811
419 Frederick St, Waukesha WI 53186
Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.
www.archchangeslives.org/

Art Links 333ACAP (262) 521-1120

333 W Main St, Waukesha WI 53186

Music, drama, fiber arts, mosaics and computer art classes.

www.acapwaukesha.org

Blind Outdoor Leisure Development (BOLD)..... (262) 605-8981

www.wisconsinbold.com

Charles Z Horwitz Planetarium..... (262) 896-8423

(Retzer Nature Center)

S14W28167 Madison St, Waukesha WI 53188

www.waukeshaschools.com/planet

Donna Lexa Community Art Centers, Inc. (262) 521-2292

247 Wisconsin Ave, Waukesha WI 53187

Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.

www.donnalexa.org

EasterSeals Southeast Wisconsin..... (414) 449-4444

Respite and recreation services. Adults 16 and older with disabilities.

www.eastersealswise.com

Empower Kickboxing & Fitness..... (262) 505-5088

2405 N 124th Street, Brookfield, WI 53005

The Empowerment Disabilities Program offers classes for individuals with special needs with class times set aside on Tuesdays, Thursdays, and Saturdays. This program focuses on providing a sense of well-being through kickboxing and fitness that includes strength training, nutrition, self-confidence, and positive reinforcement.

www.empowerkickboxing&fitness.com

Express L.I.F.E. (414) 937-2100

(Sponsored by Milwaukee Center for Independence, MCFI)

Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.

www.mcfi.net/Express-LIFE.htm

- Healing Harmonies Music Therapy (262) 289-1022 ext 700**
 11711 West North Avenue, Wauwatosa WI 53226
www.hhmusictherapy.com
- Lake Country Fine Arts School and Gallery (262) 367-2900**
 112 W Capitol Dr, Hartland WI 53029
 Adaptive Clay Classes and art therapy, call for rates.
www.lakecountryfinearts.com
- LifeStriders - Therapeutic Riding Center (262) 565-6124**
 S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188
 Adults with special needs. Also in Spanish
www.lifestriders.org
- Music Therapy Services of Waukesha County... (262) 367-6663**
 1125 James Dr, Hartland WI 53029
www.musictherapy.freesevers.com
- Road Scholar (800) 454-5768**
 Travel and education programs.
www.roadscholar.org
- Special Olympics WI and the Greater Milwaukee Area**
 (262) 241-7786
 (800) 924-5202
 10224 N Port Washington Rd, Mequon WI 53092
 Provides persons with intellectual disabilities year-round sports training and competition.
www.specialolympicswisconsin.org
- Waukesha County Dept of Parks & Land Use (262) 548-7790**
 515 W Moreland Blvd, Waukesha WI 53188
www.waukeshacounty.gov/parks
- Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737**
 1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center (262) 524-3714
 1120 Baxter St, Waukesha WI 53186
Senior Activity Coordinator (262) 524-3712
www.ci.waukesha.wi.us/parks

Waukesha Senior Calendar

Helps seniors (55+) find out about community events.
www.waukeshaseniorcalendar.org

Wisconsin Adaptive Sports Association.....(414) 430-6543

715 Talon Trail, Brookfield WI 53045
Promotes community collaboration of adaptive sports and recreation opportunities to those with physical disabilities and visual impairments.
www.wasa.org

Wisconsin State Parks – Wisconsin Dept of Natural Resources

Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.
www.dnr.wi.gov/topic/parks/camping/cabin.html

CAMPS

Camp Evergreen (920) 452-4221

2776 N 31st Place, Sheboygan WI 53083
Adults and children with disabilities.
www.campevergreensheboygan.org

Camp LuWiSoMo..... (920) 622-3350

W5421 Aspen Rd, Wild Rose WI 54984
Adults with intellectual and developmental disabilities.
www.luwisomo.org

Camp Pow Wow (262) 542-9811

Office: 419 Frederick St, Waukesha WI 53186
8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.
www.archchangeslives.org/

EasterSeals Southeast Wisconsin (414) 449-4444

Camp for ages 7-21 with disabilities.
www.eastersealswise.com

Special Touch Ministries (715) 258-2713
PO Box 25, Waupaca WI 54981
Children & adults with intellectual & physical disabilities.
www.specialtouch.org

Wisconsin Badger Camp (608) 348-9689
Children and adults with developmental disabilities.
PO Box 723, Platteville WI 53818
www.badgercamp.org

Wisconsin Lions Camp (715) 677-4969
Adults blind or visually impaired, adults deaf or hard of
hearing, youth with mild cognitive disabilities, youth with Type 1
or Type 2 diabetes.
www.wisconsinlionscamp.com

Wisconsin United Methodist Camps (608) 837-3388
..... (877) 947-2267
750 Windsor St, Ste 203, Sun Prairie WI 53590
Adults with special needs. Held at Pine Lake in Westfield, WI.
www.wiumcamps.org

SENIOR PROGRAMMING/FITNESS

Multi-purpose and drop-in Senior Centers provide recreational,
social, and educational activities for older adults.

Brookfield Senior Community Center (262) 796-6675
2000 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us

Kettle Moraine Senior Center (262) 968-6300, Ext 5326
Brandybrook Community Center
S11W29980 Summit Ave, Waukesha WI 53188
www.kmsd.edu

Menomonee Falls Community/Senior Center (262) 255-8460
W152N8645 Margaret Road, Menomonee Falls WI 53051
www.fallsschools.org

- Muskego Parks & Recreation Department** (262) 679-4108
W182S8200 Racine Ave, Muskego WI 53150
www.cityofmuskego.org
- New Berlin Senior Citizen's Club** (262) 785-2725
14750 W Cleveland, New Berlin WI 53151
www.newberlin.org
- Oconomowoc Area Senior Center** (262) 567-4288
210 S Main St, Oconomowoc WI 53066
www.oconomowocseniors.org
- Shorehaven Center for Life Enrichment** (262) 354-1375
1306 W Wisconsin Ave, Oconomowoc WI 53066
Information, guidance and encouragement for successful aging.
www.shorehavenliving.org
- Silver Sneakers** (866) 584-7389
Health and fitness program designed for adults 65+ that is included with many Medicare plans.
www.silversneakers.com
- Sussex Civic Center** (262) 246-5200
N64 W23760 Main St, Sussex WI 53089
www.villagesussex.org
- Three Pillars Wellness Connection** (262) 965-7017
400 North Main St, Dousman WI 53118
Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults aged 55 and up.
www.threepillars.org
- Waukesha Parks, Recreation & Forestry Dept...** (262) 524-3737
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center (262) 524-3714
Senior Activity Coordinator (262) 524-3712
1120 Baxter St, Waukesha WI 53186
www.waukesha-wi.gov

TRAVEL

Abilities Travel Club..... (414) 578-0376
9118 W Lisbon Ave #1, Milwaukee WI 53222
Outings and trips geared towards the elderly and people with disabilities.
abilitiestravelclub.godaddysites.com

Able Trek Tours..... (800) 205-6713
PO Box 384, Reedsburg WI 53959
Day trip and vacation opportunities for adults with special needs.
www.abletrektours.com

Adventures for L.I.F.E. Travel..... (414) 937-2100
(Sponsored by Milwaukee Center for Independence, MCFI)
2020 W Wells St, Milwaukee WI 53233
Provides opportunities for teens & adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment.
www.mcfi.net/LIFE-Programs.htm

Going Beyond Travel..... (262) 512-1252
12024 N Wasauke Rd, Mequon 53097
Trips, tours, and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.
www.goingbeyondtravel.com

Lamers Tour & Travel..... (800) 832-0807, Ext 10927
..... (920) 832-9922
1825 Novak Dr, Menasha, WI 54952
Special needs tours for adults with developmental disabilities.
www.lamerstour.com

TSA Cares..... (855) 787-2227, #2

A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.

www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions

Ventures Travel, LLC (866) 692-7400

3600 Holly Lane N #95, Plymouth MN 55447

Supervised travel vacations for older teens and adults with disabilities.

www.venturestravel.org

REPRESENTATIVE PAYEE SERVICES

Representative Payee Program..... (800) 772-1213

..... TTY (800) 325-0778

A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.

www.ssa.gov/payee

Equality Payee Services (414) 375-4760 ext. 1

12605 W. North Ave, Suite 307, Brookfield WI 53005

amanda@equalitypayee.com

MCFI Representative Payee..... (414) 290-7813

2020 W Wells Street, Milwaukee WI 53233

www.ilifefms.com

RESPITE

Respite Care (Caregiver Assistance)

Relief time for an individual that is providing care for a sick, aging, or a person with a disability in respite. If you are providing care, you are a caregiver. Respite is possible when the individual who is being cared for is temporarily placed under someone else's care.

Respite is a name for a break for caregivers. This care can be short-term or occasional and is available in several forms: in-home care, adult day care, residential-based care, or camps. For details on respite options and possible financial assistance, call the ADRC at (262) 548-7848.

SOCIAL SECURITY

Social Security (800) 772-1213
..... **Local (866) 220-7885**
local office: 267 South Street, Waukesha WI 53186
www.ssa.gov

TAX ASSISTANCE

AARP Tax-Aide (888) 227-7669
Free, volunteer-run tax counseling for seniors and low-income taxpayers.
www.aarp.org

Internal Revenue Service (800) 829-1040
www.irs.gov
To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you (800) 906-9887
www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

La Casa De Esperanza (VITAS) (262) 832-1534
Free, volunteer-run tax counseling for seniors and low-income taxpayers.
www.lacasadeesperanza.org/CommunityPrograms/IncomeTaxAssistance

MyFreeTaxes (United Way) (866) 698-9435
www.myfreetaxes.com

TECHNOLOGY

Adaptive Technology Resources (ATR) (262) 375-2020
..... (800) 770-8474
W175N11163 Stonewood Dr Ste 232, Germantown WI 53022
Specializes in providing customized technology solutions to

promote independence and success in home, work, and school environments. Solutions range from simple mainstream options to highly customized and sophisticated recommendations. On site evaluations and training provided.
www.adaptivetr.com/

CapTel, Inc..... (877) 300-5928

CapTel phones are adaptive communication equipment federally funded for those with hearing loss and those who are deaf or hard of hearing. Users can receive a phone at no charge with no monthly fees or contracts if they submit a Third-Party Certification of Eligibility. Phones can connect to Bluetooth hearing aids and also have a call captioning service so the user can see words spoken on the phone.
www.captel.com

Generations Online

A beginner computer training program. The website has many helpful tutorials, user guides and other helpful information to assist people with using tablets, smartphones, and various virtual platforms to assist you in getting connected and into the homes of your loved ones virtually. The tutorials can guide someone who has never touched a computer before to learn the internet, email, and the basic tools needed to participate in the cyber world.
www.generationsonline.org
www.generationsonline.org/apps

GrandPad

Is designed with seniors in mind – the innovative device comes with features for connecting with loved ones, without the complicated features of other tablets. The large buttons and intuitive interface make the GrandPad a simple tablet for seniors who are ready to start video chatting and sharing memories with family and friends around the world.
www.grandpad.net

Learning in Retirement Program

Offers computer / device training for a variety of topics including android, iPhone/iPad, Google/Gmail, and Windows
10. www.wctc.edu/lir

SafeInHome.....(855) 476-6665

A trusted provider of remote supports, assistive and sensor technology for individuals with intellectual and developmental disabilities. Services encourage independence, decision-making, self-determination, and safety utilizing a person-centered approach in the least restrictive environment.
www.safeinhome.com

University of Whitewater-Intergenerational Technology Services (IGeTS).....(262) 472-1837

UW-Whitewater Community Engagement Center
1206 W. Main St, Room 124, Whitewater, WI 53190
Offers FREE technology services to Individuals enrolled in IRIS, Family Care, Family Care Partnership, or PACE aged 50+ and living in Walworth, Jefferson, Rock, or Waukesha county OR individuals aged 60+ living in Walworth, Jefferson, Rock, or Waukesha county.
www.uww.edu/igets

Viewclix

A tablet combined with a digital picture frame. With ViewClix, family members can use the video calling function to reach out to family members. When not in use, the device acts like a digital picture frame. Family members can regularly send updated photos to the device for display to their loved ones.
www.viewclix.com

TELEPHONES (GOVERNMENT PHONES)

Lifeline Phones

Lifeline is a federal program that lowers the monthly cost of cell phone services. Applying for the service can provide consumers with a free phone and limited cell phone services each month. There could be some costs to the services based on income and the service(s) requested. Additional minutes can be purchased each month.

Qualifications

A consumer may qualify for Lifeline if:
Participating in a government assistance program such as:
Food Stamps or Supplemental Nutrition Assistance Program (SNAP), Medicaid, Section 8 or Federal Public Housing, Supplemental Security Income, Low Income Home Energy Assistance, Temporary Assistance for Needy Families, National Free School Lunch Program, and many more
OR
Falling at or below the Federal Poverty Guidelines which can be checked on the lifeline support website.

To Apply

Submit online application:
<https://nationalverifier.servicenowservices.com/lifeline>
OR
Submit paper application from the link below.
https://www.lifelinesupport.org/wp-content/uploads/lifeline/documents/LI_Application_NVstates.pdf .
Mail the paper application to:
Lifeline Support Center
P.O. Box 9100
Wilkes-Barre, PA 18773

Enroll

Once the consumer applies, and is approved, the consumer selects a provider within their area. Local area providers can be found here:
<https://data.usac.org/publicreports/CompaniesNearMe/Download/Report>

TRANSPORTATION & DRIVING EVALUATIONS
DRIVING EVALUATIONS

AARP Driver Safety Information Line (800) 350-7025
Online or in-person course options.
www.aarpdriversafety.org

Adaptive Driving Specialists (414) 721-8636
4737 N Elkhart Ave, Whitefish Bay WI 53211
Provides specialized driver evaluation and training to

individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.

www.adaptivedrivingspecialists.com

Dementia and Driving Resource Center (Alzheimer's Assoc)

www.alz.org/help-support/caregiving/safety/dementia-driving

**Froedtert Health Community Memorial Hospital (262) 251-1001
Pre-driving Assessment–PT/OT Department (414) 777-7700**

NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal, or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor's order. At patient's expense.

ProHealth Care Driver Screening (262) 928-8830

ProHealth Care offers a driver screening – an off-road assessment to identify the readiness for on-the-road driving.

www.prohealthcare.org/medical-services/rehabilitation/occupational-therapy

Senior Driver Resource (262) 210-3707

A web-based, self-assessment tool used to identify possible safe driving risk factors. Screens drivers for memory issues, vision, reflexes, medical history, and rules of the road.

<http://seniordriverresource.com/>

Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072

www.dot.wisconsin.gov

Bureau of Driver Services (608) 264-7447

www.dot.wisconsin.gov/drivers/contact.htm

Forms and information also available at DMV service centers.

www.dot.wi.gov

SPECIALIZED TRANSPORTATION

Programs subsidized through the ADRC of Waukesha County

RideLine - Van service, up to entry door.

Application for Certification (262) 548-7848

www.waukeshacounty.gov/adrc

RideLine Reservations..... (262) 333-3302

Accessible vans provide specialized transportation for adults with disabilities and older persons. Trips based on priorities: 1) medical, 2) nutrition, 3) work-related, 4) social and respite.

Days/Hours: 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.

Cost: Fare determined by origin, destination, and ability to pay.

Eligibility: Waukesha County residents only. Individual must be non-ambulatory, age 60 years and older, require the use of a wheelchair or scooter OR persons age 18 –59 years who use a wheelchair or scooter AND submit appropriate disability designation form. Must be approved by the ADRC prior to reservation.

Reservations: At least 1 to 2 days advance notice required.

Shared-Fare Taxi Program - Service – door to door

Subsidized fares for registered riders with taxi card.

Eligibility: Waukesha County residents only. Individual must be a non/limited driver, 60 years of age or older OR non-driver, between ages 18-59 and submit appropriate disability designation form. Passenger must be able to enter or exit a car with little or no assistance. Trips within taxi service provider area. Must be approved by the ADRC prior to reservation.

Cost: Rates are determined by each individual taxi provider. Fare rates are subject to change without notice. Waukesha County ADRC subsidizes each fare at \$6 per one-way ride. A list of providers is available below.

Application for Registration (262) 548-7848

www.waukeshacounty.gov/adrc

Elmbrook Senior Taxi, Inc (262) 785-1200

Service Areas: City and Town of Brookfield, Butler, Elm Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Out-patient Center) **Days/Hours:** Monday-Friday 8:00 am–5:00 pm; last pickup 4:30 pm; Saturday 8 am- 4 pm.

www.elmbrookseniortaxi.org

- Lake Country Cares Cab, Inc..... (262) 695-2670**
Service Areas: Delafield, Hartland, Nashotah, parts of Merton and Pewaukee. **Days/Hours:** Monday–Friday 8:30 am-5:00 pm
www.lcccabs.com
- Muskego Senior Taxi (262) 679-4754**
Service Areas: Muskego, some areas outside Muskego
Days/Hours: Monday-Friday, 9:00 am–4:00 pm
www.muskegoseniortaxi.wordpress.com
- New Berlin Senior Taxi (262) 814-1611**
Service Areas: City of New Berlin, Brookfield Square, Mayfair area and West Allis Medical centers
Service Hours: Monday-Friday 9am – 4:30pm; **Office Hours:** 9 am to 12 noon
- Oconomowoc Silver Streak, Inc (262) 567-6404**
Service Areas: City and Town of Oconomowoc and Aurora Hospital- Summit
Days/Hours: Monday-Friday 8:30 am–5:00 pm
www.oconosilverstreak.org
- Seniors on the Go (Mukwonago) (262) 363-5700**
Service Areas: City and Town of Mukwonago, Vernon, Big Bend and Eagle.
Days/Hours: Monday-Saturday 6:00 am- 6:00 pm
www.seniorsonthegowi.com
- WI Transportation LLC (262) 333-3302**
Service Areas: Waukesha County
Days/Hours: Monday-Saturday 6:00 am- 6:00 pm

Shuttle

Call for additional information

Menomonee Falls Senior Shuttle Reservations . (262) 251-4230

Bus transportation within Village of Menomonee Falls

Days/Hours: Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm

Eligibility: Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.

Reservations: 24 hour notice required.

OTHER SPECIALIZED TRANSPORTATION SERVICES

At Home Caring Angels (414) 587-3428

1344 Whiterock Avenue, Waukesha WI 53186

Non-emergency medical transportation for patients in Waukesha County who require specialized transportation. Will also transport in parts of Milwaukee and Walworth Counties.

www.athomecaringangels.com

Disabled American Veterans (DAV) Shuttle

..... **(414) 384-2000Ext 47274**

For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Go Riteway Connection (800) 236-5450

..... **(414) 570-5200**

Reservations: 24-hour notice recommended.

Door to door service. Airport, limousine, and motor coach service, and wheelchair accessible vans.

www.goriteway.com

Eras Senior Network (262) 549-3348

2607 N Grandview Blvd, Suite 150, Waukesha WI 53188

Volunteers donate service to individuals who need transportation to healthcare appointments, grocery store, pharmacy, or bank. In-home assessment is required before service can be requested. No charge, donations encouraged. Services based on volunteer availability.

www.eras.org

Veyo--Reservations (866) 907-1493

Non-Emergency Medical Transportation for eligible Medicaid and BadgerCare Plus members.

**ProHealth Care (PHC) Transportation Services . (262) 928-7618
(Waukesha and Oconomowoc Memorial
Hospital/ProHealth Medical Group Clinics)**

725 American Ave, Waukesha 53188

Last resort service for clients using PHC medical & health care programs at Waukesha

Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics

Days/Hours: Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.

Eligibility: Requests Screened. Service is only accessible through department or facility staff.

Reservations: 2 working days in advance.

Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

St. Coletta's Transportation Services (262) 230-1390

Transportation services available for medical transports to/from Waukesha County hospitals and clinics.

Days/Hours: M-F 6:30 am-5 pm, weekend transportation available upon request.

transportation@stcolettawi.org

www.waukeshacounty.gov

Waukesha Co. Volunteer Transportation Service (262) 548-7284

514 Riverview Dr, Waukesha WI 53188

For clients of Waukesha County Health & Human Services.

www.waukeshacounty.gov

Waukesha Metrolift

Certification: for persons with disabilities..... **(262) 524-3636**
Reservations: At least one day in advance **(262) 524-3635**
Origin to destination service for the City of Waukesha; and within a ¾ mile radius of a fixed route that operates outside the City of Waukesha.
Days/Hours: Monday-Friday 5:15am-12:00am; Saturday 6:10am–11:45pm; Sunday 7:00am-10:15pm
www.waukeshametro.org

Waukesha Metro Transit..... (262) 524-3636
212 E St Paul Dr, Waukesha WI 53188
Fixed route system for persons able to use mass transit buses. Serves City of Waukesha, with service to the Milwaukee Regional Medical Center via Bluemound Rd and to WCTC, Pewaukee. Buses are wheelchair accessible.
Days/Hours: Monday-Friday 5:15am-12:00am; Saturday 6:10am-11:45pm; Sunday 7:00am-10:15pm
www.waukeshametro.org

WI Transportation LLC..... (262) 333-3302
14665 W Lisbon Rd., Brookfield WI 53005

Wisconsin Coach Lines (877) 324-7767
..... **(262) 542-8861**
Waukesha to/from Milwaukee; Waukesha to/from Chicago O’Hare, 7 days/week.
www.wisconsincoach.com

Private Pay Wheelchair Accessible Transportation
Phoenix Transportation Brookfield..... (262) 373-0165
Safeline Transportation Services Milwaukee (414) 236-5075
Tootl Transport (414) 376-2222
Transtar Medical Transport..... (800) 972-8080

For additional Specialized Transportation providers: Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

WHEELCHAIR VANS-SALES & RENTALS

A&J Mobility..... (262) 623-6236
..... 800) 517-1024

3058 Helsan Dr, Richfield WI 53076

Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.

www.aandjmobility.com

Mobility Works..... (262) 522-0707
..... (877) 275-4915

N8W22195 Johnson Dr, Waukesha WI 53186

Sells pre-owned vans, equipment, hand controls, lifts. Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.

www.mobilityworks.com

VETERAN SERVICES

Center for Veterans Issues..... (414) 345-4249

741 N. Grand Ave, Waukesha WI 53186

Assistance with homelessness/ housing issues and legal concerns.

DAV Volunteer for Veterans

Makes it easy to help American veterans or for veterans to get help. Needs range from running errands and helping with chores and home maintenance to performing basic tasks or group projects. Veterans can submit needs and volunteers can find opportunities on this website. DAV is a nonprofit charity that provides a lifetime of support for veterans of all generations.

www.volunteerforveterans.org

Milwaukee VA Medical Center..... (414) 384-2000

5000 W. National Ave, Milwaukee WI 53295

Veterans Hospital Telephone Triage Nurse Advice Line

..... (414) 384-2000 #3

U.S. Department of Veterans Affairs (800) 827-1000
810 Vermont Ave, NW – Washington, DC 20420
Concerns or complaints about services at VA facilities.
www.va.gov

Veterans Crisis Line..... (800) 273-8255, press 1
..... 988, press 1
..... Text 838255

Waukesha County Veterans' Services..... (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

Wisconsin Military Family Assistance Center
.....(800) 292-9464, Press 3
..... (262) 542-5117
311 Walton Ave, Waukesha WI 53186
Provides resources and makes referrals to Veteran's agencies as well as those within the service member or family member's community as needed.
www.wisconsinmilitary.org

VOLUNTEER OPPORTUNITIES

Create the Good- AARP
Search for local and virtual volunteer opportunities based off interests.
www.createthegood.aarp.org

Eras Senior Network, Inc (262) 549-3348
2607 N Grandview Blvd, Suite 150, Waukesha WI 53188
RSVP (Retired and Senior Volunteer Program)
www.eras.org

United Way of Greater Milwaukee & Waukesha County
..... (414) 263-8100
Search for local and virtual volunteer opportunities based off
of interests, skills, and availability.
www.unitedwaygmwc.org/Volunteer

VolunteerMatch
Search for local and virtual volunteer opportunities based off
of interests, skills, and availability.
www.volunteermatch.org

Waukesha County Department of Health & Human Services
Volunteer Program Specialist (262) 548-7848
Volunteer options may include Meals on Wheels, volunteer
driver, alcohol/drug recovery group facilitator, teen court juror,
volunteer guardian, volunteer reception center, administrative
assistance, and many more. Visit website or call for current
opportunities.
www.waukeshacounty.gov/WCVolunteer

Waukesha County Master Gardener Program..... (262) 548-7788
www.waukeshacounty.gov/uwex/hort/mg

Waukesha County Parks Department (262) 548-7801
A variety of seasonal and one-time volunteer opportunities for
volunteers to enjoy the outdoors while giving back to their
community.
www.waukeshacounty.gov/parkvolunteers

INDEX

101 Mobility of Greater Milwaukee Area.....	77, 139
1-800-GOT-JUNK	36, 77, 150
2-1-1	144
A Place for Mom	85
A&J Mobility	177
AARP	17
AARP Driver Safety.....	170
AARP Tax-Aide.....	30, 167
ABC for Health, Inc	16
Abilities Travel Club	165
Ability Independence.....	139
Able Trek Tours	165
AbleData	139
AbleLight College-Concordia University	41
Abundant Life Food Pantry.....	58
Abuse/Neglect.....	11
ACAP	14
AccentCare Hospice & Palliative Care	79
AccentCare Lutheran Home.....	79
AccentCare Oak Creek	79
Access Elevator	77, 139
Access Mobility vans.....	139
AccessAbility Home Medical and Rehab	139
Access-WI State Benefits.....	129
Accredited Online Colleges and Disability Education	38
ActiveForever.....	139
ActivStyle	139
Adaptive Community Approach Program (ACAP).....	14
Adaptive Driving Specialists	170
Adaptive Technology Resources (ATR)	77
Adaptive Technology Resources ATR.....	167
Adaptive Technology Resources ATR.....	28, 65
Adaptive Water Skiing.....	159
Addiction Resource Council	149
ADL Supportive Home Care.....	68
ADRC.....	11, 12, 24, 34, 62
ADRC Advisory Board.....	49
ADRC Caregiver Lending Library.....	38
ADRC Health and Wellness Programs	37
ADRC Senior Dining	64

ADRC Volunteer Program	179
ADRC Waukesha County	17
ADRCs	13
ADT Home Health Security Systems	49
Adult Day Services	14
Adult Day Services of SE WI-Riverview Cntr	14
Adult Family Homes	121
Adventures for L.I.F.E. Travel.....	165
Advocacy	16
Advocacy and Benefits Counseling for Health	16
Advocates 4U.....	158
AFCSP	24
AFH.....	121
Agrace.....	79
Aids for Arthritis.....	140
Al-Anon Family Groups of SE WI	149
Alcohol, Drug and other Addictions	149
Alcoholics Anonymous	149
ALDI.....	61
All for 1 Inc.	121, 124
Allay Home & Hospice.....	69, 79
Almost Family.....	69
ALS	25
Alta Mira II	89
Always Best Care Senior Services	69
Alzheimer's Association Wisconsin Chapter	25, 34
Alzheimer's Family Caregiver Support Program (AFCSP)	24
Alzheimer's Foundation of America	34
Amada Senior Care.....	69, 85, 152
Amazon Fresh.....	61
American Bar Assoc Commission on Law & Aging.....	134
American Cancer Society	25
American Printing House for the Blind (APH)	65
American Stroke Association.....	25
Amramp	77
Amyotrophic Lateral Sclerosis (ALS) Assn	25
Andrew Home (Prader Willi Homes of Ocon.....	114
Angels Grace Hospice.....	79
Annual Credit Report.com	53, 54
ANS Home Health Services	69
Arbor View Communities of Pewaukee	116
Arboretum	88, 100, 109

Arcadian Avenue Authentic Barber Shop	76
ARCh	17, 159, 162
Aria of Brookfield.....	127
Aria of Waukesha.....	129
Art Links 333.....	160
Ascension At Home.....	69, 80
Ascension Hospitals.....	82
Ascension-Senior VIP	31
AseraCare Hospice	80
Aspen Center (LSS).....	147
ASSIST@HOME.....	69
Assisting Hands Home Care	69
Assistive Technology Resource Center.....	140
Assoc. Rights of Citizens with handicaps (ARCh)	17, 159, 162
At Home Caring Angels.....	174
At Home Residential Services.....	123
At Home Residential Services LLC	121
AT YOUR SERVICE Inc.....	75
Auberge at Brookfield.....	105
Auberge at Oak Village, The	109
Audio & Braille Literacy Enhancement, Inc.....	65
Aurora at Home.....	80
Aurora at Home Health Care Services	69
Aurora Hospitals	82
Aurora Psychiatric Hospital	143
Aurora Visiting Nurse Association	140
Autism Society of Southeastern WI	25
Autumn Bay of Pewaukee	116
Autumn Leaf.....	112
Avalon Square	92, 102, 117
Azura at Mierow Farm Brookfield	105
Azura Memory Care of Oconomowoc.....	114
Badger Hospice	80
BadgerCare.....	130
Bayview Assisted Living.....	112
Behavioral Health, ProHealth	145
Behavioral Medicine Center, ProHealth.....	149
Berkshire at Kensington	92, 96
Berkshire-Oconomowoc.....	91
Berkshire-Sunset	92
Bethany Recovery Center	147
Better Business Bureau	17, 30

BirchRock Apartments.....	89
Birchrock Castle	111
Blind Outdoor Leisure Development.....	160
Blue Apron	62
Board of Supervisors.....	47
Bonnie Lane.....	105
Boost Your Brain and Memory	37
Booth House (VOA-WI).....	125
BPDD	20
Bradford Home.....	109
Brain Injury Alliance of WI	25
Brain Injury Resource Center of WI Inc	25
Breezewood Village I.....	88, 94
Breezewood Village II.....	88, 95
Brewers Organics.....	61
Bridges Home Healthcare	69
Bridges Library System	136
Bridgeway Independent Living Designs, LLC	77
Brighter Days LLC.....	123
Brighton Hospice Wisconsin.....	80
BrightStar of Greater Waukesha & Lake Country	70
Bristol Court	96
Brolen Meadows	111
Brookdale Brookfield	106
Brookdale Brookfield Capitol Dr	106
Brookdale Sussex	117
Brookfield Adorable Homes I.....	125
Brookfield Adorable Homes II.....	124
Brookfield Adult Center	14
Brookfield Highlands Senior Apartments	92
Brookfield Senior Community Center	163
Brookfield Senior Dining Center	64
Brown House.....	125
Brown House Luxury Living Home A.....	125, 126
Bureau of Aging and Disability Resources.....	17
Bureau of Assisted Living.....	12
Bureau of Consumer Protection	30, 132, 134
Bureau of Driver Services	171
Bureau of Nursing Home Resident Care	12
Burke Home	123
Butler Food Pantry	58
Butler House	108

Butler Square87

By Your Side Care Management.....152

CAC54

Camp Evergreen.....162

Camp LuWiSoMo.....162

Camp Pow Wow162

Camps162

Canaan (HIL)126

Capitol Hill.....87

CapTel Inc66, 168

Care Right Inc.....153

Care-Age of Brookfield.....127

Caregiver Action Network.....25

Caregiver Misconduct Registry.....11, 26

CarePatrol85

Caring Alternatives of Muskego.....112

Caring Senior Service64, 70

CaringBridge.....26

Carroll University.....38

Castle Manor IV, V, VII.....124

Catholic Charities70

Catholic Charities- Hoarding36

CBRF104

CDC.....153

CDFPU.....54

Cecelia Place102

Celestial Care70

Center for Assistive Tech and Environmental Access78, 140

Center for Financial Wellness30

Center for Life Enrichment (Shorehaven).....39

Center for Senior Health and Longevity.....32

Center for Veterans Issues.....177

CenterWell Home Health.....70, 80

Central Document Processing Unit54

Cephus Halfway House.....147

Charles Z Horwitz Planetarium.....160

Chef’s for Seniors64

CHI Cares Muskego.....112

Children & Youth with Special Health Care Needs26, 39

Chores/Errands.....75

Christian Family Solutions.....70

Christian Family Solutions Elder Care.....153

Chronic Pain Self-Management.....	37
Circle of Friends Adult Day Services	15
CIS.....	135
City Center at Deer Creek	90
Clarion Manor (CLE)	118
Clean Sweep.....	75
Clearview Home.....	128
Clement J. Zablocki VA Medical Center	83
Clerk of Circuit Court.....	46
Clothing and Household Goods.....	29
Coalition of Wisconsin Aging Groups	17, 134
ComForCare Home Care	70, 71
Comfort Care Group Home	126
Comfort Care Group Home 2	106
Comfort Keepers	70
Commissioner of Insurance.....	130
CommLink.....	66
Community Action Coalition for South Central WI	54
Community Banquet.....	60
Community Based Residential Facility	104
Community Bridge Program	39
Community Care	157
Community Care Adult Day Health.....	15
Community Living of Brookfield	122
Community Living of Menomonee Falls.....	123
Community Outreach Health Clinic.....	138
Community Smiles Dental	35
Community Support Program	147
Compass Point.....	99
Compassionate Care Hospice.....	80
Compassus Hospice	81
Comprehensive Community Services CCS	147
Congregational Home	87, 106, 128
Congressmen.....	44
Connected Family Home Care	126
Connections	158
Consumer Financial Protections Bureau	132
Consumer Information.....	30
Consumer Product Safety Commission	17
Consumer Protection.....	132, 134
County Clerk	46
County Executive	48

County Treasurer46

Courtyard at Sussex, The (CBRF).....117

Covering Wisconsin129

Create the Good-AARP178

Creative Employment Opportunities (CEO).....51

Credit Report Free132

Crossroads Care Center of Pewaukee129

Curative Care Network.....15

CWAG.....17, 134

Dane County ADRC13

DAV Volunteer for Veterans177

Deaf Linx.....66

Deaf/Hard of Hearing65

Declutter36

Deer Creek Village90

Deer Haven (HIL).....116

Dementia and Driving Resource Center171

Dementia Care Specialist.....24, 34

Dementia Care/Memory Loss.....32

Dementia Services34

Dementia Support Specialist153

Denoon Recovery148

Dental35

Dental Hygiene Clinic, WCTC35

Depart of Agriculture, Trade & Consumer Protection...30, 132, 134

Depart of Veterans’ Affairs178

DHHS of Waukesha54

Di Lana House118

Diabetes Center76

Dickson Hollow89, 100, 110

Directions to ADRC4

Disability Rights WI – Drug Benefit Helpline130

Disability Rights Wisconsin17, 156

Disabled American Veterans174

Discount Mobility Products LLC.....140

Discount Ramps.....78, 140

District Attorney.....46

Division of Quality Assurance.....11, 17

Division of Vocational Rehabilitation (DVR).....51

DMV Division of Motor Vehicles171

Do Not Call Registry.....132

Dodge County ADRC13

Donna Lexa Art Centers	160
Dose Health LLC	140
Douang Phrasavath.....	125
Dousman Home Meals	62
Down Syndrome Association of WI	26
Downing Home (Prader Willi Homes of Ocon	118
Downsizing.....	36
DQA	17
Driving Evaluation	170
DVR	51
Eagle Community Food Pantry.....	58
Eagle Meadows.....	94
Eagle's Wing Free Clinic	138
East Terrace Apartments	96
EasterSeals Southeast WI.....	15, 160, 162
EasterSeals Southeast WI Guardianship Services	133
Edgewood College-Cutting Edge	42
Education/Health Promotion.....	37
Elder Rights Project, Legal Action of WI	133, 135
Eldercare Locator	26
Elected Officials	42
Elite Adult Family Home, Inc.	110
Elizabeth Residence New Berlin.....	112
Elizabeth's Loving Care.....	123
Elmbrook Church	39
Elmbrook Humane Society	151
Elmbrook Senior Taxi, Inc.	172
Emergency Monitoring Services/Safety	49
Emergency Shelters	84
Employment Assistance Services.....	51
Employment Resources, Inc.....	51
Empower Kickboxing & Fitness	160
EMPOWER Prevoc. Skills Prog.....	52
Empowering Caregivers	26
Energy Assistance	55
Energy Services, Inc ESI.....	55
Enrollment Services Center.....	129
Environment Solutions LLC	75, 150
Environment Solutions, LLC	36
Equal Employment Opportunity Commission.....	51, 134
Equality Payee Services.....	166
Eras Senior Network	28, 75, 174, 178

ERI.....51

Estate Recovery Program (Wisconsin).....53

Evin.....101

Evin at Oconomowoc91

Exceptional Health Network71

Express L.I.F.E.160

Fair Employment Law18

Fair Housing Council.....18

Family Care.....156

Family Care Partnership.....156

Family Caregiver Alliance.....26

Family Promise of Western Waukesha County84

Family to Family AFH.....123

Farmers Market Vouchers.....57

Father Solanus Casey CBRF106

FCC18

Federal Citizen Information Center.....31

Federal Communications Commission18

Federal Trade Commission18

File of Life50

Financial Assistance54

Financial Industry Regulatory Authority132

First Person Care Consultants158

Fleetfoot (HIL).....118

Food Assistance57

Food Pantries.....57

Food Pantry of Waukesha County.....58

FoodShare57, 129

Foot Care.....76

Fortress Financial Education18, 31

Forward Health-Member Services.....130

Foundation for Rural Housing55

Foxbrook Senior Apartments.....87

Franciscan Woods128

Fraud132

Fraud Hotline133

Friendly Talk28

Friendships Unlimited.....144

Froedert & Medical College of WI Memory Disorder Clinic33

Froedert Hospitals.....82

Froedert & Medical College of WI Geriatric Psychiatry Clinic32

Gardetto Family Community Dental Clinic.....35

Generations Online	168
Genoa Pharmacy	143
Geriatric Assessment	32
Going Beyond Travel.....	165
Golden Oaks Assisted Living.....	113
Good People	71
Goodwill Industries	15, 29
Go-Riteway Connection	174
Government Phone	169
Governor	44
Grace Commons	89, 100
Grace Commons II	110
Grace Commons III	110
Grace Home AFH (St. Coletta).....	126
Grand Hills Castle	113
GrandPad.....	168
Granite Hills Hospital.....	144
Great Lakes ADA Center.....	51
Greater Wisconsin Agency on Aging Resources (GWAAR).....	18
Green Valley (CFH).....	126
Greenbrier Village Apartments	95
Group Medical Supply	140
GT Independence	159
Guardian Pharmacy Wisconsin	143
Guardianship Services	133
Guardianship Support Center (GWAAR)	133
GWAAR	18, 133
Hair and Foot Care.....	76
Hampton Regency Apartments	88, 94
HandiRamp	140
Hannah Home Health Care, Inc	71
Hanson House	108
HarmonyCares Medical Group	152
Hartland Area Food Pantry.....	58
Hartland Place.....	109
Hartland Terrace	109
HAWS	50, 151
Hawthorne House (HIL).....	110
Hawthorne Lane House.....	122
Hawthorne Place Apartments.....	92
Healing Harmonies Music Therapy.....	161
Health Insurance Marketplace.....	129

Health Network of WI71

Healthy Living with Diabetes37

HEAR WI66

Hearing Aid Program-WI Lions Foundation67

Heartis Village Brookfield106

Hebron Housing Services.....84

Hekkers Handy Hands78

HelloFresh63

Helping Hands Community Adult Day Center15

Heritage at Deer Creek101, 113

Heritage Court Waukesha116

Heritage Court-Menomonee Falls110

Heritage Elm Grove.....99

Heritage Lake Country88, 99, 109

Heritage Muskego90, 100, 112

Heritage of Elm Grove.....108

Hickory Communities96

Hickory View Commons Sr Apartments.....95

High Ridge Manor91, 95

Highlands at Wildwood Lake Senior Apts89

Highlands South Apartments.....93

HIL Skyline House.....114

Hillcrest Apartments96

Hillcrest Park Senior Apartments.....93

Hillsdale House106

Hillside Terrace (Shorehaven).....115

Hillside Woods I88

Hillside Woods II88

Hispanic Health Resource Center19, 39

HMO Ombudsmen130

Holding Hands Homecare71

Holistic Home and Hospice71

Holmes Adult Family Home122, 123, 126

Home Again Adult Family Care123

Home Care Assistance74

Home Care Medical141

Home Care Services (HCS)71

Home Cares Adult Facility Home123

Home Clean Out Crew36

Home Delivered Meals.....62

Home Delivery Incontinence Supplies141

Home Health Care/Homemaker Services.....68

Home Helpers of Greater Milwaukee	71
Home Helpers of Lake Country	71
Home Instead Senior Care (Waukesha)	72
Home Maintenance/Modification	77
Homestead & Income Tax Credit.....	32
Homestyle Direct.....	63
Hope Center.....	55, 60, 84
Hope Center Clothing Shop.....	29
Horizon Home Care and Hospice	63, 72, 81
Hospice/Palliative Care	79
Hospitals	82
<u>Housing</u>	84
Housing Discrimination Hotline.....	19
Housing Matters	122
Housing Matters II	107
Housing Resources and Senior Placement	85
HUD	85
Humane Animal Welfare Society/Waukesha Co (HAWS)	151
Hydrite (St. Coletta)	118
Iberias House of Hope.....	118
Identity Theft	132
iLife Financial Management Services	159
I'm Hair for You	76
IMPACT 2-1-1	144, 146
Inclusa.....	157
IndependenceFirst	19, 39, 51, 72, 142
Independent Living	87
Independent Living Supplies, LLC	141
Information and Complaint Message Center	11
Instacart	61
Insurance	129
Interim Healthcare	72
Internal Revenue Service	31, 167
IRIS (Include, Respect, I Self Direct)	158
IRIS Fiscal Employment Agents (FEAs)	159
IRIS Independent Consultant Agencies (ICAs)	158
IRS	31, 167
IRS National Taxpayer Advocate Helpline	19
J & B Medical Supply Co, Inc	141
James Place	40, 52, 132, 134
Jefferson County ADRC	13
Jeffworth Apartments	95

Job Accommodation Network.....52

Johannesen Adult Family Home.....125

Joy Home Care.....126

Julian AFH (St. Coletta)126

Juno House Shelter.....84

Katie Beckett Program130

Katy’s Kloset.....142

Kenosha County ADRC13

Kensington Care & Rehab. Center.....129

Kettle Moraine Food Pantry.....58

Kettle Moraine Senior Center.....163

Kingdom Homes Cambridge.....126

Kingdom Homes Cleveland.....127

Kirkland Crossings.....92, 102, 116

Knoll Crest Apartments.....94

KPI Home Healthcare.....72

L.I.F.E. Academy.....40

La Casa de Esperanza.....19, 40, 55, 78

La Casa De Esperanza (VITAS).....167

La Casa Village.....96

La Casa Village Senior Dining Center.....65

Lake Area Free Clinic.....138

Lake Area Free Clinic- Dental Clinic.....35

Lake Country Cares Cab, Inc.173

Lake Country Caring.....29

Lake Country Fine Arts School and Gallery.....161

Lake Country Health & Rehab.....128

Lake Country Landing.....101

Lake Terrace Apartments East.....101

Lake Terrace/Shorehaven.....91

Lakeview Terrace.....90, 95

Lakewood Alzheimer’s Special Care Center.....107

Lamers Tour & Travel165

Landlord/Tenant Concerns.....134

Lang Home114, 115

Latino Geriatric Center.....16, 32

Law Enforcement.....131

Lawyer Referral & Information Service.....31, 134

Learning in Retirement.....41

Learning in Retirement at WCTC.....169

Legacy Assisted Living.....117

Legacy Hospice81

Legal Action of WI, Elder Rights Project.....	133, 135
Legal Advocacy Project.....	135
Legal Answers Free	134
Legal Assistance	134
Legal Services.....	132
Legal Services for Immigrants	135
Leisure and Recreation	159
Liberty House 4	124
Liberty House 5	124
Libraries	136
Life Navigators	136
Life@Home	72
Lifeline	50
Lifeline Phones.....	169
LifeStriders-Therapeutic Riding Center	161
Linden Court Mukwonago	111
Linden Court Waukesha.....	118
Linden Court-New Berlin	113
Linden Heights	103
Linden Ridge	100
LindenGrove-Menomonee Falls	128
LindenGrove-Mukwonago	128
LindenGrove-New Berlin	128
LindenGrove-Waukesha.....	129
Literacy Council of Greater Waukesha	40
Lively.....	50
Living Made Easy Homes Site 4.....	124
Long Term Care	20, 155
Low Income Medical Services	138
Low Income/Subsidized Apartment Complexes.....	94
Lutheran Home Inpatient Unit.....	81
Lynwood of Delafield	117
Main Street Plaza Apartments.....	93
Managed Care Organizations.....	157
Manhattan (CFH)	127
Marion House.....	119
Marquette Legal Clinic- Volunteer	135
Marquette University School of Dentistry.....	35
Marshall Home.....	122
Mary's Design Studio	76
Masonic Healthcare Center for Health and Rehab. Inc.....	128
Matt and Nancy Garcia Adult Family Home.....	125

Matthews of Hartland100

Matthews of Pewaukee102, 117

MCFI40, 72

MCFI-Representative Payee166

MCOs.....157

MD Advocacy Services, Inc.....133

Meadowridge Homes125

Meal Sites60

Med Group Home Health Care.....72

Med Machines.....139

Mediation Resolutions, LLC135

Medicaid129, 130

Medical Equipment Lending Programs.....142

Medical Equipment/Supplies139

MedicAlert® & Alzheimer’s Assn. Safe Return50

Medicare129, 130

Medicare Fraud Hotline133

Medication & Health Test Reminders28

Medication Setup/Delivery.....143

Medigap130

Medigap Prescription Drug Hotline.....130

Meijer61

Memory Cafes.....33

Memory Screens.....33

Menomonee Falls Health Care Center128

Menomonee Falls Pantry58

Menomonee Falls Senior Center.....163

Menomonee Falls Senior Dining Center64

Menomonee Falls Senior Shuttle174

Menomonee Place89, 100

Mental Health America144

Mental Health America of WI.....144

Mental Health Center–Waukesha County144, 146

Mental Health Services143

Messner Manor.....95

Meta House.....148

Metro Home Health Care72

MetroCare Home Medical & Rehab.....141

Michigan (CFH).....127

Mill Pond Senior Village89

Miller Mobility Products, LLC78, 141

Milwaukee County ADRC.....13

Milwaukee County Delivered Meals.....	63
Milwaukee Rehab Hospital at Greenfield.....	83
Milwaukee VA Medical Center.....	177
Mind Over Matter	38
Mission Creek at Waukesha.....	119
Mobility Works.....	177
Mom's Meals.....	63
Monterey & Hillcrest Apartments	93
Moraine Lakes Consortium.....	54, 57, 130
Moreland Plaza Pharmacy	141, 143
Morningside Hills Apartments.....	93
Mountain Village Apartments.....	93
Movin' Out, Inc	55
Moving	150
Mr. Handyman.....	78
MS Society.....	27
Mukwonago Food Pantry	59
Mukwonago Senior Dining Center	65
Music Therapy Services of Waukesha County	161
Muskego Food Pantry	59
Muskego Park & Recreation Dept	164
Muskego School Apartments.....	90
Muskego Senior Taxi.....	173
My Choice WI.....	157
MyFreeTaxes	167
NAMI.....	145
NAMI Southeast WI.....	26, 145
National Academy of Elder Law Attorneys, Inc.....	135
National Caregiving Foundation	27
National Domestic Violence Hotline.....	11
National Family Caregiver Support Program (NFCSP)	24
National Multiple Sclerosis Society.....	27
National Seating and Mobility	141
New Berlin Food Pantry	59
New Berlin Senior Citizen's Club.....	164
New Berlin Senior Taxi.....	173
New Perspective Waukesha.....	93, 103
Next Step in Day Services.....	16
Next Step in Resdntl Svcs Catherine.....	127
Next Step in Residential Services Water	124
NFCSP	24
Norris (St. Coletta)	119

North Lake Food Pantry59

Nursing Homes127

Nutrition Counseling.....63

Nutrition Education Program63

Oak Hill Terrace103

Oakdale 2127

Oakdale Drive (CCLS)119

Oasis Senior Advisors85

OCD Center at Cedar Ridge148

OCI19, 130

Oconomowoc Area Senior Center164

Oconomowoc Food Pantry.....58, 59

Oconomowoc Memorial Hospital.....28

Oconomowoc School Apartments91

Oconomowoc Silver Streak, Inc173

Oconomowoc Sr Dining Center65

Office for the Blind and Visually Impaired66

Office for the Deaf and Hard of Hearing67

Office of Caregiver Quality12

Office of the Commissioner of Insurance.....19

Ombudsman20, 156

On The Go Mobility141

Online Grocery Delivery/Pickup.....61

Opportunities, Inc.52

Orbit Medical.....142

Outreach Health Services159

Oxygen One, Inc.142

Ozaukee County ADRC13

P.a.D.D.S. at Moreland Grove.....93

PACE (Program of All-Inclusive Care for the Elderly)157

Pantheon Industries, Inc52

Paragon Employment Services52

Parent to Parent of Wisconsin27

Parents Place.....19, 27

Parkinson's28

Parkland Commons.....91, 95

Parkwood Highlands Senior Apartments91

Partnership156

Peace of Mind Concierge Service75

Pet Alert.....31, 50, 152

Pets/Wildlife151

Pewaukee Food Pantry59

Phoenix Transportation	176
Phone Reassurance	28
Physician Service	152
Pick 'n Save / Metro Market.....	61
Pine Point Apartments.....	93
Poison Center	153
Police Dept.....	131
Post Secondary Schools for I/ID	41
Prader Willi Homes of Oconomowoc	108, 114, 115
Pre-driving Assessment	171
Premier Cleanout Specialists	150
Premier Financial Management Services	159
Private Care Management.....	152
Private Home Delivered Meal Providers	62
Procure Plus	73, 75
Professional Home Care Services, Inc	73
ProHealth Care	33
ProHealth Care Diabetes Center	76
ProHealth Care Driver Screening	171
ProHealth Care Hospitals	83
ProHealth Care Transportation Services	175
ProHealth Home Care, Inc	73
ProHealth Palliative Care	81
ProMedica Home Health	73
ProMedica Hospice	81
Public Health	64, 153, 154
Public Service Commission of WI.....	19, 55
Publicly Funded Long Term Care	155
Quail Pointe	92
Quality Home Health Care.....	73
Questions to ask when hiring personal care workers/agency	68
Racine County ADRC.....	13
Rainbow Hospice Care.....	81
Rainbow Terrace (CLE).....	113
Regal Crest West	87
Regency Brookfield Memory Care	107
Regency Senior Communities, Brookfield	87, 99
Regency Senior Communities, Muskego (ProHealth).....	90, 101
Regency Senior Community New Berlin.....	91, 101
Register of Deeds	46
Renaissance Memory Care of New Berlin	113
Rent Assistance	57

Rent-A-Daughter, LLC.73

Representative Payee Services166

Residential Care Apartment Complexes (RCACs)98

Residential Options-Mental Health and Substance Abuse.....147

Respite Care166

ReStore (Waukesha Habitat for Humanity)29

Retzer Nature Center160

Richard Home123

RideLine.....171

Riley’s House (Greco)127

River North Apartments.....96

River Oaks Apartments88

River’s Edge Apartments.....93

Riverline Home (Prader Willi Homes of Ocon.....115

Riverside Lodge108

Riverview Village.....111

Riverwalk Senior Housing89

Road Scholar161

Robin’s Landing at Brookfield.....107

Robin’s Landing New Berlin113

Rogers Mem. Hospital Turtle Pond Recovery Ctr.....148

Rogers Memorial Hospital83, 145

Rogers Memorial Hospital Delafield148

RSVP (Retired and Senior Volunteer Program).....178, 179

Ruby Commons87

Safe Return.....50

SafeInHome169

Safeline Transportation Services.....176

SAGE.....20

SALS Houses.....148

Salvation Army56, 60, 84

Samson House120

Saratoga Heights97

Savvy Caregiver.....38

Savvy Senior.....27

Schmitz, Joan20

Schuetze Recreation Center161, 164

Seasons Salon LLC76

Seattle Sutton63

Securities and Exchange Commission133

Segues Senior Move Specialists150

Senators44

Sendik's	61
Senior Community Service Employment Program (SCSEP).....	53
Senior Dining Centers	64
Senior Driver Resource	171
Senior Health Center	33
Senior Helpers	73
Senior House	97
Senior Planning Group, Inc	153
Senior Programming/Fitness	163
Senior Vitality and Independence (VIP)	31
SeniorCare Customer Service Hotline	131
Seniors Helping Seniors	73
Seniors on the Go	173
SER National.....	53
Serenity Gardens	124
ServiceMaster Clean	76
Shared-Fare Taxi Program.....	172
Shays Safe Haven	122
Shepherds College	42
Sheriff	46
Shipt.....	62
Shorehaven Center for Life Enrichment.....	164
Shorehaven Health & Rehabilitation Center	129
Shorehaven Memory Care	115
Shorehaven Tower	102
Shuttles	174
Siena House Shelter	84
Silver Alert Wisconsin.....	50
Silver Cuisine	63
Silver Sneakers	164
Silvernail Senior Apartments	92
Sixteenth Street Clinic	149
Sky Residential Brookside.....	114
Skyline House (HIL)	114
Small Stones Wellness Center	142
Smart Moves	150
Snore No More.....	142
Social Security	129, 167
Special Olympics.....	161
Special Touch Ministries	163
Specialized Transportation	171, 174
Spring City Corner Clubhouse.....	145

St. Angela Merici CBRF107

St. Ann Center for Intergenerational Care16, 35

St. Camillus Hospice81

St. Camillus Supportive Home Services74

St. Coletta’s Intergenerational Center.....16

St. Croix Hospice81

St. Maria Cresentia CBRF.....107

St. Vincent De Paul Society of Waukesha.....30

Staples Adult Family Home LLC.....122

Staples Adult Family Home Lone Elm122

State Assembly45

Steeple View90

Stepping On38

Stepping Stone115

Stonegate92, 96

Stoney Creek Adult Community90

Stowell Associates153

Suicide and Crisis Lifeline145

Suicide Prevention Lifeline145

Summit House (Volunteers of America)120

Summit Woods.....93, 103

Sunrise Terrace Assisted Living.....108

Sunset Apartments.....97

Sunset Heights Apartments.....97

Supportive Community Services133

Supportive Home Living Services, Inc.....74

Sussex Area Outreach Services.....29

Sussex Civic Center164

Sussex Food Pantry.....60

Sussex Mills Apartments92

Sussex Senior Dining Center65

Synergy HomeCare.....74

Talem Home Care.....74

Tax Assistance.....167

Tele-Care, Oconomowoc Hospital.....28

Telecommunications Equipment Purchase Program (TEPP)67

Telephones169

Tender Years Adult Family Home LLC122

TEPP67

The Bay at Muskego Health/Rehab Center128

The Courtyard at Sussex.....102

The Home Consortium78

The Key.....	153
The Lodges at LindenGrove	119
The View at Pine Ridge II	116
There's No Place Like Home	74
Three Pillars Senior Living.....	88
Three Pillars Wellness Connection	164
Title 19	130
TLC Repair Service LLC	78
TMG.....	159
Toe Nail Trimmers.....	77
Tootl Transport.....	176
Touching Hearts at Home	74
Towner Crest Arbor Memory Care.....	115
Towner Crest Commons Assisted Living	115
Transitions at Home Inc	74
Transportation	170
Transtar Medical Transport	176
Travel.....	165
Treatment & Support Services Unit (TSSU)	147
Treland Care Management.....	153
Tricia's Troops Cancer Connection	27
Trualta.....	27
TSA Cares	166
Tudor Oaks	90, 101, 128
Tudor Oaks Windsor Gardens.....	112
Two Men and a Truck.....	151
United Way of Greater Milwaukee & Waukesha County	179
Universal Services	151
University of WI Clinics at University Station	33
University of WI Oshkosh-Project Success.....	42
University of WI Whitewater-LIFE.....	42
University of WI–Waukesha	41
US Citizenship and Immigration Services.....	135
US Dept of Agriculture Rural Development	79
UW Cooperative Extension, Waukesha County.....	40
VA Hosp Telephone Triage Nurse Advice Line.....	177
VA Medical Center	33, 83
ValuCare Pharmacy	142
Ventures Travel.....	166
Vesta Memory Care	107
Vesta Senior Network.....	85
Veteran Services.....	177
Veterans Crisis Line	146, 178

Veterans’ Services Office20, 56, 178

Veyo175

Vial of Life Project50

Victoria Drive (CCLS).....120

Victorian Home114

View at Pine Ridge.....116

Viewclix.....169

Village at the Falls.....89

Village Caregiving-Southern WI74

Village on the Square.....88

Village Primary Care Providers152

Vision Forward Association67

Visiting Angels75

Vista Pointe.....111

Vista Pointe I.....111

Vista Pointe II.....111

Vista Senior Network, LLC85

Vitas Innovative Hospice82

Vitas-Ruth House Hospice82

Volunteer Center.....179

Volunteer Opportunities178

VolunteerMatch.....179

VRI.....50

Walmart62

Walworth County ADRC.....13

Washington County ADRC.....13

Waters of Pewaukee, The103, 120

Waukesha Community Health Center138

Waukesha County ADRC.....13

Waukesha County Bar Association31, 134

Waukesha County Business Alliance20

Waukesha County Depart of Health & Human Services146

Waukesha County Dept of Parks & Land Use161

Waukesha County Family Division135

Waukesha County Federated Library System136

Waukesha County Human Services AODA Clinic149

Waukesha County Master Gardner Program.....179

Waukesha County Mental Health Ctr83

Waukesha County Parks Dept179

Waukesha County Sheriff’s Department.....131, 133

Waukesha County Technical College (WCTC).....41

Waukesha County Volunteer Trans Service175

Waukesha Family Practice Center	138
Waukesha Free Clinic	138
Waukesha Housing Authority	57, 85
Waukesha Job Center.....	53
Waukesha Memorial Hospital.....	33
Waukesha Metro Transit	176
Waukesha Metrolift	176
Waukesha Parks, Recreation & Forestry Dept	161, 164
Waukesha Senior Calendar.....	162
Waukesha Service Club Thrift Shop.....	30
WCTC	41
WE Energies	56
Well Badger Resource Center.....	27
Well Spouse Association.....	27
Welsh Court (CCLS).....	120
West Grove Apartments	93
Westwood Heights	97
WHA	57, 85
WHEDA (Wisc Housing Economic Development Auth)	79
WHEDA-Property Tax Deferral Loan Program	56
WI Adult Center.....	16
WI Alzheimer’s Institute.....	34
WI Badger Camp.....	163
WI Board for People with Developmental Disabilities	20
WI Board on Aging and Long Term Care.....	20
WI Coach Lines.....	176
WI Council of the Blind and Visually Impaired Council.....	67
WI Council on Problem Gambling, Inc.....	150
WI Depart of Revenue.....	32
WI Dept of Health Services, Div of Quality Assurance.....	11
WI Dept of Transportation	171
WI Donated Dental Services	36
WI FACETS	21
WI Family Assistance Center for Education, Training & Support	21
WI Family Caregiver Support Programs	28
WI Family Ties	147
WI Housing Search	86
WI Independent Learning College	41
WI Lions Camp.....	163
WI Lions Foundation	67
WI Military Family Assistance Center	178
WI Parkinson’s Association	28

WI Pooled and Community Trusts136

WI Recipient Call Center36

Wi Senior Employment Program53

WI Talking Book & Braille Library41

WI Telecommunication Relay System67

WI United Methodist Camps.....163

Widows or Widowers (WOW).....28

Wildlife in Need Center152

Wildwood Highlands.....89

Wilkinson Manor91, 96

Wilkinson Woods102

Willow Brook Court.....87

Willow Park97

Wisconsin Adaptive Sports Association.....162

Wisconsin Dept. of Health Services154

Wisconsin Elder Abuse Hotline133

Wisconsin Funeral and Cemetery Aids Program56

WISE Senior Employment Program53

WisHope Recovery Center.....148

WisPACT136

Women for Sobriety150

Women’s Center, The12, 21, 84, 135

Women’s Health and Recovery Project (WHARP)150

Woodman’s.....62

Woodview Senior Apartments90

Workforce Development Center53

Wright Stride LLC.....127

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